



City of Westminster

# Committee Agenda

Title: **Licensing Sub-Committee (1)**

Meeting Date: **Thursday 11 August 2022**

Time: **10.00 am**

Venue: **Rooms 18.01 - 18.03 - 18th Floor, 64 Victoria Street, London, SW1E 6QP**

Members: **Councillors:**

Aziz Toki (Chair)  
Angela Piddock  
Melvyn Caplan

Members of the public are welcome to attend the meeting and listen to the discussion Part 1 of the Agenda.

Admission to the public gallery is via a visitor's pass which is available from the main ground floor reception at 64 Victoria Street from 9.00am.

If you have a disability and require any special assistance, please contact the Committee Officer (details listed below) in advance of the meeting.

If you require further information, please contact the Committee Officer, Sarah Craddock, Committee and Councillor Co-ordinator.

Email: [scraddock@westminster.gov.uk](mailto:scraddock@westminster.gov.uk) Tel: 07790980186

Corporate Website: [www.westminster.gov.uk](http://www.westminster.gov.uk)

**Note for Members:** Members are reminded that officer contacts are shown at the end of each report and Members are welcome to raise questions in advance of the meeting. Regarding Item 2, guidance on Declarations of Interests is included in the Code of Governance. If Members and Officers have any questions, they should contact the Director of Law before the meeting please.

## **AGENDA**

### **PART 1 (IN PUBLIC)**

#### **1. MEMBERSHIP**

To report any changes to the membership.

#### **2. DECLARATIONS OF INTEREST**

To receive declarations by Members and Officers of the existence and nature of any pecuniary interests or any other significant interest in matters on this agenda.

#### **Licensing Applications for Determination**

#### **1. W HOTEL LEICESTER SQUARE, 10 WARDOUR STREET, W10 6QF**

(Pages 1 - 236)

<b>Ward CIA*</b>	<b>Site Name &amp; Address</b>	<b>Application Type</b>	<b>Licensing Reference No.</b>
St James's West End*	W Hotel Leicester Square, 10 Wardour St, W10 6QF	Full Review of the Premises Licence	22/06957/LIREVX
*Cumulative Impact Area			

**Stuart Love**  
**Chief Executive**  
**4 August 2022**

In considering applications for Premises Licences under the Licensing Act 2003, the Sub Committee is advised of the following:

### **Policy Considerations**

The Licensing Sub-Committee is required to have regard to the City of Westminster statement of Licensing Policy, effective from January 2021.

### **Guidance Considerations**

The Licensing Sub-Committee is required to have regard to any guidance issued by the Secretary of State under Section 182 the Licensing Act 2003. The most recent version was published in April 2018.

### **Core hours When Customers Are Permitted to Be on The Premises**

Core hours, as set out in the Council's Statement of Licensing Policy 2021, are when customers are permitted to be on the Premises. The maximum opening hours permitted will not exceed the start time and terminal hour for each of the days where licensable activity is permitted.

**Note:** The core hours are for all licensable activities but if an application includes Late Night Refreshment, then the starting time for that licensable activity will be 11.00 pm.

#### **1. Casinos**

Up to 24 hours a day whilst Casino Gaming is permitted by a Premises Licence under the Gambling Act 2005.

#### **2. Cinemas, Cultural Venues and Live Sporting Premises**

Monday to Sunday: 09:00 hours to 24:00 hours

#### **3. Hotels**

Monday to Thursday: 09:00 hours to 23:30 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

Sale of alcohol to guests for consumption in hotel/guest rooms only: Anytime up to 24 hours

#### **4. Off licences**

Monday to Saturday: 08:00 hours to 23:00 hours

Sunday: 09:00 hours to 22:30 hours

#### **5. Outdoor Spaces**

Monday to Thursday: 09:00 hours to 23:30 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

#### **6. Pubs and bars, Fast Food and Music and Dance venues**

Monday to Thursday: 10:00 hours to 23:30 hours

Friday and Saturday: 10:00 hours to 24:00 hours

Sunday: 12:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 12:00 hours to 24:00 hours

## **7. Qualifying Clubs**

Monday to Thursday: 09:00 hours to 24:00 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

## **8. Restaurants**

Monday to Thursday: 09:00 hours to 23:30 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

## **9. Sexual Entertainment Venues and Sex Cinemas**

Monday to Thursday: 09:00 hours to 23:30 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours



City of Westminster

## Executive Summary and Recommendations

<b>22/06957/LIREVX</b>	Licensing Sub-Committee Report	
<b>Date:</b>	11 August 2022	
<b>Subject:</b>	Full review of the premises licence for:  W Hotel Leicester Square, 10 Wardour Street, London, W1D 6QF	
<b>Licence Holder:</b> W Leicester Square Limited	<b>Ward:</b> St James's	<b>Cumulative Impact Area:</b> West End

### Summary

An application was made by the Metropolitan Police Service at on 18 July 2022 to review the premises licence for W Hotel Leicester Square, 10 Wardour Street, London, W1D 6QF under the Section 53A(1) of the Licensing Act 2003 (premises associated with serious crime or serious disorder or both).

A Licensing Sub-Committee was convened on the 20 July 2022 to consider whether it was necessary to take interim steps pending the determination of the Review applied for. The Sub-Committee decided to take the following steps:

To attach the additional conditions to the premises licence:

1. The sale of alcohol shall be restricted to hotel residents and up to 4 bona fide guests of each resident.
2. Remove Dario Mazzoli as the DPS

A copy of the Interim Steps Decision can be found at **Appendix 5**.

A representation has also been received from the Licensing Authority in support of the review.

The representations can be seen at **Appendix 6** of the report.

**The Licensing Sub-Committee is now required to:-**

- (1) review the Interim Steps taken on 20 July 2022 and consider whether it is appropriate for the promotion of the licensing objectives for the steps to remain in place, or whether they should be modified or withdrawn; and
- (2) to determine the full review of the premises licence pursuant to Section 53C of the Licensing Act 2003.

**1. Summary of review application**

- 1.1 On Sunday 10th July 2022 at approximately 22:30 the Metropolitan Police responded to a call to the premises and on arrival were confronted with a large scale fight involving upwards of 30 people. The individuals had been using belts and bottles as weapons and due to the severity of the violence and after coming under sustained attack, the initial officers had to make a tactical withdrawal and await further resources to deal with the disorder.
- 1.2 The number of injuries to a grievous bodily harm, level requiring hospitalization was significant and this is an active investigation with multiple suspects still outstanding.
- 1.3 The Police issued a summary review under Section 53 of the Licensing Act 2003.

**2. Interim Steps**

- 2.1 Under the provisions of section 53A(2)(a) of the Act the Licensing Sub Committee must within 48 hours of receiving the summary review application consider whether it is necessary to take interim steps pending the determination of a full review of the premises licence.
- 2.2 A copy of the Interim Steps Decision can be found at **Appendix 5**.

**3. Submissions from Premise Licence Holder**

- 3.1 The premises licence holder has submitted a bundle of supporting evidence which appears at **Appendix 4**

#### **4. Response to Consultation**

- 4.1 Since the review application has been advertised the Licensing Service has received a representation from the Licensing Authority dated 28 July 2022 in support of the review. A copy of the representation can be seen at **Appendix 6**.

#### **5. Legal Implications and Options for the full review**

- 5.1 The review of the licence is a two stage process. Firstly, The Licensing Sub-Committee is required to review the interim Steps taken on 10 July 2022 and consider whether it is appropriate for the promotion of the licensing objectives for the steps to remain in place, or whether they should be modified or withdrawn. If the Licensing Sub-Committee concludes that some or all of the interim steps should remain in place then, it must decide whether it should have immediate effect.
- 5.2 Secondly, the Licensing Sub-Committee must, having regard to the application and the representations received, take such steps (if any), as it considers appropriate and proportionate for the promotion of the licensing objectives.

The steps are:

- (a) to modify the conditions of the premises licence;
- (b) to exclude the sale by retail of alcohol from the scope of the licence;
- (c) to remove the designated premises supervisor;
- (d) to suspend the licence for up to a period of three months;
- (e) to revoke the licence.

#### **6. Equality Implications**

- 6.1 The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

- 6.2 Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

## **7. Appendices**

- 7.1 Appendix 1 – Premises Licence  
Appendix 2 – Review Application Form  
Appendix 3 – Applicant Supporting evidence  
Appendix 4 – Premises Licence Holder supporting evidence  
Appendix 5 – Interim Steps Decision  
Appendix 6 – Representations  
Appendix 7 – Premises History

**If you have any queries about this report or wish to inspect one of the background papers please contact Kevin Jackaman on 020 7641 6500, or email [kjackaman@westminster.gov.uk](mailto:kjackaman@westminster.gov.uk).**

### **Background Papers**

- Licensing Act 2003
- Violent Crime Reduction Act 2006
- The Licensing Act 2003 (Summary Review of Premises Licences) Regulations 2007
- Guidance issued under section 182 of the Licensing Act 2003 (March 2015)
- Department for Culture Media and Sport, Licensing Act 2003 – Expedited/Summary Licence Reviews Guidance (October 2007)



**City of Westminster**  
64 Victoria Street, London, SW1E 6QP

**Schedule 12  
Part A**

**WARD: St James's  
UPRN: 010033615444**

**Premises licence**

Regulation 33, 34

**Premises licence number:**

17/11814/LIPDPS

**Original Reference:**

09/05972/LIPN

**Part 1 – Premises details**

**Postal address of premises:**

W Hotel  
Leicester Square  
10 Wardour Street  
London  
W1D 6QF

**Telephone Number:** Not Supplied

**Where the licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the licence:**

Performance of Dance  
Exhibition of a Film  
Performance of Live Music  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Performance of a Play  
Late Night Refreshment  
Sale by Retail of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

<b>Performance of Dance</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Exhibition of a Film</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Performance of Live Music</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Playing of Recorded Music</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Anything of a similar description to Live Music, Recorded Music or Performance of Dance</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Performance of a Play</b>	

Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Late Night Refreshment</b>	
Monday to Sunday:	23:00 to 05:00
<b>Sale by Retail of Alcohol</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 26 & 33)
<i>For times authorised for New Year see conditions at Annex 3</i>	

<b>The opening hours of the premises:</b>	
Monday to Sunday:	00:00 to 00:00

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises.

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

W Leicester Square Limited  
C/o The Park Lane Hotel  
Piccadilly  
London  
W1J 7BX

**Registered number of holder, for example company number, charity number (where applicable)**

06876751

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

**Name:** Dario Mazzoli

*Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.*

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Licence Number:** 17/00755/LIPERS  
**Licensing Authority:** City Of Westminster Council

**Date:** 3 November 2017

This licence has been authorised by Mary Pring on behalf of the Director - Public Protection and Licensing.

## **Annex 1 – Mandatory conditions**

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
  - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.

7. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
  - (i) beer or cider: ½ pint;
  - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
  - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
  - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
  - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence,
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.
10. Admission of children to the exhibition of any film must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.

**Annex 2 – Conditions consistent with the operating Schedule**

None

### Annex 3 – Conditions attached after a hearing by the licensing authority

11. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of a Metropolitan Police Crime Prevention Officer. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
12. The pavement from the building line to the kerb edge immediately outside the premises, including gutter/channel at its junction with the kerb edge, shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements.
13. All refuse will be stored internally prior to collection.
14. `Off' sales of alcohol are to be in sealed containers only and for consumption off the premises.
15. There shall be a personal licence holder on the premises whenever alcohol is sold at the premises.
16. There will be no self-service of alcohol except for in the guest bedrooms.
17. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and to leave the premises and the area quietly.
18. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
19. No authorised advertisements of any kind (including placard, poster, sticker, flyer, picture, letter, sign or other mark) is inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture, tree or any other property, or is distributed to the public, that advertises or promotes the establishment, its premises, or any of its events, facilities, goods or services.
20. There shall be no payment made by or on behalf of the licence holder to any person for bringing customers to the premises directly off the street.
21. A proof of age scheme, such as Challenge 21, shall be operated at the premises where a customer wishes to purchase alcohol and the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence or passport.
22. The number of persons permitted at any one time in the areas specified below (excluding staff) shall not exceed:
  - o Restaurant Ground Floor: (130) persons
  - o Restaurant Mezzanine: (140) persons
  - o W Lounge and Bar: (240) persons when used separately from the meeting room
  - o First Floor Meeting Room: (50) persons when used separately
  - o W Lounge, Bar and First Floor Meeting Room: (290) persons when combined
  - o Second Floor Meeting Rooms: (87) persons.

23. There shall be at least one SIA registered door supervisor employed at the entrance to the hotel from Wardour Street at all times.
24. There will be at least one 'W Ambassador' supervising the entrance to the W Lounge whenever that space is in use.
25. A 'W Ambassador' shall be employed at the concierge desk on the first floor at all times.

#### RESTAURANT AND MEZZANINE

26. The sale of alcohol in the restaurant shall be to persons seated at tables and as ancillary to table meals except:-
  - 26.1 to persons in the holding bar area where there shall be no more than 50 persons and no one shall be admitted to the premises and then allowed to be in the holding bar after 02:00; and/or
  - 26.2 to persons attending a pre-booked private or corporate function; and/or
  - 26.3 to hotel residents and up to 5 guests for each resident, (additional guests may be allowed only with the prior authorisation from the manager in writing for specific additional guests, a copy of which shall be held at the hotel reception and made available for inspection at the request of the Police or authorised officer).
27. The restaurant on the ground floor and ground floor mezzanine shall be laid out as a restaurant except when there is a pre booked function or when the premises operates privately.
28. With the exception of the holding bar area, the supply of alcohol in the restaurant shall be by waiter or waitress only.
29. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
30. After midnight and before 06:00 hours entry to the restaurant shall only be via the hotel lobby entrance on Wardour Street.
31. After midnight and before 06:00 hours, the provision of regulated entertainment in the restaurant shall be restricted to private pre-booked functions.
32. In the second floor meeting rooms there shall be no Regulated Entertainment except for pre-booked private functions.

#### HOTEL W LOUNGE & BAR, FIRST FLOOR MEETING ROOM

33. There shall be no entry to the W Lounge on the first floor of the premises between 02:00 and 07:00 except to the following persons:-
  - 33.1 Residents of the Hotel and/or the Residential apartments and their guests
  - 33.2 Gold, Platinum and VIP members of the Starwood Preferred Guest loyalty programme
  - 33.3 Patrons of the Hotel Proprietor's Guest List limited to 50 - a list of the persons attending to be held at the hotel reception.
  - 33.4 Persons attending a pre-booked private showing of a film - a list of the persons attending the private function to be made available at the Hotel reception.
  - 33.5 Persons attending a pre-booked private function - a list of the persons attending the private function to be available at the Hotel reception.
  - 33.6 Persons employed by the Hotel proprietor including artistes.

33.7 Members of the senior management of Starwood Hotels and Resorts.

All of the above lists shall be made available for inspection at the request of the Metropolitan Police or an authorised officer.

34. The W Lounge and Bar and first floor Meeting Room shall be laid out with tables and chairs to allow seating for a minimum 80% of the maximum occupancy for the space except when there is a pre booked function or when the premises operates privately. Waiter or waitress service will be available.
35. The provision of public regulated entertainment in the spa on Level 6 and 7 is not permitted.
36. No drinks shall be served in glass containers at any time in the spa area.
37. Any special effects or mechanical installations shall be arranged and stored so as to minimise any risk to the safety of those using the premises. The following special effects will only be used on 10 days prior notice being given to the Licensing Authority where consent has not previously been given.
- o dry ice and cryogenic fog (except for food presentation)
  - o smoke machines and fog generators
  - o pyrotechnics including fire works
  - o firearms
  - o lasers
  - o explosives and highly flammable substances.
  - o real flame (except for candles)
  - o strobe lighting.
38. No person shall give at the premises any exhibition, demonstration or performance of hypnotism, mesmerism or any similar act or process which produces or is intended to produce in any other person any form of induced sleep or trance in which susceptibility of the mind of that person to suggestion or direction is increased or intended to be increased.  
NOTE: (1) This rule does not apply to exhibitions given under the provisions of Section 2(1A) and 5 of the Hypnotism Act 1952.
39. The approved arrangements at the premises, including means of escape emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
40. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
41. All exit doors on designated escape routes leading from the areas set out in condition 22 shall be available at all material times without the use of a key, code, card or similar means.
42. All self closing doors shall be effectively maintained and not held open other than by an approved device.
43. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
44. Curtains and hangings shall be arranged so as not to obstruct emergency signs.
45. The certificates listed below shall be submitted to the Licensing Authority upon written request.

- o Any emergency lighting battery or system
  - o Any electrical installation
  - o Any emergency warning system
46. With the exception of the showing of films in the Hotel bedrooms, no entertainment, performance, service, or exhibition involving nudity or sexual stimulation which would come within the definition of a sex establishment in Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982 as amended by the Greater London Council (General Powers) Act 1986 (whether or not locally adopted), shall be provided under the authority of this licence.
47. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member shall be able to show Police recent recordings with the absolute minimum of delay when requested.
48. With the exception of public and life safety emergency speakers, loudspeakers shall not be located in the external entrance lobby or outside the premises building.
49. With the exception of designated smoking bedrooms (if any), notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
50. With the exception of fresh produce and newspapers, no deliveries of stock are to be received between 23:00 hours and 07:00 hours.
51. Licensable activities authorised by this licence may continue from the end of permitted hours on New Year's Eve until the end of permitted hours on New Year's Day.
52. In the Restaurant Area and in the W Lounge and Bar separate noise limiter(s) located in separate and remote lockable cabinet(s) from the volume control must be fitted to any musical amplification system and set at a level determined by and to the satisfaction of an authorised officer of the Environmental Health Service's for the purpose of ensuring that no noise nuisance is caused to local residents. The operational panel of the noise limiter shall then be secured to the satisfaction of an officer from the Environmental Health Service. The keys securing the noise limiter cabinet shall be held by the licence holder or authorised manager only, and shall not be accessed by any other person. The limiter shall not be altered without prior agreement with the Environmental Health Service.

**Annex 4 – Plans**

Attached







**KEY:**

- ⊕ Structural / Fire / Access Issue
- ⊖ Structural / Fire / Access Issue
- ⊕ Mechanical / Electrical / Fire / Access Issue
- ⊖ Mechanical / Electrical / Fire / Access Issue
- ⊕ P.A. Speakers
- ⊖ P.A. Speakers
- ⊕ Magnetic cover hood
- ⊖ Magnetic cover hood
- ⊕ Heat exchanger / Fan
- ⊖ Heat exchanger / Fan
- ⊕ Sprinklers / Hood Hood
- ⊖ Sprinklers / Hood Hood
- ⊕ Calling panel
- ⊖ Calling panel
- ⊕ Fire extinguisher
- ⊖ Fire extinguisher
- ⊕ CCTV
- ⊖ CCTV
- ⊕ Fire doors
- ⊖ Fire doors
- ⊕ Fire alarm transfer
- ⊖ Fire alarm transfer

**NOTE:** This plan of the building, which is a summary of the information contained in the project documents, is for information only. It is not to be used for any other purpose. The information contained in this plan is subject to change without notice. The information contained in this plan is not to be used for any other purpose. The information contained in this plan is not to be used for any other purpose. The information contained in this plan is not to be used for any other purpose.

**GENERAL NOTES:**

This drawing is owned by FCH Architects and is not to be reproduced or used for any other purpose without the prior written consent of FCH Architects. All dimensions and details are approximate and subject to change without notice. All materials and components are to be supplied and installed in accordance with the current Codes of Practice and British Standards unless specifically stated otherwise. All work is to be carried out in accordance with current Codes of Practice and British Standards unless specifically stated otherwise. All work is to be carried out in accordance with current Codes of Practice and British Standards unless specifically stated otherwise. All work is to be carried out in accordance with current Codes of Practice and British Standards unless specifically stated otherwise.

**KEY:**

- Hotel Entrance / Lobby
- Hotel Bar / Lounge / Function / Meeting
- Restroom
- Guestrooms and Suites
- Back of House
- License Application Area

**REVISIONS:** (List of revisions with dates and descriptions)

**REV C** 08/02/17 Layout updated

**REV B** 15/06/17 Layout updated

**REV A** 15/06/17 Layout updated

**PROJECT:** Falconer Chester Hall

**CLIENT:** FCH

**DATE:** 03/07/17

**PROJECT NO.:** 03-70-001c

**SCALE:** 1:100 @ A1

**DATE:** 03/07/17

**PROJECT NO.:** 03-70-001c

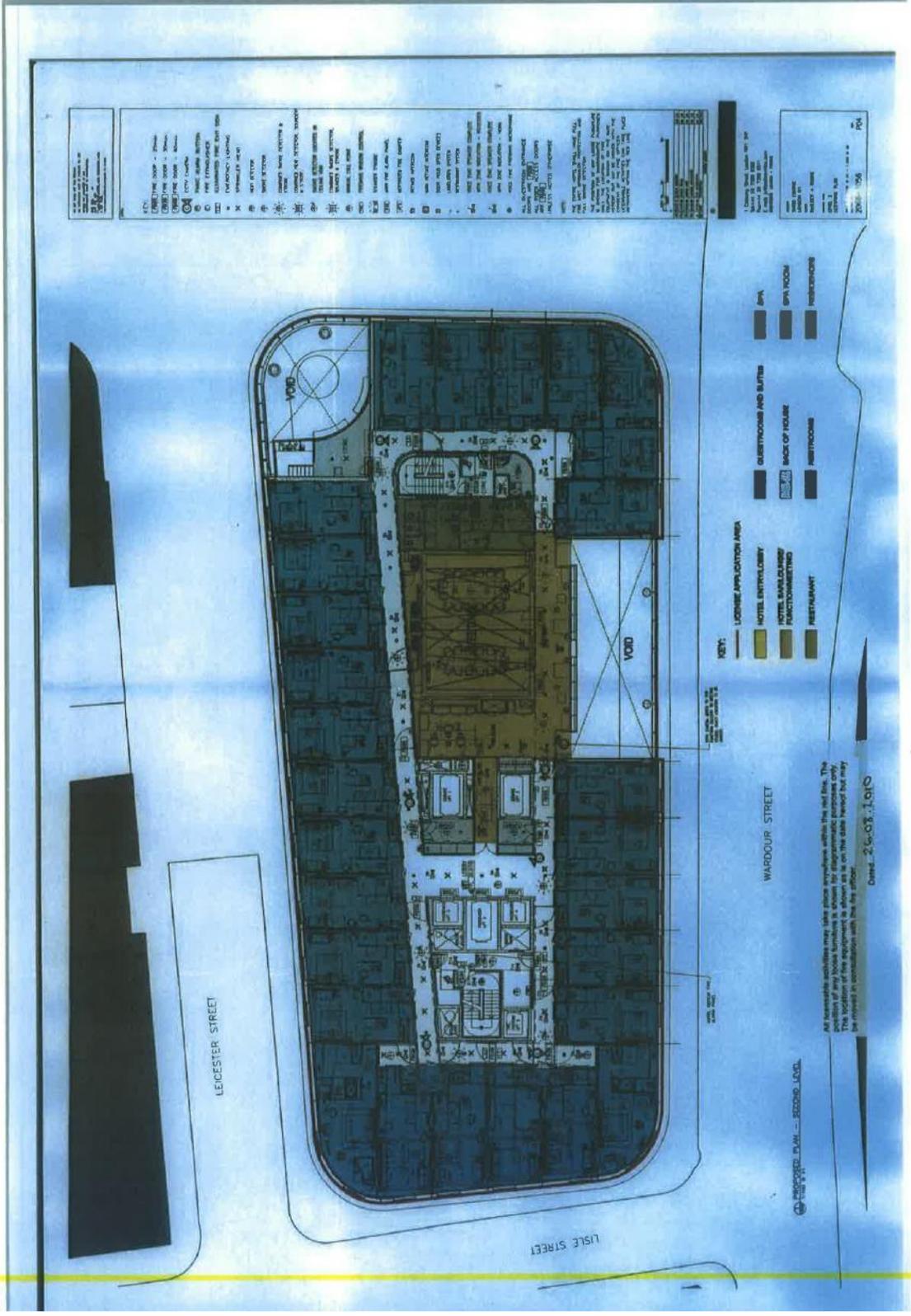
**SCALE:** 1:100 @ A1

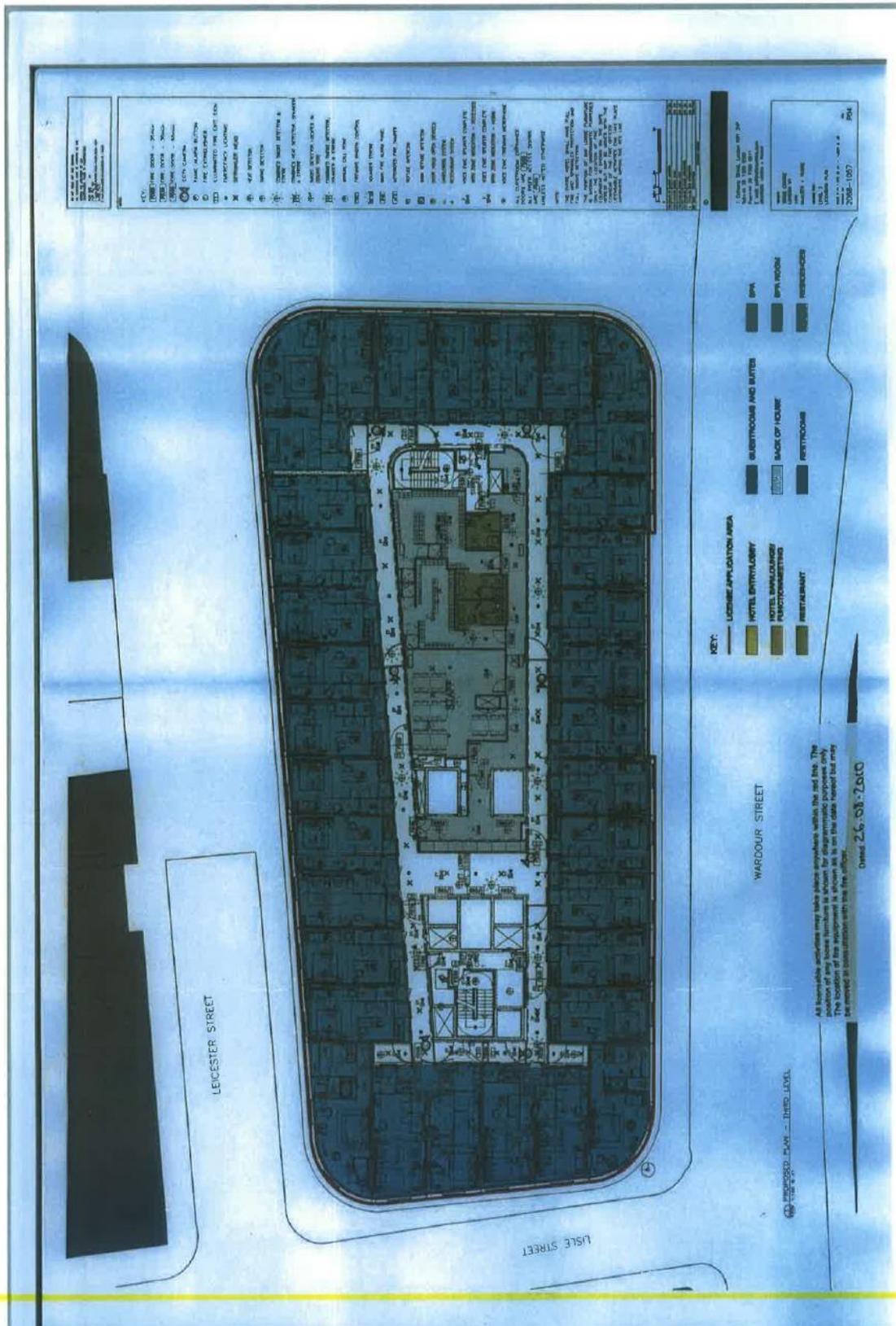
**DATE:** 03/07/17

**FALCONER CHESTER HALL**

**FCH**

London | Liverpool | Manchester | Health Lounge | 4403913 431 9600

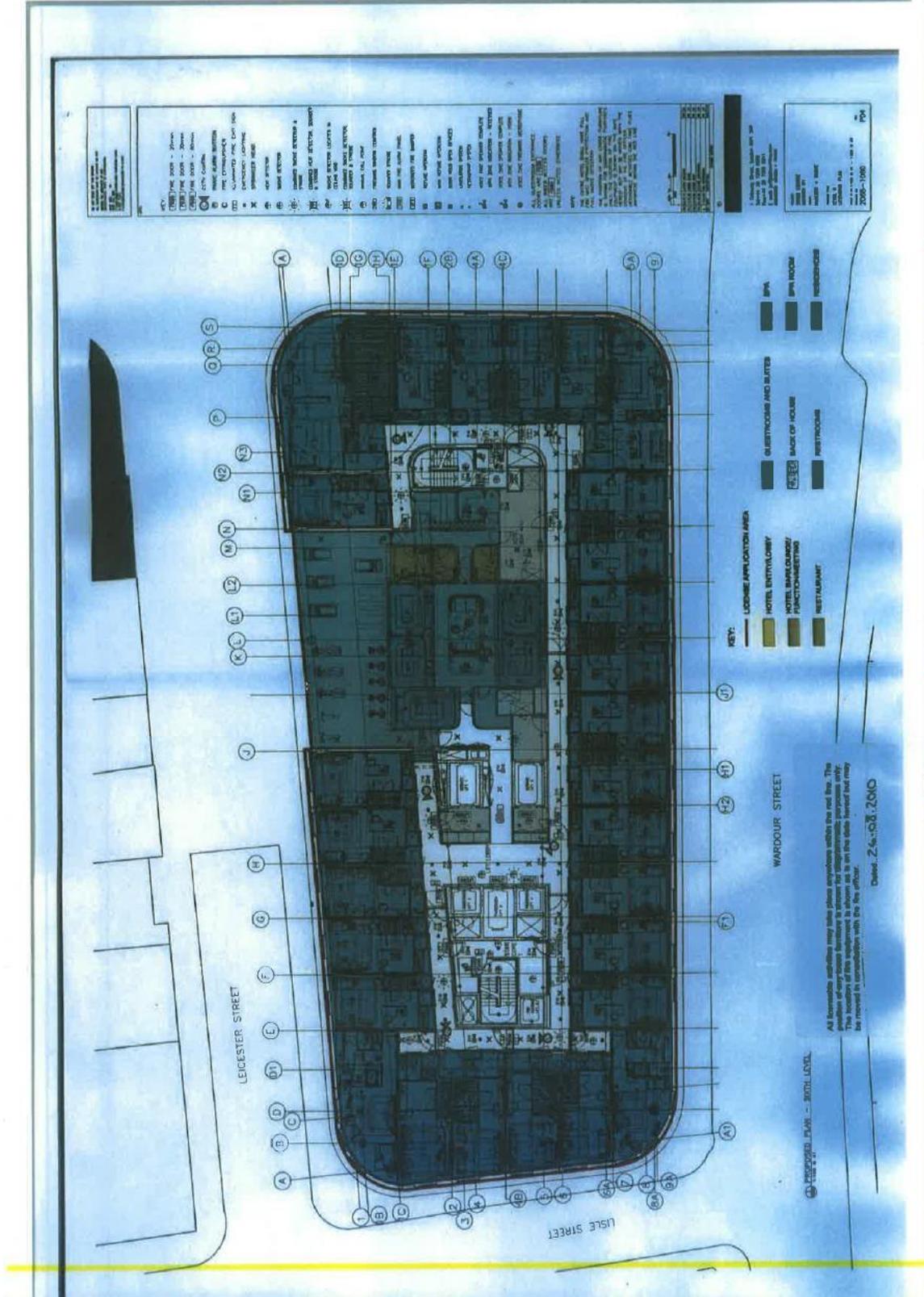


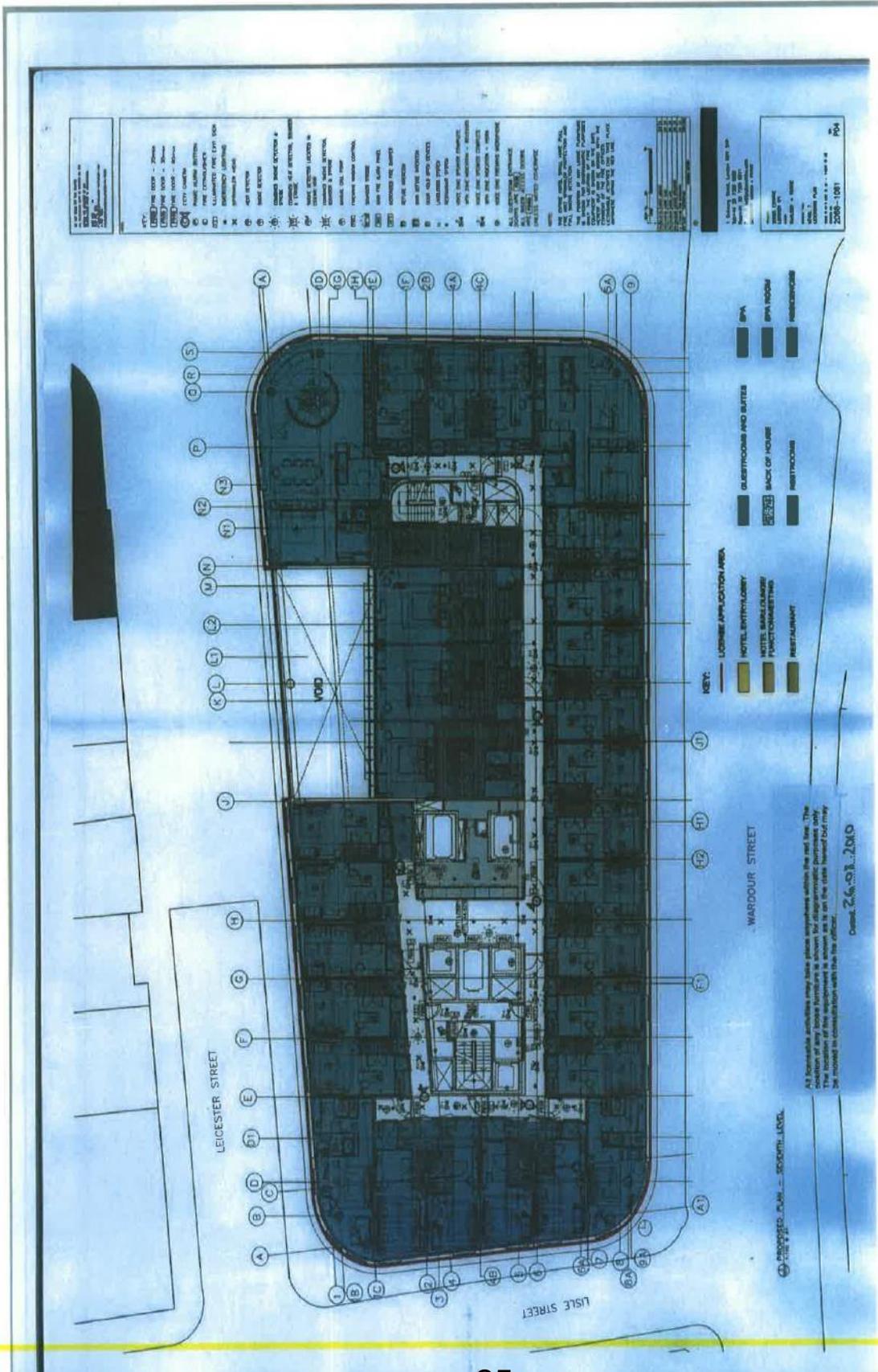




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ALL DIMENSIONS ARE IN METERS  
 UNLESS OTHERWISE SPECIFIED  
 DRAWN BY: [Name]  
 CHECKED BY: [Name]  
 DATE: [Date]

- KEY:  
 - LOBBY APPLICATION AREA  
 - HOTEL ENTRANCE LOBBY  
 - HOTEL BACK LOBBY  
 - HOTEL RESTAURANT  
 - RESTAURANT  
 - SPA  
 - SPA ROOM  
 - RESTROOMS  
 - GUESTROOMS AND SUITES  
 - BACK OF HOUSE  
 - RESTROOMS
- VTY: [Symbol]  
 L: [Symbol]  
 D: [Symbol]  
 C: [Symbol]  
 S: [Symbol]  
 T: [Symbol]  
 W: [Symbol]  
 R: [Symbol]  
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 Q: [Symbol]  
 R: [Symbol]  
 S: [Symbol]

3RD FLOOR PLAN  
 PROJECT NO. [Number]  
 SHEET NO. [Number]  
 DATE: [Date]  
 DRAWN BY: [Name]  
 CHECKED BY: [Name]

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED  
 EXCEPT WHERE SHOWN OTHERWISE  
 DATE: [Date]  
 BY: [Name]







**City of Westminster**  
64 Victoria Street, London, SW1E 6QP

Schedule 12  
Part B

WARD: St James's  
UPRN: 010033615444

Premises licence  
summary

Regulation 33, 34

Premises licence number:

17/11814/LIPDPS

**Part 1 – Premises details**

**Postal address of premises:**

W Hotel  
W London Leicester Square  
10 Wardour Street  
London  
W1D 6QF

**Telephone Number:** Not Supplied

**Where the licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the licence:**

Performance of Dance  
Exhibition of a Film  
Performance of Live Music  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Performance of a Play  
Late Night Refreshment  
Sale by Retail of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

<b>Performance of Dance</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Exhibition of a Film</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Performance of Live Music</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Playing of Recorded Music</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)
<b>Anything of a similar description to Live Music, Recorded Music or Performance of Dance</b>	
Monday to Sunday:	00:00 to 00:00 (See restricted conditions 31, 32 & 35)

**Performance of a Play**

Monday to Sunday: 00:00 to 00:00 (See restricted conditions 31, 32 & 35)

**Late Night Refreshment**

Monday to Sunday: 23:00 to 05:00

**Sale by Retail of Alcohol**

Monday to Sunday: 00:00 to 00:00 (See restricted conditions 26 & 33)

*For times authorised for New Year see conditions at Annex 3*

**The opening hours of the premises:**

Monday to Sunday: 00:00 to 00:00

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises.

**Name and (registered) address of holder of premises licence:**

W Leicester Square Limited  
C/o The Park Lane Hotel  
Piccadilly  
London  
W1J 7BX

**Registered number of holder, for example company number, charity number (where applicable)**

06876751

**Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Name:** Dario Mazzoli

**State whether access to the premises by children is restricted or prohibited:**

Restricted

**Date:** 3 November 2017

This licence has been authorised by Mary Pring on behalf of the Director - Public Protection and Licensing.

PROTECTIVE MARKING

**METROPOLITAN  
POLICE****TOTAL POLICING**

Form 693

**Form for Applying for a Summary Licence Review**  
**Application for the review of a premises licence under section 53A of the Licensing Act 2003**  
 (premises associated with serious crime, serious disorder or both)

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form. If you are completing the form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink.

Use additional sheets if necessary.

**Insert name and address of relevant licensing authority and its reference number:**

**Name:** City of Westminster

**Address:** Westminster City Hall, 64 Victoria Street

**Post town:** London

**Post code:** SW1E 6QP

**Ref. No.:** 17/11814/LIPDPS

**I Pc Steve Muldoon**

on behalf of the chief officer of police for the Metropolitan Police area apply for the review of a premises licence under section 53A of the Licensing Act 2003.

**1. Premises details**

**Postal address of premises or club premises, or if none, ordnance survey map reference or description:**

W Hotel, Leicester Square, 10 Wardour Street

**Post town:** London

**Post code:** W1D 6QF  
(if known)

**2. Premises licence details**

**Name of premises licence holder or club holding club premises certificate (if known):**

W Leicester Sq Limited

**Number of premises licence or club premises certificate (if known):**

17/11814/LIPDPS

## PROTECTIVE MARKING

### 3. Certificate under section 53A(1)(b) of the Licensing Act 2003 (Please read guidance note 1)

I confirm that a certificate has been given by a senior member of the police force for the police area above that in his opinion the above premises are associated with serious crime or serious disorder or both, and the certificate accompanies this application.

Please tick the box to confirm:



### 4. Details of association of the above premises with serious crime, serious disorder or both (Please read guidance note 2)

On Sunday 10th July 2022 at approximately 22:30 Police were called to a large fight within the bar area of the W Hotel 10 Wardour St, W1D.

Officers responded to a call to police that suggested 30/40 people were fighting in the bar. 2 officers arrived and were immediately faced with large scale disorder witnessing including witnessing a male punching others with a belt wrapped round his fist. Officers immediately became under attack with glass bottles being thrown at them in the bar, officers deployed Pava spray and used baton strikes in an attempt to contain the violence, however, this continued. Officers continued to have bottles and glass thrown at them and had to leave the venue to retreat to safety. Further officers arrived and they were then able to get back up and then subsequently re-enter and contain the situation.

Officers identified a manager and members of security, and began to establish the circumstances. Officers on scene spoke with witnesses and were advised that there had been drug use in the toilets of the bar area whilst other door supervisors advised officers that they had at the start of the night identified to hotel management, that they did not feel this event should run, as it appeared from customers arriving, the door supervisors were concerned that the customers would behave inappropriately due to the fact many were wearing ankle tags. The door supervisors indicated to officers that they had mentioned to management that previous events like this saw clear drug use inside the venue.

Officers on scene assessed injuries and identified 5 door supervisors with injuries that all required hospital treatment, this ranged from a chipped tooth, lacerations to the head, large bump on the head to minor cuts. 2 police officers that attended were also injured having been struck with glass bottles.

Officers made 3 arrests at the time, however, many more are likely to be made in the coming weeks.

Officers from the Police licensing team attended a planned meeting with the DPS and Security manager on Tuesday 12th July 2022. Officers established this was an event that had been conducted in the hotel by an external promotor and had initially been booked for 200 ticket holders. The DPS indicated the event was run by a promotor event under the name of Chalet.

Police request that the licensing sub-committee consider suspension of the premises license pending a full hearing. The interim steps are deemed both necessary and proportionate to reduce the risk of further serious violence or disorder pending a full hearing where the Metropolitan Police will seek revocation of the premises licence.

PROTECTIVE MARKING

Signature of applicant			
Signature:		Date:	19/07/2022
Capacity:	Police Constable		
Contact details for matters concerning this application			
Surname:	Muldoon	First Names:	Steve
Address:	Westminster City Hall, 4th Floor, 64 Victoria Street		
Post town:	London	Post code:	SW1E 6QP
Tel. No.:	07442 419872	Email:	Steve.muldoon@met.police.uk

Notes for guidance

- A certificate of the kind mentioned in the form must accompany the application in order for it to be valid under the terms of the Licensing Act 2003. The certificate must explicitly state the senior officer's opinion that the premises in question are associated with serious crime, serious disorder or both.

Serious crime is defined by reference to section 81 of the Regulation of Investigatory Powers Act 2000. In summary, it means:

  - conduct that amounts to one or more criminal offences for which a person who has attained the age of eighteen and has no previous convictions could reasonably be expected to be sentenced to imprisonment for a term of three years or more; or
  - conduct that amounts to one or more criminal offences and involves the use of violence, results in substantial financial gain or is conduct by a large number of persons in pursuit of a common purpose.

Serious disorder is not defined in legislation, and so bears its ordinary English meaning.
- Briefly describe the circumstances giving rise to the opinion that the above premises are associated with serious crime, serious disorder, or both.

Retention Period: 7 years  
MP 146/12



**Certificate under Section 53A(1)(b) of the Licensing Act 2003**

**Metropolitan Police Service | New Scotland | Yard 8-10 Broadway | London | SW1H 0BG**

**I hereby certify that in my opinion the premises described below are associated with:  
Serious Crime & Serious Disorder**

<b>Premises</b> (Include business name and address and any other relevant identifying details):			
<b>Postal address of premises or club premises, or if none, ordnance survey map reference or description:</b>			
W Hotel, Leicester Square, 10 Wardour Street			
<b>Post town:</b>	London	<b>Post code:</b> (if known)	W1D 6QF
<b>Premises licence number (if known):</b>			
17/11814/LIPDPS			
<b>Name of premises supervisor (if known):</b>			
Dario Mazzoli			

**I am a Superintendent\* in the Metropolitan Police Service.**

\*Insert rank of officer giving the certificate, which must be superintendent or above.

**I am giving this certificate because I am of the opinion that other procedures under the Licensing Act are inappropriate in this case because:**

(Give a brief description of why other procedures such as a standard review process are thought to be inappropriate, e.g. the degree of seriousness of the crime and/or disorder, the past history of compliance in relation to the premises concerned)

On Sunday 10th July 2022 at approximately 2230hrs officers have responded to a call to the premises and on arrival have been confronted with a large scale fight involving upwards of 30 people. These individuals have been using belts and bottles as weapons and due to the severity of the violence and becoming under sustained attack, the initial officers have had to make a tactical withdrawal and await further resources to deal with the disorder. The number of injuries to a GBH level requiring hospitalization is significant and this is an active investigation with multiple suspects still outstanding.

The reason this incident necessitates a Summary Review under Section 53A(1)(b) of the Licensing Act 2003 are as follows.

- In April of this year a similar, all be it less serious incident, resulting in GBH injuries occurred at the premises. Engagement was undertaken with the premises from the Police Licensing Team to support and advise them as to mitigating a repeat. This included the inherent risks of holding events, including externally promoted events. An action plan was set by the venue. However, it is the view of the Metropolitan Police that these concerns were not taken seriously and an initial assessment would indicate that the action plan set has not been adhered to, even after assurances from the operator.
- The poor management and lack of action leading to the events of the 10<sup>th</sup> July significantly contributed to the incident in question. No risk assessments were undertaken by the venue and when risks were identified by staff on the night, these were ignored by management.

It is clear that the current standard of management with consideration to the Licensing Objectives, falls well below those expected of responsible licensees in Westminster. There is a distinct lack of learning from past history and taking the necessary decisions in real time to provide a safe environment for their customers and the wider public. As such I believe Interim Steps should be imposed onto the premises licence pending review at Licensing Sub Committee.

PROTECTIVE MARKING

Signature			
			
<b>Signature:</b>	<b>Superintendent Michael Walsh</b>	<b>Date:</b>	15.07.2022

Retention Period: 7 years  
MP 147/12

RESTRICTED (when complete)

MG11

**STATEMENT OF WITNESS**  
*(Criminal Procedure Rules, r. 16.2; Criminal Justice Act 1967, s. 9)*

URN 

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Statement of: Constable Dameen Ali  
Age if under 18: Over 18  
Occupation: Police officer

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This statement is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: *PC D Ali 2826PM*  
Date: 11 Jul 2022

This is a statement relating to an incident that occurred whilst on duty whereby I was a victim of assault.

The relevant people mentioned throughout this statement are myself, my colleague who I was partnered with, PC GALLI 3461AW, the person who assaulted me is unknown as I was assaulted from behind and at no point saw this person.

On SUNDAY 10TH JULY 2022, I was on duty in full uniform, tasked with cycling patrols in the WEST END OF LONDON. I was paired with my colleague PC GALLI 3461AW, when a call came over my personal radio at approximately 2230HOURS, regarding a fight W HOTEL, WARDOUR STREET W1. PC GALLI 3461AW assigned us to the call, CAD 8070/10JUL22 refers. PC GALLI 3461AW and myself arrived on scene at approximately 2234HOURS. As soon as we arrived, PC GALLI and I entered the lift and have gone up to the first floor as directed by the door staff. When the lift doors open I could see approximately twenty to thirty people fighting and throwing punches at each other. I have then tried to split apart males from fighting and I have grabbed a few males and pushed them away. There was security staff who all seemed injured with cuts and blood from there face. I then remember a topless white male who seemed to be the most aggressor attacking different people. I have released my PAVA spray out of my duty belt and have pointed it at this topless white male. I have told him that he needs to stop. I could then see PC GALLI spray her PAVA at these few males who have been very aggressive towards her. I have then seen loads of bottle being smashed around and one of which has hit me in the leg. Due to there being no radio signal I have told PC GALLI 3461AW to withdraw as we were outnumbered with several aggressive males and we needed to go out of the venue to gain radio signal to then go back in with additional resources. PC GALLI and I then went back into the lift to go down. When we entered the lift, the males who was involved and were fighting have then entered the lift with us and we went down to the minus 1 level. I have then left the males in minus 1 level as they were at a water fountain gasping to wash their eyes with water while PC GALLI and I went up to the ground floor by stairs and have managed to regain radio signal where I have then called for additional resources. Once more officers arrived in seconds we have then re entered the venue in which the males on minus one level were arrested. The topless male was no where to be seen after I lost sight of him in the minus one level. After everything has calmed down, I have exhibited blood from two locations on minus one level in which I believe is the topless male as he was bleeding.

I would describe the topless male to be IC1, around 5ft7, muscle build and around 25-30 years of age.

--- Victim Personal Statement ---

Signature: *PC D Ali 2826PM*

Signature Witnessed by:

RESTRICTED (when complete)

Continuation of Statement of: Constable Dameen Ali

I have been a police officer serving in the London with the Metropolitan Police now for approximately two years. I am immensely proud to serve to the communities in LONDON. I come to work to protect people and help others, I have not come to work to be assaulted. My family were already concerned and worried for my safety when joining the police force. Often there are a news article of officers being assaulted and i did not wish to be one of those. I do not ever risk to go home telling my family I have been assaulted and this will only increase my family's risk and safety for me work.

I have exhibited my body worn video for this incident as DAL/01- This shows the arrival on scene and the encounter.

I have exhibited the swabs taken from two locations which are on minus one. One of which was on the fire exit door and the other was on the staircase. Both swabs from both locations were taken one dry and one wet.

I exhibit the swabs from the fire exit door as DAL/02 with 105 number: 29 in seal bag: MPSB26697727  
I exhibit the swabs from the staircase as DAL/03 with 105 number: 30 in seal bag MPSB26697226.  
Both swabs exhibit were taken into 66 reference: 36214.

Witness Signature: PC D Ali 2326AW

Signature Witnessed by:

## WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: Manuela GALLI

Age if under 18: Over 18

(if over 18 insert 'over 18')

Occupation: Police Officer

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: ..... *[Signature]* ..... 3461 AW ..... Date: 10/07/2022

This is a statement relating to an incident that occurred whilst on duty whereby I was a victim of assault.

The relevant people mentioned throughout this statement are myself, my colleague who I was partnered with, PC ALI 2326AW, the person who assaulted me is unknown as I was assaulted from behind and at no point saw this person, I will refer to them as 'my attacker'.

On SUNDAY 10<sup>TH</sup> JULY 2022, I was on duty in full uniform, tasked with cycling patrols in the WEST END of LONDON. I was paired with my colleague PC ALI 2336AW, when a call came over my personal radio at approximately 2230 hours, regarding a large fight at the W HOTEL, WARDOUR STREET, W1. I assigned myself and PC ALI to the call, CAD 8070/10JUL22 refers. PC ALI and I arrived on scene at approximately As soon as we arrived, security from the hotel approached me and told me the incident was taking place on the first floor of the hotel, I relayed this information over my personal radio and requested further assistance. As PC ALI and I were in the lift, we could hear a lot of shouting from a large number of people and lots of glass smashing., I exited the lift and I saw approximately thirty (3) to forty (4) people shouting and glass bottles being thrown across the room. PC ALI and I immediately tried to separate parties from each other to stop the fighting, I was a constantly being pushed by people trying to get [passed me, who were continuously fighting with others the whole time. I saw an IC3 male trying to hit another male, throwing what looked like a full force punch, I drew my baton and struck him on his upper thigh, and the male stopped fighting and withdrew himself from the immediate area. I then decided that my baton was not the most effective use of force for this incident due to the number of people involved, so I holstered my baton and drew my PAVA. As I was doing this I felt something hit my back with force, at the same time, something hit my right forearm, just below my elbow. I did not see what

Witness Signature: ..... *[Signature]* ..... 3461 AW .....Signature Witnessed by Signature: *[Signature]* ..... 2990 AW .....

Page 1 of 3

## Continuation of Statement of:

hit me or who as I was facing the other way trying to contain a group of people fighting, however I felt the pain immediately, I checked to see if I was bleeding but was not. I then drew my PAVA and shouted "GET DOWN... I SAID GET DOWN" to try and detain and control those involved in the fight. At this point one of the males in the crown started walking towards me in an aggressive manner, trying to fight with those behind me, I pushed him back and deployed my PAVA on him and two or three more, who followed closely behind. As I do this I tell them to "STAY BACK", I tried to update MET CC on my personal radio that I had deployed my PAVA, however due to the lack of signal in the hotel, the message was not conveyed. I heard more shouting towards the back of the room, on the right-hand side of the lift, I turned around and I saw and IC1 male topless, who was struggling with another male that appeared to be a security officer from the hotel. I saw security trying to detain this male, however the topless male was swinging his arms around to get away and fight back. I grabbed hold of the topless male and tried to separate him from the security officer, I sprayed him with PAVA and he immediately let go of the Tying security officer. I then push him towards PC ALI, who was trying to get people in to the lift, to separate the fighting parties., PC ALI said words to the effect of "WE NEED TO GET DOWN, WE NEED MORE UNITS", we tried to get all the males who had be sprayed with PAVA, downstairs, to call for LAS and update control that PAVA had been deployed and request more units for help . As the doors to the lift were closing, I could see and hear glass smashing against the doors, and more people started to enter the lift and continue fighting. At one point, approximately eight (8) people were I the lift and taken to the ground floor in ruder to spate the parties and use our radios. We got to the ground floor, security staff directed us to a water fountain where those who had been sprayed with PAVA could wash their faces, PC ALI and I walked outside and called for for more units and told control that our PAVA had been deployed. I went back to the people who had been sprayed with PAVA, however a few had left in an unknown direction. A short while later, more officers arrived on scene to help control the fighting still going on upstairs. I told officers now on scene what I had witnessed and escorted them to the first floor of the hotel.

## Victim Personal Statement:

As a Police Officer, I am aware that I will be involved in violent disorder from time to time. It is my duty to protect LONDON and those visiting and living in the city. I am fully aware of the dangers I can put myself in in performing my duties, however I never expect to be personally attacked in such a way where I am left with

Witness Signature:  - 3461 AW

Signature Witnessed by Signature:  2991 AW

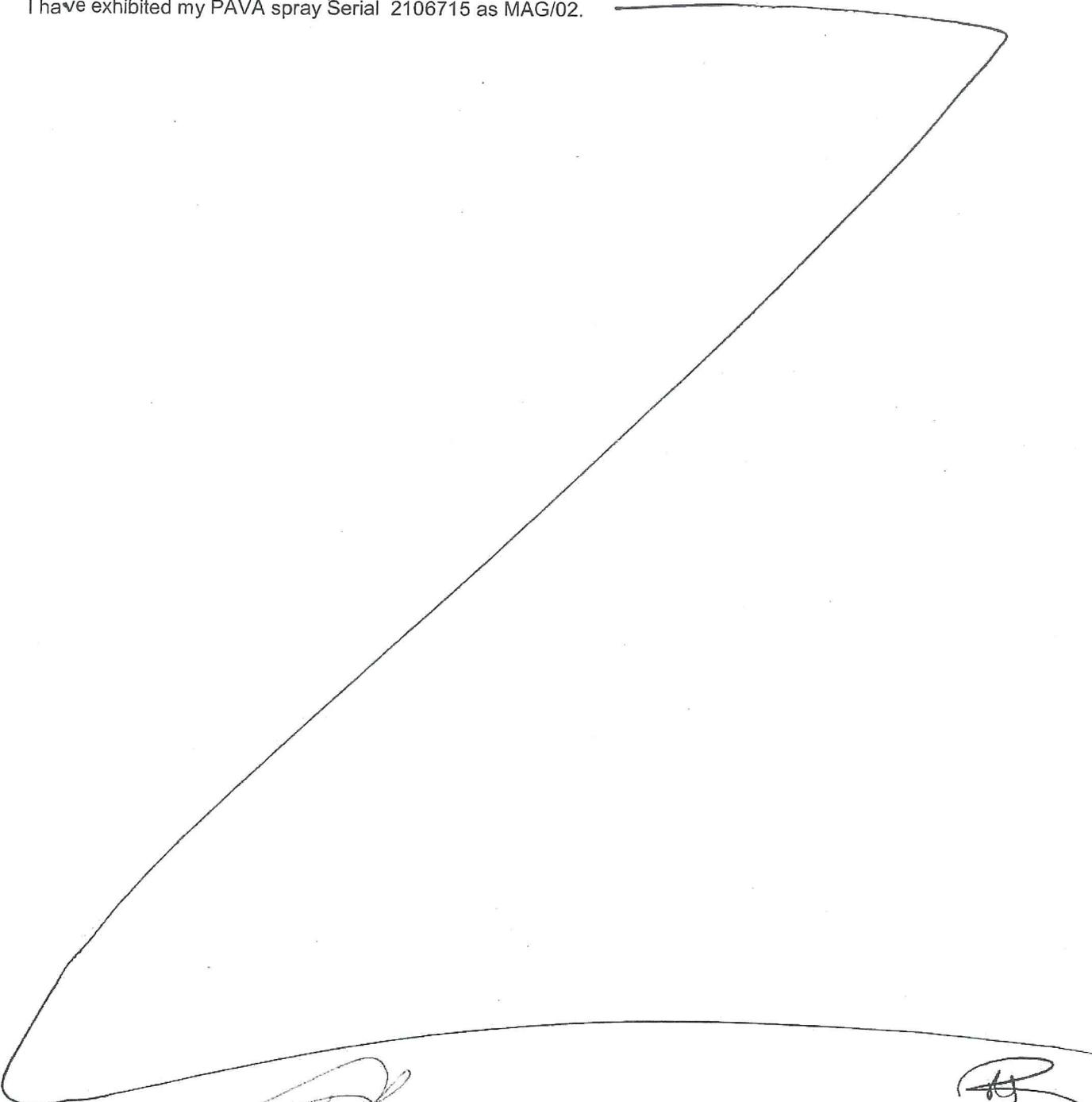
Continuation of Statement of:

visible physical injuries. I consider myself to be a person of reasonable firmness, however this particular

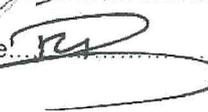
incident has left me somewhat shaken. I feel well in myself, I have a physical mark on my arm with swelling and pain.

I have exhibited my body worn video for this incident as MAG/01 – This shows the arrival on scene and use of force used

I have exhibited my PAVA spray Serial 2106715 as MAG/02.



Witness Signature:  3461AW

Signature Witnessed by Signature:  2990AW

### WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: James Gray

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Constable

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: *James 3022AW* Date: 25/07/2022

I am the above named officer and I have been a police constable in the METROPOLITAN POLICE for 2 years and 3 months. I am a member of WEST END PROACTIVE PARTNERSHIP TEAM 4 and conduct foot patrols in the WEST END footprint.

On 10<sup>th</sup> JULY 2022 at approximately 2230 hours I was on duty in full uniform when I attended an urgent assistance a W LONDON, 10 WARDOUR STREET, W1D 6QF. There was a report of an AFFRAY and 6 members of the SIA security staff were assaulted, two of which were hit over the head with glass bottles. I attended the W LONDON, triaged and delivered first aid to the 6 security and assisted with conveying them to hospital for treatment where I also took two of their statements. During my interaction with the security guards I overheard one of them saying they had raised concerns with the W HOTEL in regards to the clientele that they were inviting to the venue. The events were of 80 – 100 people and there was mention of previously violence and drugs use which made the securities job very difficult.

I do no recall which member of staff stated this out of the 6 as the situation was heated and a number were distressed due to bleeding head injuries.

I took statements off [redacted] date of birth [redacted] and [redacted]

I exhibit my body worn as JJG/01. This shows my interactions with the security at the venue and at ST THOMAS HOSPITAL A and E.

*[Large handwritten signature]*

Witness Signature: *James 3022AW*

Signature Witnessed by Signature: .....

WITNESS STATEMENT

CJ Act 1967, s.9 MC Act 1980, ss 5A(3)(a) and 5B...

Statement of [redacted]

Age if under 18 [redacted]

Occupation SECURITY

This statement (consisting of 6 pages) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have willfully stated in it anything which I know to be false or do not believe to be true.

Date: 11/07/2022

Signature: [Signature]

Time: 02:28

I am the above named person an I have been employed as a security guard with SIA since January 2022. I work for SIA which is a agency that supplies security to WJ HOTEL WAREHOUS STREET WIP 60F. This statement describes when I witnessed a [redacted] hit in a [redacted] and was with a [redacted] the head 10TH JULY 2022. ON SUNDAY 10TH JULY 2022 WAS WITNESSING A

Signature: [Signature]

Continued: 2000 hours to 0800 hours.  
 The incident took place at bar on the first floor of W Hotel. When I started work I knew that all of the party at the venue were on more than alcohol due to their behaviour. When I entered the males toilet on the 1st floor at approximately 2300 hours I saw three males inside the toilet one inside a cubicle door with white powder. One of the males had white powder on his nostril. I told all 3 they could not do drugs in the venue. I held them in the toilet until my supervisors [redacted] to remove the 3 males. We had to take them to the service exit. The 3 males swore calling me and my colleagues "PARCIS" and were swearing at us

Signature: 

Continued: We were able to walk them a far as the bar. The 3 males were back with the 100 odd party goers. Approximately 12 became aggressive to which I then ran to the duty officer and told them we need police. I then went back with 4 or 5 of my colleagues. As soon as I returned I told them all the party was over they need to go home. I locked our part of the toilet and saw another male with a beard, black guy with two bottles properly 18 but someone with 2 bottles when I then received a punch I cannot remember to where. I then pushed his male into the black male with the beard to get him away from me and then they massively escalated and I

Signature: 

Continued: was pushed to the floor because the floor was slippery. I was repeatedly kicked and punched. My colleague [redacted] picked up and then I had a bottle smashed against the left hand side of my head. I walked to the side and the bar staff moved me to one side. It appeared that people were trying to run towards the elevators but fighting door staff. At this point it was still only security. The fight moved to the elevators. There was glasses, bottles being thrown everywhere. Everything was in the air. When the fight had moved I was sat down and given first aid. I was bleeding heavily from the side of my head. Police arrived 5 mins after I was hit.

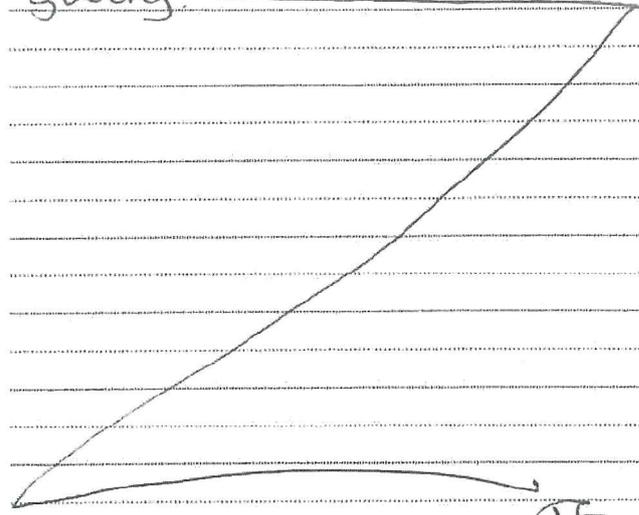
05

Signature: [Signature]

Continued: The 2 males I found in the bathroom. One was white, fat guy, shorts, black hair shirt 2nd male white, tattoos, Essex people. The 3rd male was also white. The black male who was swinging the bottles short, bald, beard around his jaw, T shirt. I cannot recall any further suspects due to amount of people present. My colleagues who were present were [redacted] who left straight away and was not involved after the disorder broke out [redacted] was also present all of which I work with at SIA who I have known since January when I joined. I would be willing to attend court [redacted] present [redacted]

Signature: [Signature]

Continued: Victim personnel statement<sup>38</sup>  
This has been very upsetting  
due to the way we act I  
was concerned for my - 09  
colleagues, ~~me~~<sup>my</sup> guests. I  
am not sure if I would  
feel safe going back to work.  
I have received a gash to  
my head that has required  
stitching.



Signature: ~~Any~~

Continued:

Signature:

### WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: PC ABBIE DOBSON

Age if under 18: OVER 18 (if over 18 insert 'over 18') Occupation: POLICE CONSTABLE

This statement (consisting of \_\_\_\_\_ page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: PC ABBIE DOBSON 2596AW Date: 11/07/2022

This statement relates to the time I arrested a male I now know to be [REDACTED] (20/07/1989) for Grievous Bodily Harm. I have not met this male before today's incident.

On SUNDAY 10<sup>th</sup> JULY 2022 I was on duty in full police uniform on mobile patrols, call sign AW31N with PC TAIT 1941AW and Special Constable ABRHART 5747AW. A call was circulated via my personal radio stating that there was a fight in progress at 10 WARDOUR STREET, W1D 6QF, this was circulated as an immediate response call. A colleague has then called up on the radio stating they needed more units at the location, to which I have assigned AW31N to.

After some time at the location, BRONZE WESTEND has pulled myself and a few of my colleagues to one side and asked PC TAIT to relay what he had seen on CCTV of the incident. PC TAIT informed me that he had seen a male wearing a WHITE 'PALM ANGELS' t-shirt, throwing bottles into the crowd which had subsequently hit someone in the head causing the male to fall to the ground and have a laceration to his RIGHT eyebrow. I have then approached [REDACTED] with PC TAIT, PC TAIT has walked in front of me and taken [REDACTED] by the LEFT arm to place him in handcuffs. As PC TAIT has done so, I have said words to the effect of "YOU ARE UNDER ARREST FOR GBH. YOU DO NOT HAVE TO SAY ANYTHING BY IT MAY HARM YOUR DEFENCE IF YOU DO NOT MENTION WHEN QUESTIONED SOMETHING YOU LATER RELY ON IN COURT. ANYTHING YOU DO SAY MAY BE GIVEN IN EVIDENCE. NECESSITY FOR YOUR ARREST IS TO PREVENT HARM AND PROMPT AND EFFECTIVE INVESTIGATION BY MEANS OF A TAPE RECORDED INTERVIEW. TIE IS 2311 HOURS."

Myself and another colleague have then walked [REDACTED] to the lift, taken him downstairs and to a police marked minibus, which we have used to transport [REDACTED] to HAMMERSMITH POLICE STATION. We arrived at HAMMERSMITH POLICE STATION at 2346 hours. Detention was authorised by PS WALSH at 0138 hours on MONDAY 11<sup>th</sup> JULY 2022.

My body worn video was recording at the time of the arrest which I have not viewed prior to writing this statement. I exhibit this as AED/01.

As well as my body worn video I have seized [REDACTED] PALM ANGELS t-shirt. This is due to there being blood splatter on his tshirt that couldn't be accounted for. I exhibit this as

Witness Signature: PC ABBIE DOBSON 2596AW

Signature Witnessed by Signature: .....

Continuation of Statement of:  
AED/02. This was placed in a paper bag, sealed by myself and booked into HAMMERSMITH  
105 book under reference 105/11395.

This concludes my statement.



~~Handwritten signature~~  
2598AW

Witness Signature: ~~Handwritten signature~~ 2598AW

Signature Witnessed by Signature: .....

WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

[Empty boxes for URN]

Statement of: PC HOLDEN

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: POLICE CONSTABLE

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: ...PC HOLDEN 1125AW.....Date: 11/07/2022

I am the above named person and this is an exhibiting statement in regards to the offences of GHB, ABH and Affray at W LONDON on the 10<sup>th</sup> JULY 2022.

On SUNDAY 10<sup>TH</sup> JULY 2022 officers were called to a fight on the first (1<sup>st</sup>) floor of W LONDON, LEICESTER SQUARE. PC GALLI sustained injuries to her right arm due to the bottles that were being thrown and from various punches in the affray.

I exhibit HJH/01 as PC ALIs POLICE HIGH VIS JACKET – 66/36215 – 105/9227. Blood from a suspect is found on the right upper arm sleeve.

I exhibit HJH/02 HJH/03 and HJH/04 as photos of the injuries sustained to PC GALLI's right arm.

PC HOLDEN 1125AW

Signature:PC HOLDEN 1125AW.....

Signature Witnessed by Signature:.....

### WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN 01 FH 03474 22

Statement of: PC Antonia RAYFIELD 2989AW

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Constable

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: *[Signature]* 2989AW Date: 06/06/2022

This statement refers to the arrest of a male who I now know to be [redacted] date of birth [redacted] for Affray and Common Assault inside W HOTEL on WARDOUR STREET, W1.

On SUNDAY 10<sup>TH</sup> JULY 2022 at approximately 2232 hours the Emergency button went off on the radio, by PC ALI 2326AW, to attend W HOTEL, on WARDOUR STREET for a fight that was breaking out between hotel guests and staff inside the hotel. Immediately, I, PC MATTHEWS 3473AW, PC OSULLIVAN 2866AW, and PS CORCORAN 213AW drove to the address as urgent assistance was required. On arrival to the scene, the BROZE WEST END INSPECTOR, PARKER PHIPPS informed myself and my colleague PC MATTHEWS that a fight had broken out inside the hotel and two males were being detained by officers on the ground floor in a back room of the hotel. We followed INSPECTOR PARKER PHIPPS to find the detained males, and when we were led to a storage room, the INSPECTOR informed us that the two (2) males needed to be arrested for the alleged offence of Affray. I approached [redacted] and told him that because he had been fighting with multiple men on the first floor of the hotel that he was under arrest for Affray, as I was satisfied the threshold had been met for the offence. I arrested [redacted] at 2306hrs on suspicion of Array. I fully cautioned [redacted] and said "YOU DO NOT HAVE TO SAY ANYTHING BUT IT MAY HARM YOUR DEFENCE IF YOU DO NOT MENTION WHEN QUESTIONED SOMETHING WHICH YOU LATER RELY ON IN COURT. ANYTHING YOU DO SAY MAY BE GIVEN IN EVIDENCE". [redacted] did not reply to caution. I informed [redacted] that the necessity of the arrest was to prevent further harm and for prompt and effective investigation by way of interview. [redacted] was placed in a rear stack handcuff position. I asked if the handcuffs felt comfortable and then double locked them. Arrangements were then made for cell space and transport were carried out.

I and PC OSULLIVAN 2866AW escorted [redacted] to the police van and we were driven to HAMMERSMITH POLICE STATION. Whilst on route to custody, we received a call that [redacted] could be seen on CCTV throwing punches at staff at the W HOTEL. Once we arrived at custody at 2340 hours, [redacted] was further arrested for Common Assault at 2342 hours. I fully cautioned [redacted] again and said "YOU DO NOT HAVE TO SAY ANYTHING BUT IT MAY HARM YOUR DEFENCE IF YOU DO NOT MENTION WHEN QUESTIONED SOMETHING WHICH YOU LATER RELY ON IN COURT. ANYTHING YOU DO SAY MAY BE GIVEN IN EVIDENCE". [redacted] did not reply to caution. I informed [redacted] that the necessity of the arrest was to prevent further harm and for prompt and effective investigation by way of interview.

Witness Signature: *[Signature]* 2989AW

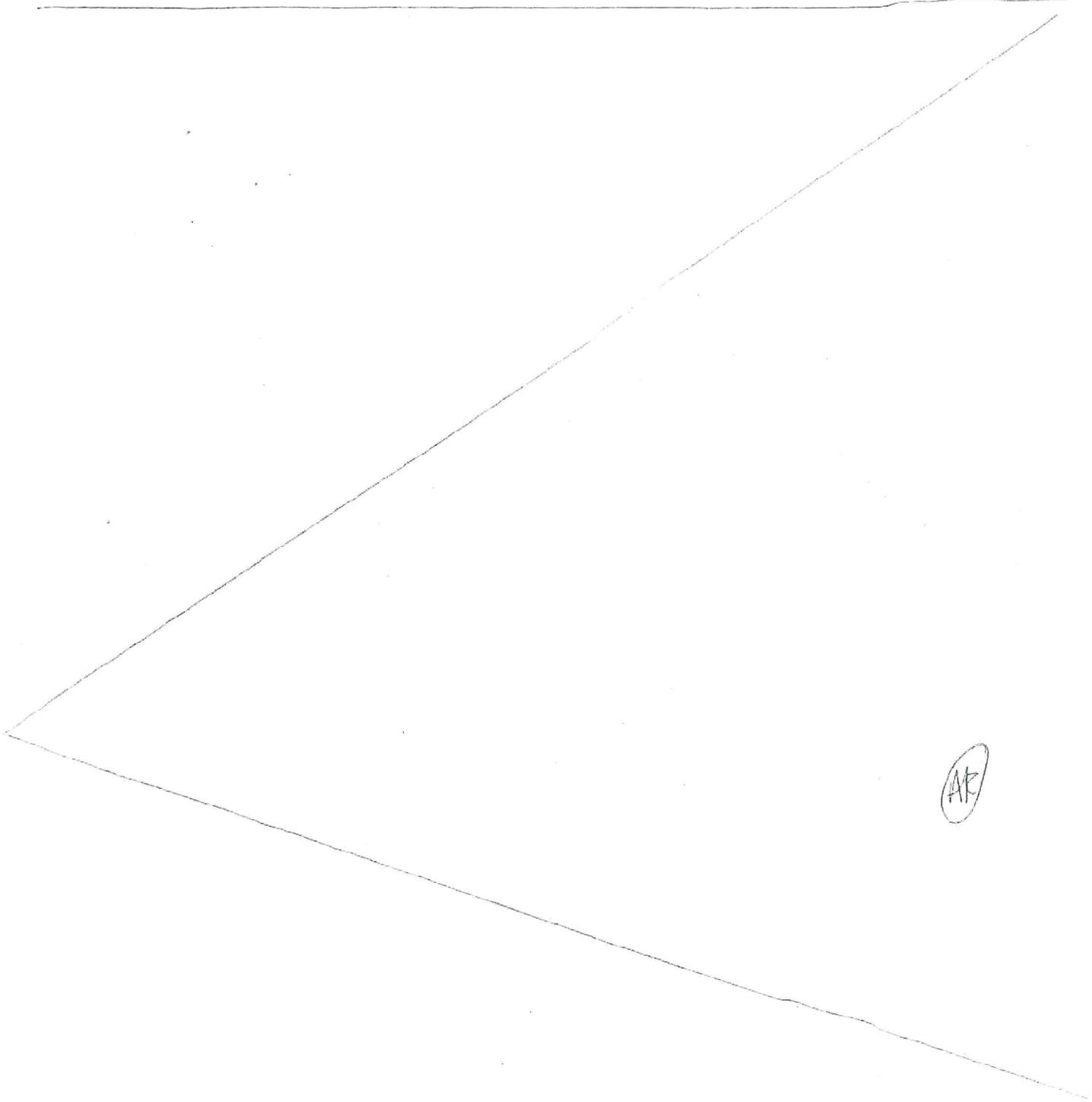
Signature Witnessed by Signature: .....



Continuation of Statement of:

I presented the above to the Custody Sergeant and detention was authorised at 0029 hours.

I exhibit my body worn of the arrest as AGR/01.



AK

Witness Signature:  2989AW

Signature Witnessed by Signature: .....



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WITNESS STATEMENT

CJ Act 1967, s.9 MC Act 1980, ss 5A(3)(a) and 5B; MC Rules 1981, 170

Statement of

Age if under 18 'over 18' (if over 18 inset 'over 18')

Occupation Door Supervisor

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Date: 10/07/2022 Time: 2312

Signature:

This statement refers to when I witnessed my colleagues be assaulted by a male.

I am a door supervisor and have been for 9 months. I work in W. LONDON.

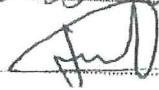
On Sunday 10 July 2022, at approximately 2200 hours I was standing near the PS AREA on First floor and I can clearly see

Signature:

[Signature]

From the DJ Area, we were keeping an eye on a certain group of boys in the bar who were acting very suspiciously in the toilets coming in and out several times and bringing females in the toilet.

I have been observing him for around half an hour. I received a radio message to enter the toilet as my colleague asked for some assistance. I saw ~~him~~ I went into the toilet and could see my colleague [REDACTED] and [REDACTED] arguing with a group of males in the toilet. The males seemed very drunk possibly on drugs and very aggressive. My supervisor told me to ask ~~asked~~ a white male from the group to leave. I have then told the white male to leave in which he walked back on the DJ Area to his

Signature: 

Continued: Seat where the rest of <sup>35</sup> his group were. I approached him and told him again to leave and his group friends threatened me and told me that he was not leaving. They have then created a barrier around him to stop me reaching the guy and they repeatedly struck they were not going to let him leave. I then stepped back and they were continuing threatening me. The black male that was in the toilet he came and returned back with the group. Suddenly the white male and there was another white male punching my colleague [REDACTED] I have then seen the black male attack my colleagues and there was bottles thrown everywhere. The group punched everyone and fighting everyone.

<sup>00</sup> This fight lasted at least everyone <sup>00</sup> half an hour and ended up near the lift area. The group

Signature: 

Continued: of males then left

~~and~~ when police arrived. While I was talking to the officers when things started to calm down I was with the police officer to the security office to show her the CCTV room. I could then see the black male and one of the white males who were involved from the start when I observed them. He was still aggressive towards me but this black male and the white male that were detained by the police were involved in assaulting my colleagues.

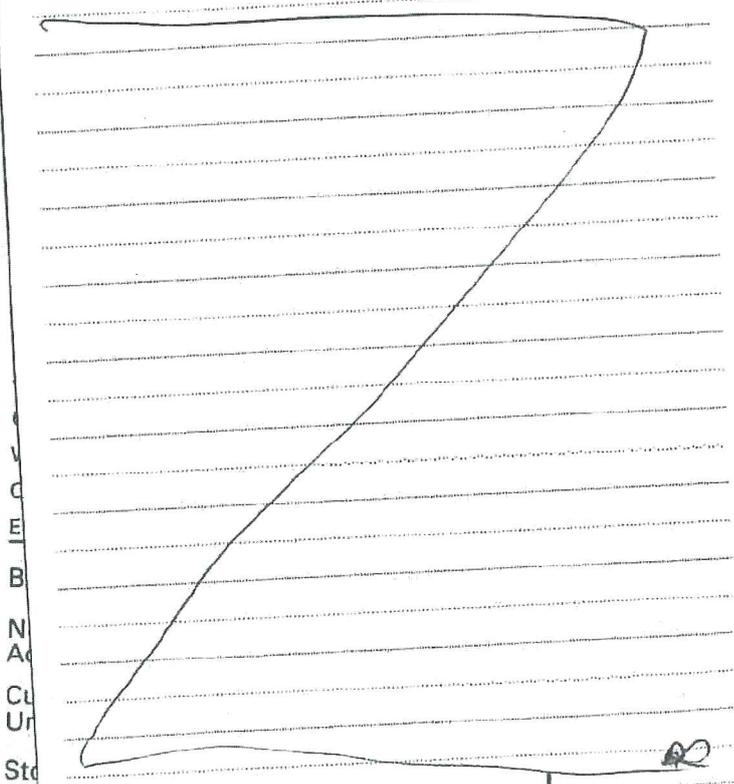
I am willing to attend court.

I would describe the black male to be, heard, tall dark clothing and around 5ft 9.

I would describe the white

Signature: 

Continued: male to be 5ft 9 and around 30 years of age.



Signature: 

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Oth

WITNESS STATEMENT

CJ Act 1967, s.9 MC Act 1980, ss.5A(3)(a) and 5B; MC Rules 1094-1097

Statement of

Age if under 18 Over 18 (if over 18 insert 'over 18')

Occupation SECURITY OFFICER

This statement (consisting of \_\_\_\_\_ page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Date: 10/07/2022

Time: 2300

Signature: [Signature]

THIS STATEMENT CONCERNS AN INCIDENT IN WHICH I WAS ASSAULTED WHILE PERFORMING MY DUTY AS A SECURITY OFFICER AND BARRY HURT THIS STATEMENT WILL CONCERN 3 PARTICULAR PEOPLE OUT OF 6-10 PEOPLE INVOLVED. ONE PERSON IS MYSELF. I AM EMPLOYED AS A SECURITY OFFICER FOR 'N' HOTEL ON WADDOW STREET, ANOTHER

Signature: [Signature]

Continued: PERSON IS A MALE THAT ASSAULTED & TRIED TO INTIMIDATE ME. I WILL REFER TO HIM AS MALE #1 AND THE CASE IS AN UNIDENTIFIED MALE THAT ACTUALLY PUSHED ME AND CAUSED ME TO SUFFER MY INJURIES. I WILL REFER TO HIM AS MALE #2 BOTH OF THESE MALES WERE PART OF A LARGER GROUP OF PERHAPS 6-10 PEOPLE. ON SUNDAY 10<sup>th</sup> JULY 2022 AT APPROXIMATELY 2215HRS I WAS STOOD ON DUTY, ON THE FRONT DOOR OF THE 'W' HOTEL ON WARDOUR STREET WHEN I RECEIVED A CALL OVER THE RADIO FROM MY COLLEAGUE [REDACTED] THAT THERE WERE A GROUP OF MALES DOING DRUGS IN THE BATHROOM AND AS A RESULT THEY WOULD NEED TO

Signature: 

Continued: I BE ESCORTED FROM THE PREMISES. MY COLLEAGUES AND I TALKED WITH THE MALES AND EXPLAINED THAT THEY WOULD NEED TO LEAVE THE PREMISES. THE MALES REFUSED TO LEAVE, SAYING THEY WERE NOT DOING ANY DRUGS. THE MALES RETURNED TO THEIR TABLE UNDER THE GUISE OF WANTING TO COLLECT THEIR BELONGINGS. THE MALES CONTINUED TO REFUSE TO LEAVE WHEN ASKED AGAIN. I EXPLAINED TO VENUE MANAGEMENT THAT IT WAS IN OUR BEST INTEREST AT THIS POINT TO CANCEL THE PRIVATE EVENT THAT WAS HOSTING THESE MALES; THERE WERE TOO MANY DRUGS INVOLVED AND TOOK CONTINUE THE EVENT WOULD ONLY RISK FURTHER HARM

page 55

Signature: 

Continued: AS A RESULT OF THE MALES<sup>26</sup>  
BEING UNDER THE INFLUENCE  
OF FURTHER DRUGS, MARIJUANA,  
ALCOHOL AND MUSIC IN THE  
VENUE WAS TURNED OFF.  
AT THIS POINT THE ORGANISER  
CAME TO ME TO FIND OUT  
WHY AND I EXPLAINED THAT  
THE EVENT IS OFF. THE LIGHTS  
WERE TURNED ON. AT THIS  
POINT THE MALES WHO HAD  
STARTED ARGUING IN BETWEEN  
THEMSELVES WHEN THEY  
FOUND OUT THE EVENT WAS  
CANCELLED STARTED FIGHTING  
AMONGST THEMSELVES. I SAW  
ONE MALE THROW A PUNCH  
AT ANOTHER OF HIS GROUP.  
AT THIS POINT ONE OF MY  
COLLEAGUES GRAB ONE OF THE  
MOST AGGRESSIVE MALES AROUND  
THE ARMS. I MOVE INTO THE  
GROUP AND TRY TO PULL

Signature: 

Continued: TWO MALES AWAY FROM  
FROM MY COLLEAGUES AS AT  
THIS POINT THE MALES WERE  
SURROUNDING MY COLLEAGUES  
AND SECURITY WERE OBTAINED  
BY ATLEAST TWO TO ONE. ONE  
OF THE MALES SLIPPED FROM  
MY GRIP AND I CONTINUED  
TO HOLD ON TO THE SINGLE  
MALE TO KEEP HIM AWAY  
FROM THE FIGHTING. AT THIS  
POINT I WAS Hoping THAT  
KEEPING THE REST OF THE  
MALES AWAY FROM THE  
MOST AGGRESSIVE ONES WOULD  
CALM THE SITUATION AND  
ALLOW MY COLLEAGUES TO  
RESOLVE IT.

A THIRD PERSON PUNCHED  
ME FROM THE SIDE AND I  
HAD TO LET GO TO KEEP MY  
BALANCE ON THE SLIPPERY  
FLOOR.

WITNESS STATEMENT

CJ Act 1967, s.9 MC Act 1980, ss 5A(3)(a) and 5B; MC Rules 1981, r70  
Statement of [redacted]

Age if under 18 over 18 (if over 18 inset 'over 18')  
Occupation Nurse

This statement (consisting of \_\_\_\_\_ page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Date: 10/11/2022 Time: \_\_\_\_\_

Signature: [Signature]  
I am eye about road pass and this is in relation to an accident that occurred while in my car at WALPOLE STREET on SUNDAY 10th JULY 2022.  
In this statement, I will not talk about my parents, [redacted], [redacted] and any other persons connected with me or my family.  
On SUNDAY 10th JULY 2022 at approximately 22:00hrs at the end

Signature: [Signature]

Continued: inside W Hotel WARDOUR STREET, I was <sup>inside</sup> ~~outside~~ the

bar at or went with a large group of friends, I was standing in the area behind the bar and [redacted] and [redacted] I saw unknown males fighting with the barman, it appeared that they were jumping on each other. The barman had asked anyone who was fighting and everyone who wasn't, walked after the bar towards the lifts. The fight continued near the lifts and got stuck in the small area near the lifts. The unknown male, who had no top on started fighting all the barman. Myself and [redacted] has dragged the group of gobs around the bar in the reception. I tried to go down towards the bar and through a hallway door down towards the undergarments of the bar. At this point the police have arrived. I have filmed the entire thing on my phone, and I will exhibit this

Signature: [Signature]

Continued: H.S / et. and I will send this to the link the police next also [Signature]

Signature: [Signature]

WITNESS STATEMENT

CJ Act 1967, s.9 MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r70

Statement of [redacted]

Age if under 18 Over 18 (if over 18 inset 'over 18')

Occupation Security

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Date: 10.07.2023

Time: 03:03

Signature: [Signature]

This statement describes when I witnessed on AFFRAY and was assaulted at W HOTEL, WID GAF I am the above named person and I am security at W Hotel Woodrow street and work for SIA which is a security agency. On the day of the incident I was working 1600 to 0000 covering the event at the hotel. The incident took place by the elevators.

Signature: [Signature]

Continued: On the 1st floor, I was in the middle of two groups on the first floor. I was facing towards the bar area. At approximately 2200 hours on the 10th July 2022 I was standing on the ground floor on the main door with my colleague [redacted] who is a security [redacted] went upstairs to check on the event but did not return. I was then called on the radio to come up that they needed help. I took the middle lift to the first floor. When the lift doors opened I saw only fighting between two groups of guests. I then tried to go in the middle - 8 of them to stop them. They were 5 on one side, 2 lifts throwing glass bottles and hotel decorations at the other group of 5. All were males. All of the males

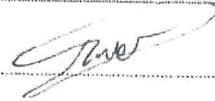
Signature: 

Continued: were actively fighting by punching, trying to kick and some were throwing bottles. I had [redacted] next to me trying stop a shirtless 161 males who the most aggressive of them all. Two police officers arrived one female one male. I pushed 3 of the males to the lifts and the police pepper sprayed the males who were then pushed into the lift. This was the last group and when they had left the other group calmed down and [redacted] and myself escorted the 7th the other group of 7 males down stairs who left by the front door. As I was pushing the males into the lift I was hit in the back of the head by something - 8 I do not recall what. I would describe the shirtless male 161 blonde hair, shaved on side, 175cm

Signature: 

Continued: jeans. The male I stopped<sup>36</sup>  
from from taking things was  
Hawaiian shirt, black beard,  
short hair, mixed race. I saw  
this male from bottles at the  
other group. The remainder were  
in a mixture of Hawaiian shirts.  
I was with [redacted] who ~~works~~  
is another security guard who  
works for SIA. I have known  
[redacted] for 3 months. — or  
I was observing the fight for  
no more than 2 minutes. I was  
in the middle of the fight next  
to the suspects. Visibility was  
clear. I have never seen any  
of the suspects before. I  
would be willing to attend  
court. ~~VRS~~<sup>or</sup> I do not want  
to give a VRS at this time.

DT

Signature: 

Continued:

37

Continued: jeans. The male I stopped<sup>36</sup>  
from from taking things was  
Hawaiian shirt, black beard,  
short hair, mixed race. I saw  
this male throw bottles at the  
other group. The remainder were  
in a mixture of Hawaiian shirts.  
I was with [redacted] who ~~was~~  
is another security guard who  
works for SIA I have known  
[redacted] for 3 months — so  
I was observing the fight for  
no more than 2 minutes I was  
in the middle of the fight next  
to the suspect. Visibility was  
clear, I have never seen any  
of the suspect before. I  
would be willing to attend  
court, ~~VRS~~<sup>VRS</sup> I do not want  
to give a VRS at this time.

DT

Signature: 

Continued: .....

37

Signature: .....

**STATEMENT OF WITNESS**

(Criminal Procedure Rules, r. 16.2; Criminal Justice Act 1967, s. 9)

URN 

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Statement of: Mr Tony Matthews  
Age if under 18: Over 18  
Occupation: Director

This statement is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: 

Date: 11 Jul 2022

I am employed by Marriott Hotel as a Director of Loss Prevention at W Hotel, 10 Wardour street, W1D 6QF.

These premises are protected by CCTV. There are 80 cameras fitted in the location and these cameras record events within the following areas; All internal communal areas and external to building.

The images from the cameras are recorded onto a Avigilon make of CCTV recorder, in time lapse, recording direct to hard drive. The date and time is shown on the recording; I believe it is not accurate. The time shown is slow by 1 to 2 minutes, dependant on the camera number, this has been cross checked with the speaking clock.

On 11/7/2022 I was visited by TDC Benjamin DAVIES from Hammersmith police station, who requested a CCTV recording covering the area of Perception Bar and Reception areas between the time/s of 22:21 and 22:40 on 10/7/2022. A USB stick was removed from the recording device by Tony Matthews. I produce the USB stick as my exhibit TMA/1 and the description of my exhibit is one usb containing cctv and I have written this on the exhibit bag. I handed the exhibit to TDC Benjamin Davies who placed it in a police tamper proof evidence bag, seal number MPSA25678841, signed by me and counter signed by the police officer.

Signature: 

Signature Witnessed by:

## WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: Andy L. ELLIOTT 3282AW

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: POLICE OFFICER

This statement (consisting of \_\_\_\_\_ page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: Andy L. ELLIOTT PC 3282AW..... Date: 19/07/2022

On THURSDAY 07<sup>th</sup> APRIL 2022 at 15:00 hours I attended THE W HOTEL, LEICESTER SQUARE, LONDON, W1D 6QF with my colleagues from WESTMINSTER LICENSING TEAM PC Brian HUNTER 2437AW & PC Adam DEWELTZ 2556CW to conduct a debrief following an allegation of Grievous Bodily Harm at a private event. As a result of that meeting and in agreement with the Designated Premise Supervisor [REDACTED] the following Action Plan was agreed to and to be implemented by SUNDAY 10<sup>th</sup> APRIL 2022.

## FAILINGS

Suspect not detained

## ACTION

Training carried out with the team by the security provider and the Hotel Security Team.

No Crime Scene Implemented

Training of the entire team to ensure that this is carried out When an incident occurs where injuries are sustained, and a potential crime has been committed.

SIA door staff not wearing their SIA badges

This was put in place immediately after the meeting with Licensing.

Loss of control by SIA door staff During the incident/not robust Enough

Training of the team carried out and security provider to ensure that they select officers that have the necessary experience and are use to working in this type of environs.

No early intervention

Security Team trained on stepping in immediately when Flash points occur to stop an escalation.

Suspect allowed the opportunity To pick up the ice bucket

Training for the bar team and security team to ensure any objects that can be thrown or used as a weapon are Removed from the area immediately when an incident Could potentially occur.

## FURTHER ACTION

Due Diligence

Sales team to be briefed on exactly what to look out for When carrying out due diligence on prospective bookings. i.e Music type, crowd, social media etc.

Witness Signature: .....

Signature Witnessed by Signature:.....

Page 1 of 2

Continuation of Statement of:

All Sort Booking

No further bookings will be accepted from the organisers All Sorts.

I was made aware by my colleague PC DEWELTZ 2556CW of an incident of Serious Crime & Serious Disorder at THE W HOTEL on Sunday 10<sup>th</sup> JULY 2022 and in respect of that incident to review which elements if any of the agreed Action Plan made back on THURSDAY 07<sup>th</sup> APRIL 2022 in the presence of myself named colleagues, [REDACTED] and Hotel Security Manager [REDACTED] had been implemented.

Regretfully no attempt had been made by security to detain suspects as there had been a complete loss of control of the situation with those intent on crime and disorder not being identified early, dynamic risk assessments completed and if required the police called to deal with offenders. Clearly from the various Body Worn Video of attending officers and that which immediately following the incident was circulating on Instagram SIA were once again found to be not wearing their blue SIA badges that identify them by name and SIA identification number as required by law. The venue were found to be in breach of Condition 16, Annex 3 of the existing License 17/11814/LIPDPS namely 'There shall be no self service of alcohol except for the guest bedrooms. This was the focus on the APRIL debrief as on that occasion an ice bucket had been thrown at a FEMALES head causing injuries consistent with Grievous Bodily Harm.

Assurances had been given to police however on the occasion of Sunday 10<sup>th</sup> JULY 2022 when police initially arrived on scene they were met with a large scale public order incident and were having bottles used as intended offensive weapons and thrown directly towards them resulting in a tactical retreat and the calling up of multiple police units to restore a level of order and control which the venue had not been able to achieve on any level. The irony of the JULY incident was that as in APRIL an ice bucket was again weaponised and thrown directly towards an individual with the intention to cause serious injury, again assurances not met as when the breach of Condition 16 was pointed out back in April [REDACTED] & Head of Security WESTMINSTER LICENSING received assurances that this would not be repeated.

Equally we have seen from the events of SUNDAY 10<sup>th</sup> JULY 2022 that little or no due diligence had been given to the organiser/promoter of this event and the crowd that subsequently attended. When challenged back at the THURSDAY 07<sup>th</sup> APRIL 2022 meeting with WESTMINSTER LICENSING as to how W HOTELS vet future bookings it was not based on any shared experiences within the industry such as the Institute of Security Management but rather based on the beat of the music and whether it dovetailed with their patrons. All in all back on THURSDAY 07<sup>th</sup> APRIL 2022 lots of assurances and a commitment to implement change by SUNDAY 10<sup>th</sup> APRIL has not been met as based on the events of SUNDAY 10<sup>th</sup> JULY 2022 no training has taken place with either SIA or bar staff neither has the due diligence to prevent these events from ever entering the venue in the first instance been met showing a complete disregard from the commitments made back in APRIL and of DPS [REDACTED] and Head of Security to support the Licensing Objectives of Prevention of Crime & Disorder & Public Safety.

Witness Signature: Andy L. ELLIOTT  
3282AW.....

Signature Witnessed by Signature:.....

### WITNESS STATEMENT

**Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B**

URN

Statement of: Susan Partridge-Wells

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Evidential Recordings Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: ...S Partridge-Wells.....Date: 11/07/2022

I am employed by Met Command and Control as an Evidential Recordings Officer.

I have downloaded a copy the audio recording(s) for the below referenced CAD(s) from the Metropolitan Police Command and Control audio recording system.

The file(s) detailed below are exhibited by myself, they have been saved with file name in the format of "<Exhibit Ref> CAD XXXX – DDMMYY" and uploaded to evidence.com under the ID of 01CW/04278/22

Exhibit Ref	Incident Ref
SP1	CAD 8070 10-07-22
SP2	CAD 8139 10-07-22
SP3	CAD 8147 10-07-22
SP4	CAD 8150 10-07-22

I am unaware of the contents of this recording.

I cannot give any evidence of the incident to which it relates.

I cannot give any evidence of a technical nature as to how the recordings are made.

Witness Signature: ...Susan Partridge-Wells.....

Signature Witnessed by Signature:.....



## To the Licensing Sub-Committee

### W Hotel

Being only too aware of the restriction on your time I hope that the following notes may assist:

1. Prior to even drafting the application for a premises licence for the new W Hotel on the old Swiss Centre site in Leicester Square, we sought the views of your Officers, London Fire Brigade, the Police and the Heart of London Business Alliance. A full presentation of the concept including Powerpoint displays was given by Vice Presidents from Starwood, the owner of W Hotels. The much reduced summarised version of the presentation accompanies the application in the document called "Who? What? Where? When? and why the WOW!" (the "W Presentation") which is the Operating Schedule.
2. There have been undoubted improvements to Leicester Square since the adoption of the Leicester Square Action Plan in 2002. The W Hotel, due to open in the summer of 2010, will be seen as a cornerstone in the continued development of the plan of reclaiming Leicester Square as a world class destination in our world class city.
3. The Committee will be aware of the statistics which maintain the Square as truly at the heart of London with its 250,000 visitors every day and its 50 premiere's each year. At page 14 of the operating statement which accompanied the application the Committee will see where W Hotels already operate world wide. I understand that it was the uniqueness of the site and the vision of the Leicester Square Development



Plan which persuaded Starwood to make this the first UK site for its prestigious worldwide W concept.

4. W is described as being a “Hotel brand buster” because it doesn’t conveniently fit into any established hotel category; it is more a lifestyle.
5. It is hoped that we will be able to explain how the style so implicitly encapsulates the vision of your Licensing Policy that it is difficult to conceive that the application for the premises licence is really contrary to Policy. However, it undoubtedly is in that it is a new premises licence in “Stress” and the application is for a 24 hour licence. The licence and its permissions are fundamental to the success of W in London. The W concept (including the 24 hour operation) has been welcomed and supported by the Heart of London Alliance. It is hoped therefore that the Committee will understand that this is a truly exceptional, and desirable, application for this particular hotel on this particular site in this particular location.
6. The commitment from Starwood to delivering the W brand and the standards which are so intrinsic to your Licensing Policy should not be underrated; Starwood has ensured that the following key personnel will be available to answer any questions that the Committee may have on the day of the hearing:
  - **Mr Giles Selves** – Director, Restaurant and Bar Development, Europe, Africa & Middle East
  - **Mr Michael Shannon** – Director, New Builds & Transitions, Luxury Brands, Europe, Africa & Middle East



- **Mr Colin Bennett** – Area Manager, England and proposed Designated Premises Supervisor
  - **Mr Daniel Braham** – Vice President, Legal, Europe, Africa & Middle East
7. Starwood have over 5.4 million active members in its Hotel loyalty program “the Starwood Preferred Guest”. A very significant figure regularly stay at W Hotel’s worldwide. This success is key to it’s continued success, people coming to the Hotel know what to expect.
  8. These papers seek to concentrate on the Licensing Policy and the Hotel’s unique trading style. At pages 20 & 21 of the W Presentation the Committee will find the essential features of the W Hotel. On the plans accompanying the application the Committee will have seen that the hotel itself occupies seven floors.
  9. On the ground floor the hotel only occupies approximately half of the building footprint. Planning permission has been granted for the remainder of the ground floor for retail space. “W” has ensured it has a right of veto who may occupy this retail space to ensure that a “five star” retailer is found to match the five star Hotel.
  10. In part of the basement of the building planning permission has been granted for a casino; this is unlikely to happen. The basement is not in W’s demise or part of the W operation in any way and a separate application will need to be made to the Licensing Sub-Committee; W has retained the same veto.
  11. The Committee will see that whilst the Hotel entrance is on the ground floor the Hotel reception is on the first floor. The remainder of the ground floor is mainly back of



house but there is a fine dining restaurant with its own discreet entrance on the ground floor which also has a mezzanine level. The total number of covers anticipated for the restaurant is 130 persons and the mezzanine level will have 140. This will be an integral operation of the W Hotel. On the roof of the Hotel there will be luxury apartments which are not part of the Hotel but will be individually leased subject to the W branding (e.g. W will service the apartments).

12. Apart from the restaurant, there will be a Spa and private screening/meeting rooms (maximum occupancy of 50 persons), the only other public space will be the hotel lobby/lounge/bar which has its own reception on the first floor. The maximum occupancy of this whole area will be approximately 240 which may be thought of as very modest in the context of a 194 bedroom hotel. Lounge style furniture will seat at least 80% of total occupancy and there will be waiter/waitress service throughout the W Lounge. Whilst it has been necessary to apply for permission to provide regulated entertainment, no facility (other than music) will be provided for dancing. The W Lounge is most definitely not a nightclub.

13. Substantial food will be provided throughout the Hotel throughout the day, the actual hours of the restaurant have not been finalised at the time of writing, however the flexibility to provide high class dining throughout the day and night is applied for hence the application for late night refreshment throughout the night.

14. Turning then to your Licensing Policy itself, it was hoped that the Committee will immediately understand this application falls squarely within the strategy set out at paragraph 1, providing the cultural and financial benefits described in paragraph 1.1,



the greater diversity referred to in paragraph 1.4. Your Policy recites that it wishes to encourage the provision of more seating in premises which serve alcohol to people to sit and enjoy a drink and order food with table service. With the capacity requested it will be manifestly impossible for this to have a high volume of vertical drinking. Further the level of staff, whether providing front line service or the background security, will ensure the Council's wish to ensure high volume vertical drinking will not take place.

15. The W Lounge will afford splendid views of Leicester Square, however in keeping with the exclusive nature of the Hotel, guests will be able to see out but members of the public will not be able to see in. Because of the view over Leicester Square and it's importance to the Hotel, the Committee can feel confident that Starwood will be a proactive member of the Leicester Square Association in the Leicester Square Development Policy.

16. The Licensing Policy indicates that it does not operate in a vacuum and some important features of this application fit within those related Policies such as the undoubted benefits to tourism and the way that this whole application sits so firmly within the Leicester Square Action Plan (and therefore commands the unwavering support of the Heart of London Business Alliance).

17. Your Policies themselves are detailed and with attention to that detail your Officers have considered the application as have all other Responsible Authorities and, perhaps to a lesser extent, other Interested Parties. It is not insignificant that the only



Interested Parties who have commented, have so eloquently requested support from this Committee for the concept that they have tried and tested elsewhere in the world.

18. In considering whether an exception should be made to Policy on hours in particular, the brand that is W is key. It has an established track record elsewhere which is highly valued, thus ensuring that the brand owner will do everything that is required to ensure that the brand value is not jeopardised.

19. The sort of people that are attracted to the brand value is significant. W refers to the concept of being “behind the velvet rope” which alludes to the exclusivity of the brand and the selection process in allowing people to come behind that velvet rope. It is very important that those invited into the W Lounge are the type of people W would want in their hotel. It is not like other operations where they have separate operators to run the licensed bar part of the premises and have separate entrances/exits to ensure customers do not affect the hotel guests. The W Lounge is intrinsic to the W Hotel and W will have full control over the W Lounge.

20. It is quite intentional that the access to the W Lounge is on the first floor. In order to gain access patrons will have to go through three filters of security, first on the ground floor, then in the hotel lobby on the first floor and then into the Lounge itself.

21. As an aside I should mention that there are legal reasons why a 24 hour licence needs to be applied for as well, for instance, the sale of alcohol by way of self service from mini-bars in each of the rooms. The exhibition of film, in the form of recordings or non-broadcast television programmes to be viewed in hotel bedrooms.



22. Finally in this respect the Committee may take some comfort from the fact that the licence is for the Hotel itself and is essential for the W style of trading and therefore the Committee will retain some power over the style of trading.
  
23. Any one of the reasons mentioned above may not in themselves be sufficient to convince you to grant the licence on request, but together, it is hoped that the Committee will find them sufficiently attractive to grant the hours sought.
  
24. It is hoped that these "notes" have been of some benefit to the Committee and answered some of the questions it would inevitably have had. A high calibre team will be available at the hearing on the 24<sup>th</sup> August to answer questions which the Committee may have and to provide any necessary reassurance that the Committee may desire.

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# Post Incident Report

Central West Police Licensing  
Team

Email:  
AWMailbox.Licensing@met.police.uk

Premises Details	
Name of Premises:	W Hotel London
Address of Premises:	10 Wardour Street, London W1D 6QF
DPS details:	[REDACTED], Director of B&F
Manager on duty:	[REDACTED]
Were you operating under a Temporary Event Notice? If yes, please provide details.	No

Incident Details	
Date and time of incident:	10/07/22 – 22:20
Capacity of Premises	250
Number of people on Premises	114 (on Clicker)
What time did the persons involved enter the premises?	Various
Were the Police called by the premises? If Yes, what time was the call made.	Yes, 22:20
Did police attend? If yes, what were the shoulder numbers of the officers?	1667AW 3208AW
Does the premises operate an ID Scanner? If yes, is it a licence condition?	No





Was the suspect/s scanned using the ID Scanner? If yes, please provide the reference number.	N/A
--	-----

Details of Door Staff (at time of incident)	
Are Door Staff required by licence conditions? If yes, how many and what times?	1 x officer at main entrance 24hrs a day
Number of Door Staff on duty during incident	6
If not required by a licence condition, how many door staff were on duty?	
Name of Security company	

Details of CCTV	
Is CCTV required by licence conditions?	Yes
Has the incident been captured on CCTV?	Yes
Has a copy been burned/downloaded for safe keeping?	Yes

**Details of Incident – please provide as much details as possible:**

At 22:20 a collective decision was made to shutdown an event due to the behaviour of the guests in the venue and the potential drug use. On switching of the music some guests were not happy with the decision and arguments followed. Some of the male guests started pushing security and then missiles were thrown striking security as they were trying to clear the room. Police were called and attended site, some arrests were made. 5 SIA officers attended hospital for varying injuries.





CCTV timeline– Where necessary or if requested please provide a CCTV timeline of the incident.

[Empty box for CCTV timeline]

What actions have been taken since the incident? i.e, banning, change in security numbers etc

Private ticketed parties will no longer be taking place at the W





Compliance form M

**INCIDENT REPORT**

**All fields are mandatory**

**Type of Incident: Fight in bar resulting in Injuries to Security Staff / 2 Tills and an iPhone being stolen.**  
**Person Completing: [REDACTED] Job Title: MP Director of Loss Prevention**

**Location of Incident: Perception Bar and Reception Area**

**Time and Date of Incident: 22:26 (CCTV Time)**

**HOW THE INCIDENT OCCURRED (Provide detailed information. Continue on reverse if necessary)**

At around 22:26 the Bar Manager and Security decided to shut down the Chalet event due to the behaviour of attendees, this included threatening behaviour and potential use of drugs on the premises. The music was stopped and guests were asked to leave the premises, as this was happening one of the guests was not happy with the decision and started pushing [REDACTED], this escalated and a group of males attacked him (Lounge 2 Camera). The incident quickly escalated and guests started fighting amongst themselves and missiles were thrown into the crowd, one hitting [REDACTED] on the Eye brow and causing him to fall to the ground. [REDACTED] also was hit by a bottle / glass that was thrown causing injury to his head. Police were called by the Night Manager [REDACTED], 2 officers who attended in the first instance could not deal with the crowd so left the bar to wait for more police officers to arrive. The fighting continued for around 10 minutes in the bar area until more police units arrived on site and stopped the fighting and moved the crowds towards the reception area, as the fighting was happening some of the crowd saw this as an opportunity to steal 2 till boxes from reception and an iPhone. The Tills contained £461.90 & £499.94 total = £961.84. An iPhone 6s was also taken by the same group. Police informed [REDACTED] that they had made 4 arrests. CCTV has been viewed by the police and a memory stick has been provided so they can collect the footage in the morning. DPA to be provided when they collect.

5 x security officers took a taxi to the hospital to be checked out due to their injuries, all were seen and released to go home.

Police will investigate and try to identify the individuals involved as it looks like they did not arrest any of the main perpetrators involved.

We are awaiting statements from all officers involved and photos of injuries for our records.

Details of corrective action taken:  
**Event stopped and Police called to assist due to the nature of the incident.**

**Shoulder numbers of Met Police – 3208AW / 1667AW**

**Details of property lost or damaged including the value:**

2 x Tills from Reception Desk = total loss - £961.84

1 x iPhone 6s = £300

4 x Mirrored Balls smashed in the reception area = Cost tbd

**Person Affected:** Guest / Associates / Club Member / Contractor / Visitor / Hotel Premises

**If associate job title & department:**

██████████ – LP Officer (Full Time) injuries to Right Eye brow and Back of Head

██████████ – LP Officer (Full Time) Various Facial Injuries and cuts to Right Hand

██████████ – Bar Security (Armatus Agency) Various

██████████ – Bar Security (Armatus Agency) Facial injuries

██████████ – Bar Security (Armatus Agency) Injury to knee

██████████ – Bar Security (Armatus Agency) Cut to head and various other facial injuries

**Witness Details: (If more than one – continue overleaf)**

**Full name:**

██████████ – Bar staff (separate statement taken)

██████████ - Bar staff (separate statement taken)

██████████ - Bar staff (separate statement taken)

██████████ – Night Manager (statement pending)

**Was the person seen by doctor:**

**Hospital conveyed to: St Thomas's Hospital**

**Working days lost: TBC**

**CWRT01055170 – Intelligence Report – W Hotel**

W HOTEL, WARDOUR STREET, LONDON, W1D 6QF held a event on 10/07/2022 with 100-120 people. Guests were not searched and guests were found doing a white powder substance in the toilets on the first floor by SIA security. When confronted at 2300 hours this resulted in a affray involving at least 10 suspects assaulting 6 security receiving injuries and requiring hospital treatment.

Security stated they requested the venue does not put on the event as many had electronic tags and when similar events have been put on there has been drugs use and offences.

When officers arrived on scene they witnessed guests fighting each other and assaulting security. PAVA was deployed and an officer was assaulted and received minor injuries. 3 suspects arrested for AFFRAY, COMMON ASSAULT and BURGLARY remainder were able to get away.

PC ALI attempted to radio for assistance but there was no signal on the 1st floor of the venue which delayed assistance reaching them.

CAD 8070/10JUL22  
CAD 27/11JUL22  
CRIS 6539925/22

W LONDON - Updated 2022 Re

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Read more ▾

**[REDACTED]** wrote a review Mar 2022  
0 Athens, Greece • 107 contributions • 60 helpful votes

●○○○○

**SLEEPLESS NIGHTS**

"Chose W hotel for its central location and to satisfy my teen daughters that wanted a modern trendy hotel. The basic need ie, to sleep and relax was not met. We stayed 4 nights, THURSDAY-MONDAY to a nice corner room. We booked and paid accordingly a high floor room but ended to the 4th floor while there was a 5th and 6th. Thursday night was ok. Friday and Saturday the noise from drunk people outside the hotels premises shouting, cursing, fighting until dawn, was unbelievable. On Sunday i wanted to have a siesta before going to dinner. Suddenly i realized there was a party in the first floor, from where i could feel the vibration at my room on the 4th! No warning or at least an invitation to attend... Ridiculous policies or behavior from a 5 star hotel. At check out i was asked how was my stay. I told the polite Czech receptionist that it was one of the worse hotel experiences ever, and believe me i have traveled worldwide and stayed in many top hotels. To his credit he offered to cover the few extras made. However this cant change the conditions experienced. Never again we are staying at W London hotel."

Read less ▴

Date of stay: March 2022

W LONDON - Updated 2022 Re

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W London Special offer About Location **Reviews**

£520 Wholes.com [View deal](#)

**[REDACTED]** wrote a review May 2021  
1 contribution • 2 helpful votes

●○○○○

**Tacky W hotel very disappointed**

"This is not a W hotel. This is a tacky nightclub hotel. Bouncers stop you at the entrance to ask you if you have a table book for the nightclub. Really? Plus, I had to call reception two nights to turn on the air conditioner because it wasn't working. Really in a W hotel?"

When I walked in, and saw the decorations with the disc balls. I was like, is there a sweet sixteen here? The music is loud, and also even in your room, you still listen to people in the hallway screaming. I do not recommend it. Overrated and not a W hotel five star experience."

Read less ▴

**Date of stay:** April 2021  
**Trip type:** Travelled as a couple

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews.

2 helpful votes

[Helpful](#) [Share](#)

**Response from Michal Lupinek, Guest Services / Front Office at W London**

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Guest Services / Front Office at W London

Responded 31 May 2021

Good morning Jose,

Thank you very much for your constructive feedback and allow me to express my sincerest apologies that we were unable to exceed or even just to meet your expectations during your most recent stay with us at W London.

I am very sorry to hear that your experience with us in London was overshadowed by all that you encountered. At W we do have lounge music and DJ's playing some nights of the week and I am sorry that you were disturbed by this. We believe in a relaxed atmosphere during the day which turns into a party mood in the evenings.

We are sorry to hear that the design of the Hotel was not functional for your needs. The W London is quite unique and has a contemporary design leading lifestyle brands. Each W Hotel is designed to reflect the brands ongoing dedication and passion for innovation in design. We appreciate that the style might not be suited to everybody's taste.

If you do wish to give us a second chance, please feel free to contact us as we will be happy to provide you the true W Experience.

Thank you again.

Warm regards.

The response is the subjective opinion of the management representative and not of TripAdvisor LLC

W LONDON - Updated 2022 Re

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wrote a review Sept 2020

Sharncliffe, United Kingdom • 7 contributions • 13 helpful votes

●●○○○

**Unbelievably noisy - impossible to sleep**

"I've stayed at this hotel several times before on business, but decided to take a short stay there for leisure. Check in was great - super friendly staff and great service. The hotel has complimentary face masks, sanitizer and water.

The room itself was lovely - a Wow suite on 3rd floor with a great view of Leicester Sq

We ate elsewhere, so I don't comment on the bar/restaurant.

However, what completely let down the whole experience was the incredibly loud music which played until 2am!!! It really was ridiculous - a constant thumping which was clearly audible in the room.

Although I love W hotels and am a Marriott Platinum member, I won't be staying here again. I encourage the hotel to consider their residents. Don't stay here if sleeping is on your agenda!"

Read less ▲

**Date of stay:** September 2020

**Trip type:** Travelled as a couple

W LONDON - Updated 2022 Re x +

https://www.tripadvisor.co.uk/Hotel\_Review-g186338-d1713977-Reviews-or10-W\_London-London\_England.html#R

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W London Special offer About Location **Reviews**

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██████████ wrote a review Mar 2020  
Franklin, Tennessee • 46 contributions • 20 helpful votes

●○○○○

**DON'T STAY HERE**

"I'm loyal to Marriott brands, across the globe. I found this place looking for something in a "great" location. Unless you're into techno-night club atmosphere don't stay here. Why this place is rated 5\* I have no idea. We were on the 4th floor and it was like the night club was in the next room. BAD BAD BAD night. Not what I expected for a Marriott brand. I WILL NEVER stay at a W again."

Read less ▲

**Date of stay:** March 2020

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews.

1 Helpful vote

Helpful Share

Response from WLondonLS1, Manager at W London  
Responded 9 Mar 2020

Dear ██████████

W LONDON - Updated 2022 Re x +

https://www.tripadvisor.co.uk/Hotel\_Review-g186338-d1713977-Reviews-or10-W\_London-London\_England.html#R

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Response from WLondonLS1, Manager at W London  
Responded 9 Mar 2020

Dear ██████████

Thank you for taking the time to review your recent stay. I was disappointed to read that on certain aspects of your stay that we failed to meet your expectations as mentioned in your feedback. W London is a luxury lifestyle hotel with our mission statement being that we fuel lust for life. Moreover, our passion points are Music along with Design and Fashion. Therefore, we principally do endorse events and culture related to our values. Nonetheless, we do apologize as you were somewhat inconvenienced due to the music from the bar.

Your feedback is extremely important to us and it will be discussed at an Executive level. We hope that you will come again so that we can create a completely different experience for you, we would certainly like to reward you for being such a loyal member.

Warm regards,

██████████

This response is the subjective opinion of the management representative and not of Tripadvisor LLC.

██████████ wrote a review Feb 2020  
Swindon, United Kingdom • 19 contributions • 3 helpful votes

W LONDON - Updated 2022 Re x +

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wrote a review Apr 2019  
 Salisbury, United Kingdom • 3 contributions • 2 helpful votes

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**Won't be visiting again**

"Very disappointed regarding the lack of consistency regarding the dress code policy. I was refused entry with my leather sandals as the female on the door classed them as 'flip flops' and 'open toe shoes'. Firstly, no where on the website does it state that open toe shoes are not permitted. Secondly, I noticed that other ladies with open toe high heels were allowed in. Lastly, my shoes were not flip flops. I really don't understand what shoes would be permitted when it's 24 degrees outside!"

Read less

Date of stay: April 2019  
 Trip type: Travelled as a couple

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews.

1 Helpful vote

Helpful Share

Response from WLondonLSI, W Lead Insider at W London  
 Responded 24 Apr 2019

Hello

22:36 02/08/2022

W LONDON - Updated 2022 Re x +

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wrote a review Apr 2019  
 London, United Kingdom • 7 contributions • 17 helpful votes

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**RACIST SECURITY GUARD**

"I arrived at W Hotel after dinner and drinks at a restaurant nearby. I was with my friend- for context, I am black and she is Indian. In the past, I used used to frequent W Hotel for drinks and dancing (admittedly, this was a few years back), and never had problems getting in.

We arrived at W at precisely 00:58. The security guard told us at the door- quite abruptly that they're closed. I asked how can they can possibly be closed as I used to go to the bar all the time and he snarled that "the bar closes at 1". Which I knew to be a blatant lie. I looked at my clock and said it's 1'0 clock now and he said he won't let us in. I looked over to the black security guard- hoping he would intervene at the blatant discrimination, and he just looked down to the ground. His attitude towards me and my friend was so disgusting it made us feel very uncomfortable. He was very hostile, even though he was unprovoked.

I turned to walk away and as we left he called out to us sarcastically "good luck".

I'm not one to shout 'racism' carelessly and have been fortunate enough to rarely experience it- living in central London, but the tension and attitude from this guy left me and my friend to no other conclusion.

I CANNOT believe that W Hotel are allowing such things to take place!

22:37 02/08/2022

W LONDON - Updated 2022 Re x +

https://www.tripadvisor.co.uk/Hotel\_Review-g186338-d1713977-Reviews-or20-W\_London-London\_England.html#R

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intervene at the blatant discrimination, and he just looked down to the ground, his attitude towards me and my friend was so disgusting it made us feel very uncomfortable. He was very hostile, even though he was unprovoked.

I turned to walk away and as we left he called out to us sarcastically "good luck".

I'm not one to shout 'racism' carelessly and have been fortunate enough to rarely experience it- living in central London, but the tension and attitude from this guy left me and my friend to no other conclusion.

I CANNOT believe that W Hotel are allowing such things to take place!

I remember frequenting their club and they used to play hip hop/afrobeats throughout the night which everyone loved, yet their front-of-house are discriminating against ethnic minorities! Make it make sense W Hotel. Disgusted to say the least!!! I will never return to a place where I am not welcome."

[Read less](#)

**Date of stay:** April 2019  
**Trip type:** Travelled with friends

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews.

1 Helpful vote

[Helpful](#) [Share](#)

W LONDON - Updated 2022 Re x +

https://www.tripadvisor.co.uk/Hotel\_Review-g186338-d1713977-Reviews-or30-W\_London-London\_England.html#R

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W London Special offer About Location **Reviews** £520 [View deal](#)

Search reviews Sort by: Most Recent

**write a review** Apr 2019

Clanton of Geneva, Switzerland • 17 contributions • 4 helpful votes

●●○○○

**Saturday night stay**

"I stayed one night (Saturday to Sunday) at this hotel in late March. Overall, my experience was very average. Being a Bonvoy Gold member, I thought I would have my room ready for my arrival. (I arrived at 5.30 PM and checked-in online via the app). When I arrived, my room was not ready and had to wait 45 minutes (which is ok). The problem is that room 512 (which is very good) is not well soundproofed. We had some very loud music until about 3 am to the point where the bed vibrated with the bass) Overall, I do not recommend this hotel and will not go back."

[Read more](#)

**Date of stay:** March 2019

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews.

1 Helpful vote

[Helpful](#) [Share](#)

W LONDON - Updated 2022 Re x +

See all 1200 hotels in London

W London Special offer About Location **Reviews**

£520  
WHotels.com View deal

wrote a review Oct 2018  
AKRON, Ohio • 33 contributions • 12 helpful votes

●●○○○

**Loud & Poor Accommodations**

"Let me start by saying we booked the W Hotel because we have stayed in "W's" across the globe and have generally had great experiences, however we will not be returning to this one. On a high note; the front door staff were extremely friendly and helpful, and the cleaning service did an excellent job (although my curling iron disappeared). The desk staff and general accommodations were lacking. We booked the hotel months in advance, only to be told upon our arrival that our room was above the bar lounge and night club and could not be changed. This meant 4 nights of ZERO sleep. It was loud, bright, and painful. We asked the last night for a room change in hope of getting rest for our 3am wake up call with no avail. We also booked a room, asking for 2 double beds or a king with a roll away bed. We were booked a king with a roll away, BUT... the roll away didn't fit in the room and 1 of our guests slept on a rock hard corner couch. In general a bad experience. As SPg platinum members and frequent guests the hotel chain we were highly disappointed. Better off staying somewhere else."

Read less

**Date of stay:** October 2018  
**Trip type:** Travelled with family  
**Room Tip:** Request a room very far away from the restaurant/ bar  
See more room tips

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews.

Windows taskbar: 22:41 02/08/2022

W LONDON - Updated 2022 Re x +

See all 1200 hotels in London

W London Special offer About Location **Reviews**

£520  
WHotels.com View deal

wrote a review Sept 2018  
Amsterdam, The Netherlands • 6 contributions • 7 helpful votes

●○○○○

**Never visit this hotel if you are for business in London**

"I am actually typing this while I can't sleep. I want to sleep and I could, had it not been for the thumping noise of a private party held in the hotel restaurant. Noise is a kind word, can follow the lyrics literally with earplugs in. Duty manager says she is sorry, but they did not expect this weekday party to be so loud .... really what kind of management is this. If you choose to go to a holiday resort, you may expect something like that but not for a hotel that calls itself a business hotel. Take your business somewhere, not to W Leicester sq."

Read less

**Date of stay:** September 2018  
**Trip type:** Travelled on business

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews.

3 helpful votes

Helpful Share

Windows taskbar: 22:41 02/08/2022

W London - Updated 2022 Re x +

https://www.tripadvisor.co.uk/Hotel\_Review-g186338-d1713977-Reviews-or40-W\_London-London\_England.html#R

See all 1200 hotels in London

W London Special offer About Location Reviews

£520 Wholes.com View deal

wrote a review Aug 2018  
Rio de Janeiro • 15 contributions • 15 helpful votes

●○○○○

**Loud, loud, loud**

"I arrived at the hotel at 3 pm. After a very long check in I was told my room wasn't ready and the only room available was very loud. I then went lunching and came back one hour later. The room wasn't ready yet! The lady that was trying to check me in told me she only had a room that was over the night club. I told her it was unacceptable. After almost another hour she called a manager.

The guy who talked to me was rude. When I tried to explain that it was my 10 years anniversary and was tired from a 12 hours flight he just told me that was the type of room I booked and he had no other alternative. Then he gave me the room said it was an upgrade and the room was silent. That room was not an upgrade and was precisely over the night club. For 3 days that wasn't a problem but on Friday I could not sleep. I called the reception that said they could do nothing. I then called 3 more times and they offered me earplugs (!) and said that in the next day they would move me. The new room I got was ok (not loud), but the bathroom lights would not turn off.

I got very d'sappointed with this hotel, not only to the fact that it is loud but also for the treatment me and my wife received."

Read less

Date of stay: August 2018

W London - Updated 2022 Re x +

https://www.tripadvisor.co.uk/Hotel\_Review-g186338-d1713977-Reviews-or50-W\_London-London\_England.html#R

See all 1200 hotels in London

W London Special offer About Location Reviews

£520 Wholes.com View deal

wrote a review Aug 2018  
Dublin, Ireland • 15 contributions • 20 helpful votes

●●○○○

**Not a place to stay on Fridays or Saturdays**

"Had stayed at this hotel previously, wonderfully located in Leicester Square, but on Sun/Mon so assumed a longer weekend from Friday night would be similar in nature. How wrong one can be. The bar and reception area on Friday and Saturday evenings are converted into a nightclub type setting with music of a type and volume that ensures that guests are not encouraged to use bar area for drinks or food. We were assigned a room on 4th floor and had a most uncomfortable night with the loud music thumping away till 3 a.m. We had a full day planned for the Saturday so it was Saturday evening before I managed to get to reception to formally complain. I was offered a change of room for the following night but, as I could already see the 'nightclub' was already underway. I knew another..."

Read more

Date of stay: August 2018

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews.

1 Helpful vote

Helpful Share

W LONDON - Updated 2022 Re x +

← See all 1200 hotels in London

W London Special offer About Location **Reviews**

£520  
Whotels.com View deal

*This response is the subjective opinion of the management representative and not of TripAdvisor LLC.*

██████████ wrote a review Jul 2018  
London, United Kingdom • 79 contributions • 73 helpful votes

●●○○○

**Avoid! Avoid! Avoid!**

"Stayed at this property last weekend, checked in very late due to a flight delay. The lobby was so loud and I felt like I arrived at a nightclub. The room was tiny and the music went on until 3am.. The drainage in the shower room was terrible as water came out during shower. WILL NEVER STAY again!"

Read less ▾

**Date of stay:** July 2018

**Trip type:** Travelled solo

●●○○○ Clearliness      ●●○○○ Service

●○○○○ Sleep Quality

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC. TripAdvisor performs checks on reviews.*

3 Helpful votes

Helpful Share

22:43  
02/08/2022

## Eight jailed over QPR and Leyton Orient football fan brawl

9 December 2016



(top row l-r) Stephen Dore, Matthew McHugh, Joel Watson, Raymond Watson, (bottom row l-r) Devon Annal, Jamie Gourey, Jordan Pasquale and Paul Dillon were all jailed over the brawl.

**Eight men have been jailed following a mass brawl between rival football fans in a central London pub.**

The Queens Park Rangers and Leyton Orient supporters were drinking in the Woodins Shades pub in Bishopsgate on 8 August 2015.

Police said what had begun as "friendly banter" descended into violence, with bottles thrown and one man knocked unconscious.

Another four men were also sentenced at the Old Bailey over the fight.

The jury was told the trouble began when the group of Queens Park Rangers fans unfurled a St George's flag and Leyton Orient fans responded with comments.

CCTV showed members of the groups squaring up to each other in the street outside the pub.

### Bragged on WhatsApp

After two Leyton Orient fans retreated, they had bottles hurled at them and were punched and kicked.

One who man fell to the floor was knocked unconscious when he was kicked in the head by one of the defendants, Paul Dillon.

Another defendant, Joel Watson, bragged on WhatsApp that he had "smashed a glass in a geezer's face" and "one geezer was knocked clean out", the court heard.

### GOOGLE

The football fans were drinking at the Woodins Shades pub

Five men convicted by the jury were jailed for their participation in the brawl:

- Paul Dillon, 31, of Sunbury-on-Thames, Surrey, was jailed for six years for grievous bodily harm with intent
- Matthew McHugh, 29, of Hemel Hempstead, was jailed for 20 months for violent disorder
- Jordan Pasquale, 20, of Richmond-upon-Thames, was jailed for 10 months for violent disorder
- Devon Annal, 30, of Hammersmith, London, was jailed for 16 months for violent disorder
- Jamie Gourey, 19, of Southall, London, was jailed for 18 months for violent disorder

Seven men who previously admitted being part of the brawl were also sentenced:

- Joel Watson, 27, of Hammersmith, London, was jailed for 20 months for grievous bodily harm and violent disorder
- Raymond Watson, 47, of Shepherds Bush, London was jailed for 26 months for violent disorder
- Stephen Dore, 28, of Ealing, London, was jailed to 13 months for violent disorder and possession of a class A drug
- David Lawrence, 25, of Borehamwood, in Hertfordshire, was sentenced to 10 months in jail, suspended for two years, and unpaid work requirements for violent disorder
- Terry Curtis, 28, of Romford, Essex, was sentenced to 10 months in jail, suspended for two years, and unpaid work requirements for violent disorder
- Sam O'Donoghue, 27, of Westminster, London, was given unpaid work and 12-month community orders for a public order offence
- Bek Yerby, 18, of, Aylesbury, Buckinghamshire, was given unpaid work and 12-month community orders for a public order offence.

NEWS > CRIME

# Football fans who bragged after violent brawl outside City pub banned from matches



Brawl: the fight broke out outside the Woodin's Shades public house in Middlesex Street / Google StreetView

By Jamie Bullen | 09 December 2016

**F**ootball fans who bragged via WhatsApp and texts after a savage brawl outside a City pub have been banned from attending matches.

Violence flared between [Queens Park Rangers](#) and [Leyton Orient](#) fans in August last year when "football banter" escalated into a bloody street brawl which left one man unconscious and another with a head injury.

Twelve men: Paul Dillon, 31, Jordan Pasquale, 20, Devon Annal, 30, Jamie Gourey, 19, Matthew McHugh, 29, Joel Watson, 27, David Lawrence, 25, Raymond Watson, 47, Terry Curtis, 28, Stephen Dore, 28, Sam O'Donoghue, 27 and Bek Yerby, 18 were all banned from football matches after they were sentenced at the Old Bailey.

Eight of the men were also jailed with sentences totalling more than 26 years.

Jailed: From left to right top Stephen Dore, Matthew McHugh, Joel Watson, Raymond Watson and bottom Devon Annal, Jamie Gourey, Jordan Pasqual, Paul Dillon all received prison sentences / City of London Police

The court heard how some of the men bragged on social media following the fight outside the Woodin's Shades pub in Bishopsgate, while selfies captured on the day of the trouble helped detectives place the culprits at the scene.

Messages sent from one boasting fan told how he "smashed a glass in a geezers face" and how "one geezer was knocked clean out".

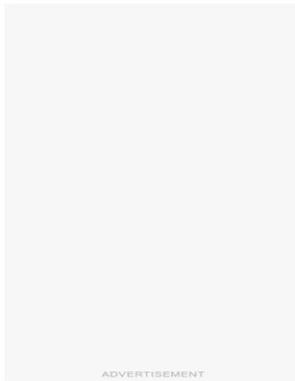
Another text from a supporter read: "Blood everywhere proper scrap outside Liverpool St" in what police condemned as a "shocking display of violence".

The court heard trouble broke out when QPR fans unfurled a St George's flag opposite the pub in which fans converged following a round of weekend matches on Saturday, August 8.

The gesture drew comments from Leyton Orient fans who became embroiled in a confrontation with QPR supporters.

Fans spat, slapped and punched each other which sparked a mass melee which descended into bloody chaos.

Two Leyton Orient fans who attempted to back away from the brawl were hit by a wave of bottles thrown by the group which vandalised the pub.



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### Trending

- 1** London Overground and Tube workers announce strike action on same day
- 2** Archie Battersbee's life support to be turned off at 11am tomorrow
- 3** Appeal after man left injured in north London attempted robbery
- 4** Liz Truss forced to perform U-turn on public sector pay after backlash
- 5** Jamal Edwards died of cardiac arrest after cocaine use - coroner



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London Police helped by the Metropolitan Police Service's central football unit.

# Vicious QPR thugs jailed for battering Leyton Orient fans in frenzied hooligan attack

A GANG of vicious Queens Park Rangers fans who left two men in hospital after a sickening rage of hooliganism have been jailed.



**FURY:** Paul Dillon (left), Jordan Pasquale (right) have been convicted for violence offences (Image: CENTRAL NEWS)

The thugs hurled bottles and kicked the Leyton Orient supporters outside a pub after the rivals taunted them about their side's relegation.

Paul Dillon, 31, knocked one victim, David Arkell, unconscious with a flurry of kicks.

Mr Arkell is still recovering from a fractured eye socket, jaw and nose after the attack in August last year in the City of London.

A shocked witness told a jury that he "thought Mr Arkell was dead".

Another Orient fan, Sam Patterson, needed treatment after a bottle was smashed over his head. Dillon and 11 other hooligans were jailed today at the Old Bailey for a total of 16 years.

Raymond Watson, 48, from Hammersmith, west London, was caged for 26 months for causing grievous bodily harm and violent disorder.

He was also banned from football for six years.

His brother Joel, 27, and thug Matthew McHugh, 28, were sentenced to 20 months each and banned from football for six and eight years respectively.

Jamie Gorey, 19, Devon Annal, 31, Stephen Dore, 29, were locked up for 18, 16 and 13 months respectively and given a five-year banning order.

Jordan Pasquale, 21, faces 10 months in jail.

Terry Curtis, 29, and David Lawrence, 26, received 10 months, suspended for two years, and Sam O'Donoghue, 27, and Bec Yerby, 18, were given 100 hours unpaid work, a 12-month supervision order and a three-year football banning order.

Passing sentence, Judge Rosa Dean QC warned the group the rampage was a serious incident.



**WHAT'S HOT**

- Meghan Markle's 40th birthday campaign was 'a bit of a bust' after 'radio silence'**
- Mia Khalifa stalked by boatload of randy men while on luxury Miami yacht ride**
- 'I knew I was adopted - but I never knew I was a princess from a real-life royal family'**
- Body of co-pilot, 23, who jumped from plane before crash landing found in garden**
- Teacher had sex with boy, 13, in classroom and even moved into his apartment complex**

**RECOMMENDED**

- Meghan's birthday project was 'bit of a bust' after 'radio silence', says expert**
- Mia Khalifa stalked by boatload of randy men while on luxury Miami yacht ride**
- 'I knew I was adopted - I never knew I was a princess from a real royal family'**
- Body of pilot, 23, who jumped from plane before crash landing found in garden**
- Teacher had sex with 13-year-old student in her classroom and sent explicit pics**

**CONVICTED: Matthew McHugh was found guilty of violent disorder** (Image: CENTRAL NEWS)

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Passing sentence, Judge Rosa Dean QC warned the group the rampage was a serious incident.

The court heard the Orient fans were celebrating their 2-0 victory over Barnet at the Woodins Shades pub in Bishopsgate on August 8, 2015.

But Dillon and the QPR supporters were walking past the pub with a flag, having just watched their team lose 2-0 to Charlton.

Witness Terry Rudland, an Ipswich fan, said he heard the Leyton Orient fans aim a chant at the QPR fans, whose team had been relegated from the Premier League the previous season.

"The Leyton Orient started shouting about QPR being relegated," said Mr Rudland.

"It was just a normal chant, it wasn't aggressive, just chanting about them being relegated.

"There was one QPR fan in particular that took exception to the chanting and approached the Leyton Orient fan.

"It all escalated quickly."

He told how brazen Dillon spat at the Orient supporter and slapped him around the face.



**GANG: The hooligans were sentenced today** (Image: PA)



SHARE   

By **Bradley Jolly** News Reporter  
16:45, 9 DEC 2016 **UPDATED** 21:32, 10 SEP 2019

**NEWS**

Shocking CCTV shown to the jury showed the gang throw bottles the victims.

Annal was caught on camera lashing out at an unidentified man in the ruckus.

Dillon kicked Mr Arkell in the head.

Kate Bex, prosecuting, said: "From behind he swings with considerable force his right leg up to Mr Arkell's head as a result of which he falls directly to the floor unconscious with fractures to his eye socket, jaw and side of his nose.

"They were present together acting as a group, using or threatening unlawful violence."

**RECOMMENDED**



**Inside Kate and William's luxury 20-room second home customised for royal kids**



**Woman pleased herself outside Waitrose and had lube and sex toys in handbag**



**Drivers of 60mph Tesla flying car Jetson One 'won't need a licence'**



**Sinkhole bigger than tennis court appears in desert - and is 200m deep**



**Mum felt sickening pop as 'huge parasite slithered from beneath her eyelid'**

SINGLE INCIDENT PRINTOUT  
PAGE 1

INCIDENT No. 8070:10JUL22

INCIDENT No. 8070 entered at 22:29 on 10JUL22 by CHS/CHS in CCC/IR

INCIDENT WAS ENTERED "EXTERNALLY"

Rec By : ██████████ y)

Call Tel : ██████████

Call Name: ██████████ r

Call Type:T (Third Party)

Call Mail:

Cntct Tel:

Att Locn :(2326AW)10 WARDOUR STREET, W1D 6QF:w london hotel

Map :Page 141, Grid Reference 529751,180752

GPA :CL Division: [AWS:CNW]

Inc Locn :10 WARDOUR STREET, W1D 6QF:w london hotel

Map :Page 141, Grid Reference 529751,180752

GPA :CL Division: [AWS:CNW]

Call Locn:10 WARDOUR STREET, W1D 6QF:w london hotel

Map :Page 141, Grid Reference 529751,180752

GPA :CL Division: [AWS:CNW]

Opening 1:001 (Violence Against The Person)

2:404 (Urgent Assistance)

Open Text:

Urgency :I (Immediate)

Major :

VRMs :

Proposal :(CCC at 22:43/10JUL22):

TJ3S TJ300D TJ3N TJ400A TJ400E U423 U424 U425 U433 U452 U523

Assigned :

DeAssign :

TOA :22:32:45/10JUL22

DO Name :

DO Tel :

CRIME REF:6539925/22

Class 1 :001 (Violence Against The Person)

Qual 1 :701 (Assistance Requested / Rendered)

Res 1 :710 (Crime Entry/Updated)

2 :700 (Detain / Detained)

Clo Text :

O Dealing:2326AW

Metops :

CHS Demid:20220710034738

Linked :explicitly to 8120:10JUL22 8139:10JUL22 8147:10JUL22  
8150:10JUL22

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 2

INCIDENT No. 8070:10JUL22

Linked :implicitly to (none) 27:11JUL22 576:11JUL22

Gazetteer Comments : (May have existed or altered since Incident creation

-

Use MSS SMF:SPECARCHIVE)



Remarks:

Time	Date	Opid	Termid
22:31:30	10JUL22	CHS	CHS (pre 1st routing)
	CREATED IN: CHS AT: 2022-07-10 22:29:38 CAD AT: 2022-07-10		

=====

ENTERED BY: CHS (c702964 ) AT: 2022-07-10 22:31:08  
 caller says that there is a function (150 people)  
 some are fighting now.  
 there was drugs  
 security male has been hit.

22:32:20 10JUL22 CHS #2  
 ENTERED BY: CHS (c702964 ) AT: 2022-07-10 22:32:18  
 ^ op -shouting heard in the b/g to call.  
 caller unable to confirm how many people are fighting as she is  
 in back  
 office at the moment.

22:37:46 10JUL22 741112 H2727 #3  
 ^2326AW - MORE UNITS

22:38:14 10JUL22 741112 H2727 #4  
 ^2326AW - PAVA DEPLOYED, BOTTLES SMASHED

22:39:37 10JUL22 741112 H2727 #5  
 ^3208AW - 2 LAS REQUIRED, 2 WITH HEAD INJURIES

22:40:25 10JUL22 741112 H2727 #6  
 ^BRNZE WEST END --> LOCN

22:42:54 10JUL22 741112 H2727 #7  
 ^1889AW - ALL OFFICERS SAFE AND WELL... SUFFICIENT ON SCENE

22:43:27 10JUL22 741112 H2727 #8  
 ^2326AW - CAN ANY FURTHER SUPERVISOR TO CONTINUES

22:43:45 10JUL22 741112 H2727 #9  
 ^2326AW - 3461AW ASSAULTED HAS BEEN PUNCHED

22:44:26 10JUL22 723246 L6164 #10  
 ^SI - AWAITS UPDATES...

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 3

INCIDENT No. 8070:10JUL22

Time Date Opid Termid  
-----

22:44:53 10JUL22 086854 L2937 #11  
^SI - NOTED - AWAITS UPDATES ON LEVEL OF REPORT FOR ASSAULT ON  
OFFICER  
- IF RECORDED AS ABH OR ABOVE BY A SUPERVISOR THEN THIS WILL  
HAVE TO  
BE RECORDED ON THE CAD.

22:44:54 10JUL22 741112 H2727 #12  
^2326AW - 3-4 INJURED PARTIES, BLEEDING FROM HEAD AND FACE WITH  
CUTS  
TO HEAD

22:46:23 10JUL22 741112 H2727 #13  
^3380AW - WILL GET UPDATE ON INJURED OFFICERS

22:47:33 10JUL22 705009 H2725 #14  
LAS^MPS  
Organisation:LONDON AMBULANCE SERVICE

Assistance:AMBULANCE

Location:

Mapref:141/529751,180752

10 WARDOUR STREET, W1D 6QF:w london hotel

Location Sent As:

10 WARDOUR STREET ,W1D 6QF ":w london hotel"

MPS Contact :AWS

Number :SEE FILE

Caller: |

Number: [REDACTED]

Unit: A [REDACTED] Y/N) On Scene:Y (Y/N) Attending:Y (Y/N/U) ETA:

Mins

Casualty 1 Chief Complaint:FIGHT 3-4 PEOPLE INJURED  
Approx Age: 20 :Y (Y)ears (M)onths (W)eeks (D)ays Sex:M

(M/F/U)

Severe Bleeding:N (Y/N/U) Conscious:Y (Y/N/U) Breathing:Y

(Y/N/U)

Chest Pain:U (Y/N/U) Shot/Stabbed:N (Y/N/U) (Y)es (N)o

(U)nknown

Casualty 2 Chief Complaint:FIGHT 3-4 PEOPELE HURT  
Approx Age: 20 :Y (Y)ears (M)onths (W)eeks (D)ays Sex:M

(M/F/U)

Severe Bleeding:N (Y/N/U) Conscious:Y (Y/N/U) Breathing:Y

(Y/N/U)

Chest Pain:U (Y/N/U) Shot/Stabbed:N (Y/N/U) (Y)es (N)o

(U)nknown

Remarks :

PATIENT CONTACT NUMBER:--

PR RADIO NUMBER:--

WEDDING BROKE INTO A FIGHT POLICE ON SCENE 3-4 PEOPLE NEEDE LAS

NOT SUR

E FULL INJURIES

22:47:34 10JUL22 LAS #15

MPS^LAS MESSAGE PROCESSED SUCCESSFULLY - REF:LAS/6185/10072022

22:50:08 10JUL22 705009 H2725 #16

LAS^MPS

Organisation:LONDON AMBULANCE SERVICE

Action :INFORMATION

UNIT: ASSIGNED:Y (Y/N) ON SCENE:Y (Y/N) ATTENDING:Y (Y/N/U) ETA:

MINS

REMARKS :

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 4

INCIDENT No. 8070:10JUL22

Time Date Opid Termid  
-----

22:50:25 10JUL22 705009 H2725 #17  
2 MALES HEAD INJURIES GLASS BOTTLES OVER THE HEAD  
LAS^MPS  
Organisation:LONDON AMBULANCE SERVICE  
Action :INFORMATION  
UNIT: ASSIGNED:Y (Y/N) ON SCENE:Y (Y/N) ATTENDING:Y (Y/N/U) ETA:

MINS

REMARKS :  
ANY ETA PLEASE  
22:51:23 10JUL22 LAS #18  
MPS^LAS Reference: LAS/6185/10072022  
Organisation:LAS  
Action :POLICE

REMARKS :  
: POLICE requested for OTHER - FULL DETAILS BELOW ,NO ETA AT  
PRESENT

22:53:25 10JUL22 741112 H2727 #19  
^BRZ WEST END - AW2N ON SCENE, I AM LETTING THEM TAKE THE LEAD  
22:55:18 10JUL22 741112 H2727 #20  
^3208AW - LAS FOR 2 M BOTH HEAD INJURIES C&B  
22:56:11 10JUL22 741112 H2727 #21  
^1758AW - 5 VICTS - 4XABH AND 1X GBH LEVEL INJURIES  
22:56:38 10JUL22 741112 H2727 #22

LAS^MPS  
Organisation:LONDON AMBULANCE SERVICE  
Action :INFORMATION  
UNIT: ASSIGNED:Y (Y/N) ON SCENE:Y (Y/N) ATTENDING:Y (Y/N/U) ETA:

MINS

REMARKS :  
5 VICTIMS AT LOCN ALL WITH SIGNIFICANT HEAD INJURIES  
22:57:28 10JUL22 741112 H2727 #23  
^BRNZ WEST END - CURRENTLY WE ARE NOT SHUTTING DOWN THE VENUE,

NOT

PUTTING IN SECTION 35  
22:57:44 10JUL22 LAS #24  
MPS^LAS Reference: LAS/6185/10072022  
Organisation:LAS  
Action :POLICE

REMARKS :  
: POLICE requested for OTHER - FULL DETAILS BELOW ,ALL NOTED WE  
HAVE

SEVERE DELAYS STILL  
23:00:45 10JUL22 741112 H2727 #25  
LAS^MPS  
Organisation:LONDON AMBULANCE SERVICE

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 5

INCIDENT No. 8070:10JUL22

Time Date Opid Termid  
-----

Action :INFORMATION  
UNIT: ASSIGNED:Y (Y/N) ON SCENE:Y (Y/N) ATTENDING:Y (Y/N/U) ETA:

MINS

REMARKS :  
IS THERE ANY MEDIC ON DUTY THAT MAYBE ABLE TO ASSIST?

23:01:23 10JUL22 LAS #26  
MPS^LAS Reference: LAS/6185/10072022

Organisation:LAS  
Action :POLICE  
REMARKS :

: POLICE requested for OTHER - FULL DETAILS BELOW ,NO I HAVE  
NOTHING

THAT IS WHY WE HAVE 5 HOUR WAITS.

23:03:19 10JUL22 254921 AW943 #27  
^AW OPS - LEVEL OF INJURIES WHEN POSSIBLE PLEASE. THE OFFICER  
PUNCHED

NEEDS TO BE CHECKED ON.

23:05:39 10JUL22 741112 H2727 #28  
^3461AW - I WAS BOTTLED ON BACK OF HEAD AND ARM, WILL BE ABH  
LEVEL

INJURIES  
23:05:50 10JUL22 741112 H2727 #29  
SI^AWS - ABH LEVEL INURIES, OFFICER BOTTLED

23:08:22 10JUL22 254921 AW943 #30  
^AW OPS - THIS IS TO BE BROUGHT TO THE ATTENTION OF PS DOMINIC  
CORCORAN.

23:10:21 10JUL22 083096 H2728 #31  
^2989AW....1 SPACE FOR AFFRAY,. MALE C/C - P261087 -

23:11:12 10JUL22 254921 AW943 #32  
PS CORCORAN S/N IS 213AW

23:13:21 10JUL22 083096 H2728 #33  
^AW2N...ANOTHER VAN PLS.

23:13:36 10JUL22 083096 H2728 #34  
^3263AW...--->MINI BUS TO LOCN.

23:15:35 10JUL22 083096 H2728 #35  
^1758AW....ANOTHER SPACE PLS.,

23:16:48 10JUL22 083096 H2728 #36  
^2989AW....BELIVE SECOND ARREST FOR AFFRAY,ALSO

23:17:22 10JUL22 741112 H2727 #37  
^2993AW - CELL SPACE A M C&C AFFRAY P256180

23:18:03 10JUL22 083096 H2728 #38  
^664AW...CONVEYING ONE PRISONER --->FH

23:18:38 10JUL22 083096 H2728 #39  
^2166AW...WILL USE PIXIE VAN FOR ADDITIONAL 2 SPACES..

23:20:31 10JUL22 101862 H2657 #40

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
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INCIDENT No. 8070:10JUL22

Time Date Opid Termid  
-----

23:26:54 10JUL22 083096 H2728 #41 ^AWSC - CELLS 1VP, 2 & 3 - ALL AT FH  
^OPS...WILL GIVE CID A CALL NOW.  
23:31:05 10JUL22 254921 AW943 #42 ^OPS - DC MCLOUGHLIN  
23:31:17 10JUL22 254921 AW943 #43 ^OPS SGT - ABOVE DC IS AWARE OF THIS.  
23:32:26 10JUL22 741112 H2727 #44 ^BRNZ WEST INSP - I REQUEST CID TO ATTEND THE LOCN SO A DECISION  
CAN

23:32:35 10JUL22 741112 H2727 #45 BE MADE ON SCENE... DS TO CONTACT ME  
^OPS - CID AWARE AND HAVE BEEN ASKED TO ATTEND  
23:35:17 10JUL22 233216 #46 ENTERED BY: CAD ) AT: 2022-07-10 23:35:17  
DS Lee NUNES -

23:35:54 10JUL22 741112 #47  
^AWS - NO REPLY BRNZ WEST INSP ON PR X2  
23:44:10 10JUL22 083096 H2728 #48 ^2866AW..MALE HAS BEEN FURTHER ARRESTED FOR COMMON ASSAULT,  
23:46:03 10JUL22 083096 H2728 #49 ^AWS..2326AW --->SPLIT # WITH CID  
00:05:08 11JUL22 233890 H2726 #50 ^3022AW - AT HOSPITAL. WITH DOOR STAFF. 6 DOOR STAFF HERE. I

AM  
CONTINUITY OFFICER. ST THOMAS HOSPITAL  
00:08:07 11JUL22 233890 H2726 #51 ^AWS - HOSPITAL CONT CAD SETUP. 27. 3022AW IS CURRENTLY  
CONTINUITY

OFFICER  
00:15:05 11JUL22 233216 #52 ENTERED BY: CADL (p233216 ) AT: 2022-07-11 00:15:05  
ND CID UPDATE  
I have spoken with the supervisor on scene who has briefed me on  
the  
incident.  
Op Injuries to the victims at this stage are ABH/GBH level and an  
Hampshire assault against an officer who was bottled.  
have There are currently two scenes in place at the hotel. The hotel  
started cleaning one of the scenes inside the hotel and the  
second scene is a lift where there is blood. Pava was deployed by  
officers inside this lift and bottles have been thrown at them. It is  
believed this blood belongs to the suspects who were PAVA'd and have now  
been

arrested.

There is a vast amount of CCTV at the hotel which covers the incident

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
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SINGLE INCIDENT PRINTOUT  
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INCIDENT No. 8070:10JUL22

Time Date Opid Termid  
-----

and this will be crucial to the investigation.  
Given the nature of the incident, large number of people present  
and  
the fact attempts have been made to clean one of the scenes I  
see no  
forensic value in maintaining a scene for forensic examination.  
I have therefore instructed the supervising officer to close the  
scene  
and retrieve the CCTV as this will provide a clear picture of  
the  
involvement of those arrested.  
Based on the information made available to me I have said that  
this  
investigation will be for CID to progress in the morning. There  
is  
large scale disorder at a hotel which resulted in officers  
having to  
withdraw. On doing so the officers have been pelted with glass  
bottles  
- One of whom received an injury.  
Once all available evidence has been recovered and we have a  
clearer  
understanding of what has taken place and who was involved; this  
decision may be reviewed.

01:14:47 11JUL22 260589 #53  
ENTERED BY: CADL (p260589 ) AT: 2022-07-11 01:14:47  
Crime scenes handed back at 00:03 As per CID instruction.  
Officers have attended St Thomas with 3022AW, 2369AW.  
Op Hampshire being completed and injured officer will be

attending  
hospital to check out injuries.

01:23:54 11JUL22 741112 H2727 #54  
^2326AW BH - 6539925/22

02:26:06 11JUL22 [REDACTED] #55  
^CCCSI.. [REDACTED] OIC OF THIS INCIDENT...AS THIS IS REQUIRED

FOR THE  
COMMISSONERS DCB ASAP...PLEASE CONFIRM

02:27:10 11JUL22 741112 H2727 #56  
^2326AW - CID WILL BE THE OIC FOR THIS

02:29:37 11JUL22 741112 H2727 #57  
^AWS - NO REPLY CID

02:33:13 11JUL22 741112 H2727 #58  
SI^AWS - SPOKEN WITH CID DS LEE NUNES, HE IS WILL CURRENTLY BE

DOWN AS  
TO OIC, HOWEVER THIS WILL BE FOR CID TO PROGRESS... DS NUNES HAS  
ADVISED TO PUT HIS NAME FOR NOW

Previous Actions:

Time Date Opid Termid ACTION

-----  
22:31:30 10JUL22 CHS CCC:CCH O() 001:VIOLENCE AGAINST THE PERSON  
" " " " PI  
22:31:35 " 741112 DIV:AWS AK

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
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INCIDENT No. 8070:10JUL22

Time	Date	Opid	Termid	ACTION
22:32:03	10JUL22	"	DIV:AWS	AV/3380AW 3461AW
22:32:20	"	CHS	CCC:CCH	PI
22:32:45	"	741112	DIV:AWS	AV/2326AW
"	"	"	"	TOA/2326AW 3461AW
22:32:46	"	"	"	AK
"	"	"	"	AK
22:32:47	"	"	"	AK
22:36:28	"	"	"	AV/3208AW
"	"	"	"	TOA/3380AW 3208AW
22:37:49	"	"	"	AV/AW31N
22:37:55	"	"	"	AV/TJ400B
22:37:57	"	088149	"	O(001) 001:VIOLENCE AGAINST THE PERSON, 404:
				URGENT ASSISTANCE
22:38:18	"	741112	"	AV/1889AW
22:39:42	"	"	"	TOA/AW31N
22:42:58	"	"	"	AV/AW34N
"	"	"	"	AV/AW33N
"	"	"	"	TOA/AW34N AW33N
22:43:46	"	"	"	SI
22:43:47	"	"	"	AK
22:44:08	"	723246	CCC:IR	LG/ (AUTO CM)
22:44:12	"	086854	"	TI/CCCLOG
22:44:16	"	"	"	TI/CCCCI
"	"	723246	"	TI/CCCSI
22:44:24	"	086854	"	XT/CCCLOG
22:44:26	"	"	"	XT/CCCCI
"	"	723246	"	PI/ (AUTO CM)
22:44:54	"	086854	"	PI/ (AUTO CM)
22:45:23	"	741112	DIV:AWS	PI/AWN
"	"	"	"	AK
22:45:27	"	705009	DIV:AWN	AK
22:46:00	"	238597	CCC:CADL	VI/p238597
22:47:33	"	705009	DIV:AWN	EXP/LAS
"	"	"	"	AK
"	"	"	"	AK
22:47:34	"	"	"	AK
"	"	"	"	AK
"	"	LAS	CCC:LAS	AK
22:47:43	"	741112	DIV:AWS	AK
22:50:08	"	705009	DIV:AWN	EXP/LAS/INFO
"	"	LAS	CCC:LAS	AK

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
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SINGLE INCIDENT PRINTOUT  
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INCIDENT No. 8070:10JUL22

Time	Date	Opid	Termid	ACTION
22:50:09	10JUL22	705009	DIV:AWN	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
22:50:10	"	741112	DIV:AWS	AK
22:50:25	"	705009	DIV:AWN	EXP/LAS/INFO
22:50:26	"	LAS	CCC:LAS	AK
"	"	705009	DIV:AWN	AK
"	"	"	"	AK
"	"	"	"	AK
22:50:27	"	"	"	AK
"	"	"	"	AK
22:51:23	"	LAS	CCC:LAS	CP
"	"	"	"	IMP/INFO
22:51:46	"	741112	DIV:AWS	AK
22:52:43	"	238597	CCC:CADL	VI/p238597
22:53:13	"	741112	DIV:AWS	AV/AW2N
22:56:38	"	"	"	EXP/LAS/INFO
22:56:39	"	LAS	CCC:LAS	AK
"	"	741112	DIV:AWS	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
22:57:44	"	LAS	CCC:LAS	IMP/INFO
22:59:34	"	741112	DIV:AWS	AK
23:00:45	"	"	"	EXP/LAS/INFO
"	"	LAS	CCC:LAS	AK
23:00:46	"	741112	DIV:AWS	AK
"	"	"	"	AK
"	"	"	"	AK
23:01:23	"	LAS	CCC:LAS	IMP/INFO
23:01:40	"	741112	DIV:AWS	AK
23:03:21	"	254921	"	PI/AWS
23:03:24	"	741112	"	AK
23:06:25	"	"	"	TI/CCCHENDO
23:08:49	"	238597	CCC:CADL	VI/p238597
23:09:07	"	245010	"	VI/p245010
23:15:12	"	250021	"	VI/p250021

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
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SINGLE INCIDENT PRINTOUT  
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INCIDENT No. 8070:10JUL22

Time	Date	Opid	Termid	ACTION
23:15:51	10JUL22	"	CCC:CADL	VI/p250021
23:15:58	"	"	"	VI/p250021
23:17:47	"	083096	DIV:AWS	AV/AW32N
23:19:13	"	238597	CCC:CADL	VI/p238597
23:20:58	"	257914	"	VI/p257914
23:21:20	"	250021	"	VI/p250021
23:21:25	"	238597	"	VI/p238597
23:25:39	"	245010	"	VI/p245010
23:31:21	"	254921	DIV:AWS	PI/AWS
23:31:56	"	083096	"	AK
"	"	"	"	AK
"	"	"	"	AK
23:33:09	"	233216	CCC:CADL	VI/p233216
23:34:16	"	245010	"	VI/p245010
23:35:17	"	233216	"	PI
23:35:19	"	"	"	VI/p233216
23:35:22	"	741112	DIV:AWS	AK
23:37:36	"	233216	CCC:CADL	VI/p233216
23:40:03	"	250021	"	VI/p250021
23:41:26	"	238597	"	VI/p238597
23:41:38	"	"	"	VI/p238597
23:41:47	"	233216	"	VI/p233216
23:42:30	"	"	"	VI/p233216
23:45:25	"	250021	"	VI/p250021
23:45:33	"	741112	DIV:AWS	AV/213AW
23:52:02	"	237135	CCC:CADL	VI/p237135
23:55:41	"	250021	"	VI/p250021
23:55:58	"	263028	"	VI/p263028
00:03:58	11JUL22	724520	"	VI/c724520
00:15:05	"	233216	"	PI
00:15:06	"	"	"	VI/p233216
00:15:08	"	"	"	VI/p233216
00:15:22	"	083096	DIV:AWS	AK
00:15:51	"	723246	CCC:IR	TI/CCCLG
00:15:53	"	"	"	TI/CCCCI
00:15:55	"	"	"	XT/CCCSI
00:18:38	"	741264	CCC:CADL	VI/c741264
00:20:47	"	"	"	VI/c741264
00:25:26	"	"	"	VI/c741264
00:28:38	"	207053	CCC:IR	XT/CCCCI
00:30:23	"	741112	DIV:AWS	DA/AW33N AW31N

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
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SINGLE INCIDENT PRINTOUT  
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INCIDENT No. 8070:10JUL22

Time	Date	Opid	Termid	ACTION
00:30:43	11JUL22	"	DIV:AWS	DA/AW32N
00:30:49	"	"	"	DA/TJ400B
00:33:12	"	"	"	DA/AW34N
00:42:13	"	079043	CCC:IR	CP
00:47:30	"	260054	CCC:CADL	VI/p260054
00:47:37	"	252747	"	VI/p252747
00:47:46	"	260589	"	VI/p260589
00:49:12	"	079043	CCC:IR	XT/CCCLOG
00:49:26	"	257914	CCC:CADL	VI/p257914
00:50:29	"	252747	"	VI/p252747
00:53:51	"	260589	"	VI/p260589
00:56:51	"	705009	DIV:AWN	PS/CM
00:57:08	"	260054	CCC:CADL	VI/p260054
00:57:09	"	724520	"	VI/c724520
01:03:24	"	085256	DIV:AWN	CM
01:10:41	"	261091	CCC:CADL	VI/p261091
01:14:47	"	260589	"	PI
01:14:49	"	"	"	VI/p260589
01:14:58	"	741112	DIV:AWS	AK
01:15:35	"	260589	CCC:CADL	VI/p260589
01:15:36	"	208013	"	VI/p208013
01:16:29	"	741112	DIV:AWS	AC()
"	"	"	"	AQ()
"	"	"	"	AR()
01:17:28	"	"	"	OD()
01:17:32	"	"	"	LOCA(10 WARDOUR STREET, W1D 6QF:w london ho tel) (CL)
01:23:21	"	260054	CCC:CADL	VI/p260054
01:24:07	"	741112	DIV:AWS	ACR/6539925/22
01:28:47	"	"	"	DA/3380AW 3461AW 2326AW 3208AW 1889AW AW2N 213AW(CU)
01:28:53	"	"	"	PS/CM
01:38:01	"	088149	"	CM
01:38:05	"	"	"	LOCA((2326AW) 10 WARDOUR STREET, W1D 6QF:w london hotel) (CL)
01:39:24	"	206146	CCC:CADL	VI/p206146
01:59:36	"	717132	CCC:IR	XT/CCCHENDO
02:05:27	"	208013	CCC:CADL	VI/p208013
02:05:29	"	257653	"	VI/p257653
02:10:40	"	199274	"	VI/p199274
02:21:49	"	257998	"	VI/p257998

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SINGLE INCIDENT PRINTOUT  
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INCIDENT No. 8070:10JUL22

Time	Date	Opid	Termid	ACTION
02:26:06	11JUL22	079043	CCC:IR	PI/(AUTO CM)
02:26:09	"	741112	DIV:AWS	AK
02:28:21	"	101862	"	R(710)
02:28:27	"	"	"	LOCA(10 WARDOUR STREET, W1D 6QF:w london ho tel) (CL)
02:28:29	"	"	"	CM
02:30:53	"	233216	CCC:CADL	VI/p233216
02:32:25	"	259939	"	VI/p259939
02:33:14	"	741112	DIV:AWS	SI
02:33:15	"	"	"	AK
02:33:26	"	"	"	PS/CM
02:33:27	"	723246	CCC:IR	LG/(AUTO CM)
02:33:31	"	101862	DIV:AWS	CM
02:33:36	"	723246	CCC:IR	MA/SEEN AND NOTED EO HARTILL PAN LON SUPV
02:52:56	"	260589	CCC:CRIS	VI/p260589
03:29:48	"	259939	CCC:CADL	VI/p259939
03:52:54	"	257893	"	VI/p257893
04:08:08	"	260696	"	VI/p260696
04:08:09	"	"	"	VI/p260696
04:08:11	"	"	"	VI/p260696
04:08:12	"	"	"	VI/p260696
04:08:14	"	"	"	VI/p260696
04:26:35	"	233216	"	VI/p233216
04:27:38	"	259939	"	VI/p259939
04:37:51	"	257391	"	VI/p257391
05:03:25	"	257914	"	VI/p257914
05:22:46	"	261278	"	VI/p261278
05:46:15	"	260054	"	VI/p260054
05:46:41	"	"	"	VI/p260054
06:16:12	"	261091	"	VI/p261091
07:59:06	"	253038	"	VI/p253038
08:00:46	"	"	"	IP//F Hooper/1/ [REDACTED]

... END OF

PRINT ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
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SINGLE INCIDENT PRINTOUT  
PAGE 1

INCIDENT No. 8120:10JUL22

INCIDENT No. 8120 entered at 22:37 on 10JUL22 by EMER/APLS in CCC/IR

INCIDENT IS "PRIORITY"  
INCIDENT WAS ENTERED "EXTERNALLY"

Rec By :O (Ordinary)

Call Tel :

Call Name:2326AW

Call Type:

Call Mail:

Cntct Tel:

Att Locn ;; EMER ACTIVATED FOR 2326AW

Map :Page 141, Grid Reference 530205,180677

GPA :AW Division: [AWW:CNW]

Inc Locn :

Map :

GPA :

Call Locn:

Map :

GPA :

Opening 1:404 (Urgent Assistance)

Open Text:^APLS

Urgency :R (Referred)

Major :

VRMs :

Proposal :

Assigned :

DeAssign :

TOA :

DO Name :

DO Tel :

CRIME REF:

Class 1 :506 (Duplicate)

Qual 1 :701 (Assistance Requested / Rendered)

Res 1 :720 (Linked)

Clo Text :\*SNL 8070

O Dealing:

Metops :

CHS Demid:20220710034841

Linked :explicitly to 8070:10JUL22

Linked :implicitly to 8139:10JUL22 8147:10JUL22 8150:10JUL22

27:11JUL22

576:11JUL22

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 2

INCIDENT No. 8120:10JUL22

Gazetteer Comments : (May have existed or altered since Incident creation

-

Use MSS SMF:SPECARCHIVE)

No Comments for this Location

Remarks:

Time	Date	Opid	Termid	
	10JUL22	EMER	APLS	(pre 1st routing)
		APLS	EMER	REFERENCE:338413:2326AW
				ACTIVATED: 10JUL22 22:37:31
				LAST GPS UPDATE AT: 10JUL22 22:29:22
				Remarks :
22:38:00	10JUL22	741912	H2721	#2
				AWC^AWW - BELIEVE THIS IS YOURS
22:38:29	10JUL22	741912	H2721	#3
				^AWW - NO ANS OVER PR X2

Previous Actions:

Time	Date	Opid	Termid	ACTION
				SYSTEM(EXTERNAL)
22:37:31	10JUL22	EMER	CCC:APLS	O() 404:URGENT ASSISTANCE
22:37:31	"	"	"	PI/AW
22:37:39	"	741912	DIV:AWW	AK
22:37:49	"	"	"	PI/AWC
"	"	"	"	AK
22:38:24	"	724017	DIV:AWC	AK
22:38:31	"	741912	DIV:AWW	PI/AWC
22:38:32	"	"	"	AK
22:38:35	"	"	"	PS/CM
22:39:09	"	724017	DIV:AWC	PS/AWS
22:39:10	"	"	"	AK
22:39:25	"	"	"	LI/8070
22:39:31	"	"	"	AC()
"	"	"	"	AQ()
"	"	"	"	AR()
22:39:37	"	"	"	CTX()
22:43:46	"	708694	DIV:AWW	GF(I)LINKED
22:44:11	"	"	"	CTX(SNL 8070)
22:44:20	"	"	"	CM
23:07:41	"	088149	DIV:AWC	CM
08:01:54	11JUL22	253038	CCC:CADL	VI/p253038

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
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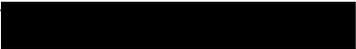
PRINTED AT 08:01 11:JUL:22 F Hooper

253038

SINGLE INCIDENT PRINTOUT  
PAGE 3

INCIDENT No. 8120:10JUL22

Time	Date	Opid	Termid	ACTION
08:01:58	11JUL22	"	CCC:CADL	IP//F Hooper/1/



... END OF

PRINT ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 1

INCIDENT No. 8139:10JUL22

INCIDENT No. 8139 entered at 22:36 on 10JUL22 by CHS/CHS in CCC/IR

INCIDENT WAS ENTERED "EXTERNALLY"

Rec By [redacted] y)

Call Tel [redacted]

Call Name [redacted]

Call Type:T (Third Party)

Call Mail:

Cntct Tel:

Att Locn :LEICESTER SQUARE, WC2:e+n

Map :Page 141, Grid Reference 529858,180707

GPA :CL Division: [AWS:CNW]

Inc Locn :LEICESTER SQUARE, WC2:e+n

Map :Page 141, Grid Reference 529858,180707

GPA :CL Division: [AWS:CNW]

Call Locn:LEICESTER SQUARE, WC2:e+n

Map :Page 141, Grid Reference 529858,180707

GPA :CL Division: [AWS:CNW]

Opening 1:300 (Abandoned Call)

Open Text:

Urgency :R (Referred)

Major :

VRMs :

Proposal :

Assigned :

DeAssign :

TOA :

DO Name :

DO Tel :

CRIME REF:NOT CRIMED

Class 1 :506 (Duplicate)

Qual 1 :625 (Believed)

Res 1 :720 (Linked)

Clo Text :SNL CAD 8070/10JUL

O Dealing:

Metops :

CHS Demid:20220710034802

Linked :explicitly to 8070:10JUL22

Linked :implicitly to 8120:10JUL22 8147:10JUL22 8150:10JUL22  
27:11JUL22

576:11JUL22

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 2

INCIDENT No. 8139:10JUL22

Location Field : (For previous Incidents at this location use  
action:LCD or LCL - use DARIS to extend search)  
Gazetteer Comments : (May have existed or altered since Incident creation  
-  
Use MSS SMF:SPECARCHIVE)



Remarks:

Time	Date	Opid	Termid
22:40:12	10JUL22	CHS	CHS (pre 1st routing)
	CREATED IN: CHS AT: 2022-07-10 22:36:28 CAD AT: 2022-07-10		

```

=====
ENTERED BY: CHS (c704136 ) AT: 2022-07-10 22:38:42
^exch - req for police, disturbance heard
playback - req for police, disturbance heard
o2
e 529777
n 180742
22:40:12 10JUL22 CHS #2
ENTERED BY: CHS (c704136 ) AT: 2022-07-10 22:39:30
callback x1 - nrrr
callback x2 - went to vm
22:41:02 10JUL22 CHS #3
ENTERED BY: CHS (c704136 ) AT: 2022-07-10 22:40:20
Supervisors alerted: subs check please

```

22:51:10 10JUL22 CHS

#4

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 3

INCIDENT No. 8139:10JUL22

Time Date Opid Termid  
-----

E AT: 2022-07-10 22:51:10



22:51:19 #5  
ENTERED BY: CHS (c740126 ) AT: 2022-07-10 22:51:19  
Task completion notes: completed  
23:21:21 10JUL22 741112 H2727 #6  
^AWS - SPOKEN WITH INFT LINKD TO CAD 8070

Previous Actions:

Time	Date	Opid	Termid	ACTION
22:40:12	10JUL22	CHS	CCC:CCB	O() 300:ABANDONED CALL
"	"	"	"	PI
22:40:25	"	088149	DIV:AWS	AK
22:41:02	"	CHS	CCC:CCB	PI
22:41:30	"	741112	DIV:AWS	AK
22:51:10	"	CHS	CCC:CCB	PI
22:51:19	"	"	"	PI
22:51:52	"	741112	DIV:AWS	AK
23:21:11	"	"	"	LI/8070
23:21:31	"	"	"	CTX()
23:21:35	"	"	"	CTX(SNL CAD 8070/10JU;)
23:21:39	"	"	"	AC()
"	"	"	"	AQ()
"	"	"	"	AR()
23:21:42	"	"	"	ACR/NC
23:21:43	"	"	"	PS/CM
23:21:50	"	101862	"	GF(S) LINKED
23:21:51	"	"	"	CM
08:02:09	11JUL22	253038	CCC:CADL	VI/p253038
08:02:23	"	"	"	IP//F Hooper/1/

... END OF

PRINT ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 1

INCIDENT No. 8147:10JUL22

INCIDENT No. 8147 entered at 22:37 on 10JUL22 by CHS/CHS in CCC/IR

INCIDENT WAS ENTERED "EXTERNALLY"

Rec By : ██████████ y)  
 Call Tel : ██████████  
 Call Name: ██████████ ER  
 Call Type:T (Third Party)  
 Call Mail:  
 Cntct Tel:  
 Att Locn :LEICESTER SQ, W1:W HOTEL  
     Map :Page 141, Grid Reference 529858,180707  
     GPA :CL Division: [AWS:CNW]  
 Inc Locn :10 WARDOUR ST, W1:W HOTEL  
     Map :Page 141, Grid Reference 529751,180752  
     GPA :CL Division: [AWS:CNW]  
 Call Locn:10 WARDOUR ST, W1:W HOTEL  
     Map :Page 141, Grid Reference 529751,180752  
     GPA :CL Division: [AWS:CNW]  
 Opening 1:001 (Violence Against The Person)  
 Open Text:  
 Urgency :R (Referred)  
 Major :  
 VRMs :  
 Proposal :  
 Assigned :  
 DeAssign :  
 TOA :  
 DO Name :  
 DO Tel :  
 CRIME REF:NOT CRIMED  
 Class 1 :506 (Duplicate)  
 Qual 1 :625 (Believed)  
 Res 1 :720 (Linked)  
 Clo Text :SNL CAD 8070/10JUL  
 O Dealing:  
 Metops :  
 CHS Demid:20220710034810

Linked :explicitly to 8070:10JUL22  
 Linked :implicitly to 8120:10JUL22 8139:10JUL22 8150:10JUL22  
 27:11JUL22  
 576:11JUL22

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 2

INCIDENT No. 8147:10JUL22

Location Field : (For previous Incidents at this location use  
action:LCD or LCL - use DARIS to extend search)  
Gazetteer Comments : (May have existed or altered since Incident creation  
-  
Use MSS SMF:SPECARCHIVE)

Location Based Comments

[REDACTED]

Remarks:

Time	Date	Opid	Termid
22:40:54	10JUL22	CHS	CHS (pre 1st routing)
		CHS	AT: 2022-07-10 22:37:59 CAD AT: 2022-07-10

=====

ENTERED BY: CHS (c744564 ) AT: 2022-07-10 22:40:10  
^INFT THERE IS A MASSIVE FIGHT HERE BETWEEN LOADS OF PEOPLE,  
GLASSES  
SMASHING. POLICE ARE HERE BUT THEY NEED MORE.  
THERE ARE AROUND 200 BOYS FIGHTING AND SMASHING THINGS

22:40:54 10JUL22 CHS #2  
ENTERED BY: CHS (c744564 ) AT: 2022-07-10 22:40:39  
^OP FEMALE SAUD SHE HAD TO GO AND FIND HER FRIEND

22:40:54 10JUL22 CHS #3  
ENTERED BY: CHS (c744564 ) AT: 2022-07-10 22:40:54  
^OP FOR INFO - RE LINKED

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 3

INCIDENT No. 8147:10JUL22

Time	Date	Opid	Termid	
Previous Actions:				
Time	Date	Opid	Termid	ACTION
22:40:54	10JUL22	CHS	CCC:CCH	O() 001:VIOLENCE AGAINST THE PERSON
"	"	"	"	PI
22:41:05	"	741112	DIV:AWS	AK
22:41:08	"	"	"	LI/8070
22:41:15	"	"	"	CTX()
22:41:19	"	"	"	AC()
"	"	"	"	AQ()
"	"	"	"	AR()
22:41:20	"	"	"	ACR/NC
22:41:21	"	"	"	PS/CM
22:42:00	"	088149	"	CM
08:02:36	11JUL22	253038	CCC:CADL	VI/p253038
08:02:42	"	"	"	IP//F Hooper/1/p [REDACTED]

... END OF

PRINT ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 1

INCIDENT No. 8150:10JUL22

INCIDENT No. 8150 entered at 22:38 on 10JUL22 by CHS/CHS in CCC/IR

INCIDENT WAS ENTERED "EXTERNALLY"

Rec By : [REDACTED] y)  
 Call Tel : [REDACTED]  
 Call Name: [REDACTED]  
 Call Type:  
 Call Mail:  
 Cntct Tel:  
 Att Locn :10 WARDOUR ST, W1:W LONDON  
 Map :Page 141, Grid Reference 529751,180752  
 GPA :CL Division: [AWS:CNW]  
 Inc Locn :10 WARDOUR ST, W1:W LONDON  
 Map :Page 141, Grid Reference 529751,180752  
 GPA :CL Division: [AWS:CNW]  
 Call Locn:10 WARDOUR ST, W1:W LONDON  
 Map :Page 141, Grid Reference 529751,180752  
 GPA :CL Division: [AWS:CNW]  
 Opening 1:300 (Abandoned Call)  
 2:001 (Violence Against The Person)  
 Open Text:  
 Urgency :R (Referred)  
 Major :  
 VRMs :  
 Proposal :  
 Assigned :  
 DeAssign :  
 TOA :  
 DO Name :  
 DO Tel :  
 CRIME REF:  
 Class 1 :506 (Duplicate)  
 Qual 1 :701 (Assistance Requested / Rendered)  
 Res 1 :720 (Linked)  
 Clo Text :8070  
 O Dealing:  
 Metops :  
 CHS Demid:20220710034818

Linked :explicitly to 8070:10JUL22  
 Linked :implicitly to 8120:10JUL22 8139:10JUL22 8147:10JUL22  
 27:11JUL22  
 576:11JUL22

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 2

INCIDENT No. 8150:10JUL22

Phone Field : (For previous Incidents from this phone use  
action:PHD or PHL - use DARIS to extend search)  
Location Field : (For previous Incidents at this location use  
action:LCD or LCL - use DARIS to extend search)  
Gazetteer Comments : (May have existed or altered since Incident creation  
-  
Use MSS SMF:SPECARCHIVE)



Remarks:

Time Date Opid Termid  
-----  
10JUL22 CHS CHS (pre 1st routing)  
22:41:37 CREATED IN: CHS AT: 2022-07-10 22:38:50 CAD AT: 2022-07-10

=====  
ENTERED BY: CHS (p254222 ) AT: 2022-07-10 22:40:01  
^EXCH NO SERVICE REQ  
SP EE  
E 529777  
N 180760  
PLAYBACK - LOTS OF PEOPLE IN B/G, M SAID 'SHUT UP' THEN CLEARED  
THE  
LINE  
22:41:37 10JUL22 CHS #2  
ENTERED BY: CHS (p254222 ) AT: 2022-07-10 22:41:37  
CALLER EXPLAINED THERE WAS A MASSIVE FIGHT AT THE W HOTEL BUT  
THERE  
WERE LOTS OF OFFICERS NOW THERE  
22:41:57 10JUL22 CHS #3  
ENTERED BY: CHS (p254222 ) AT: 2022-07-10 22:41:57  
LINE CLEARED AND ADVISED OFFICERS ON SCENE WILL BE DEALING

Previous Actions:

Time Date Opid Termid ACTION  
-----  
22:41:37 10JUL22 CHS CCC:CCH O() 300:ABANDONED CALL,001:VIOLENCE  
AGAINST  
" " " " THE PERSON  
22:41:57 " " " " PI  
22:42:05 " 088149 DIV:AWS LI/8070  
22:42:08 " 741112 " AK  
22:42:17 " 088149 " AC()

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT

PAGE 3

INCIDENT No. 8150:10JUL22

Time	Date	Opid	Termid	ACTION
22:42:17	10JUL22	"	DIV:AWS	AQ()
"	"	"	"	AR()
22:42:19	"	"	"	CTX()
22:42:23	"	"	"	CM
08:02:52	11JUL22	253038	CCC:CADL	VI/p253038
08:02:59	"	"	"	IP//F Hooper/1/

... END OF

PRINT ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 1

INCIDENT No. 27:11JUL22

INCIDENT No. 27 entered at 00:06 on 11JUL22 by 233890/H2726 in DIV-AWS

Rec By :R (Radio)  
Call Tel :PR  
Call Name:AWS  
Call Type:S (Staff on Duty)  
Call Mail:  
Cntct Tel:  
Att Locn :ST THOMAS HOSPITAL, SE1  
Map :Page 161, Grid Reference 530625,179375  
GPA :LN Division: [ASW:AWW]  
Inc Locn :  
Map :  
GPA :  
Call Locn:  
Map :  
GPA :  
Opening 1:503 (Police Generated Resource Activity)  
Open Text:  
Urgency :R (Referred)  
Major :  
VRMs :  
Proposal :  
Assigned :  
DeAssign :  
TOA :  
DO Name :  
DO Tel :  
CRIME REF:NOT CRIMED  
Class 1 :506 (Duplicate)  
Qual 1 :625 (Believed)  
Res 1 :720 (Linked)  
Clo Text :SNL CAD 8070/11JUL  
O Dealing:  
Metops :  
CHS Demid:

Linked :explicitly to 8070:10JUL22  
Linked :implicitly to 8120:10JUL22 8139:10JUL22 8147:10JUL22  
8150:10JUL22  
576:11JUL22

Phone Field : (For previous Incidents from this phone use

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 2

INCIDENT No. 27:11JUL22

Location Field : (For previous Incidents at this location use  
action:PHD or PHL - use DARIS to extend search)  
action:LCD or LCL - use DARIS to extend search)  
Gazetteer Comments : (May have existed or altered since Incident creation  
-  
Use MSS SMF:SPECARCHIVE)



Remarks:

Time	Date	Opid	Termid	
	11JUL22	233890	H2726	(pre 1st routing)
	^3022AW - I AM CONTINUITY OFFICER FOR THIS. LINKED CAD 8070			
00:07:06	11JUL22	233890	H2726	#2
	^3022aw - i am at hospital with door staff. 6 door staff here.			
00:07:38	11JUL22	233890	H2726	#3
	^3022AW - WE ARE IN A&E.			
01:18:36	11JUL22	741112	H2727	#4
	^3022AW - 1X IN MAJOR C, 1X MAJORS BED 1			
03:45:49	11JUL22	741112	H2727	#5
	^3022AW - ALL VICTIMS CONFIRMED AS NON L/T AND NON L/C .. ALL VICS			
	STATMENTS TAKEN APART FROM 1 VIC WHICH WILL BE AT A LATER DATE... ALL VICS GONE HOME			

Previous Actions:

Time	Date	Opid	Termid	ACTION
00:06:39	11JUL22	233890	DIV:AWS	O() 503:POLICE GENERATED RESOURCE ACTIVITY
00:06:39	"	"	"	PI
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
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SINGLE INCIDENT PRINTOUT  
PAGE 3

INCIDENT No. 27:11JUL22

Time	Date	Opid	Termid	ACTION
00:06:39	11JUL22	"	DIV:AWS	AK
00:06:41	"	"	"	AV/3022AW
00:06:44	"	717539	DIV:ASW	AK
00:06:45	"	233890	DIV:AWS	LI/8070
00:18:37	"	"	"	LOCA(ST THOMAS HOSPITAL,SE1) (LN)
01:43:54	"	717539	DIV:ASW	LOCA((AWS CONT) ST THOMAS HOSPITAL,SE1) (LN)
03:06:27	"	741112	DIV:AWS	LOCA((AWS CON) ST THOMAS HOSPITAL,SE1) (LN)
03:18:23	"	742930	"	AV/3380AW
03:46:02	"	741112	"	CTX()
03:46:10	"	"	"	AC()
"	"	"	"	AQ()
"	"	"	"	AR()
03:46:12	"	"	"	ACR/NC
"	"	"	"	PI
03:46:14	"	"	"	DA/3022AW 3380AW(CU)
03:46:17	"	219055	DIV:ASW	AK
"	"	741112	DIV:AWS	LOCA((AWS CONT) ST THOMAS HOSPITAL,SE1) (LN)
03:46:19	"	"	"	PS/CM
03:46:20	"	101862	"	AK
03:46:26	"	219055	DIV:ASW	PS/CM
03:46:36	"	101862	DIV:AWS	CM
04:07:31	"	260696	CCC:CADL	VI/p260696
04:31:47	"	740600	DIV:ASW	CM
08:16:12	"	253038	CCC:CADL	VI/p253038
08:16:13	"	"	"	IP//F Hooper/1/ [REDACTED]

... END OF

PRINT ...

NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.



SINGLE INCIDENT PRINTOUT  
PAGE 2

INCIDENT No. 576:11JUL22

action:LCD or LCL - use DARIS to extend search)  
Gazetteer Comments : (May have existed or altered since Incident creation  
-  
Use MSS SMF:SPECARCHIVE)

Location Based Comments



Remarks:

Time	Date	Opid	Termid	
	11JUL22	233890	H2726	(pre 1st routing)
		^2993aw - cad for h/guard. males arrested at w hotel.		
		one of the males arrested. going to cawh. linked cad 8070		
02:23:55	11JUL22	741112	H2727	#2
		^2866AW - IF ANY FAMILY TURN UP AT FRONT OFFICE, THEY ARE NOT TO		
		BE		
		ADVISED WHAT HOSP THIS PRISONER IS AT		
06:19:52	11JUL22	741112	H2727	#3
		^2993AW - VAN UNIT TO ASSIST WITH TRANSPORT BACK TO FH CUSTODY		
06:20:02	11JUL22	741112	H2727	#4
		^AWS - CIRC PR #1 FOR VAN = NO REPLY		
06:20:20	11JUL22	741112	H2727	#5
		AWW^AWS - CAN YOU ASSIST WITH PRISONER TRANSPORT FROM CAWH BACK		
		TO FH		
		CUSTODY PLS???		
06:23:23	11JUL22	223420	H2722	#6
		^AWW - CIRC#1		
06:23:57	11JUL22	223420	H2722	#7
		^363AW - OUR VAN DEALING WITH SECT 136MH - POSS PASS TO ET		
06:24:43	11JUL22	741112	H2727	#8
		SS^AWW - ANYONE TO ASSIST WITH PRISONER TRANSPORT BACK TO FH		
		CUSTODY		
		FROM CAWH PLS??		
06:25:19	11JUL22	741112	H2727	#9
		^AWS - CAN BE CAR OR VAN		
06:25:34	11JUL22	724017	H2653	#10
		^AWC - CIRC #1 - NO ANSWER		
06:25:57	11JUL22	741112	H2727	#11
		^AWS - CIRC PR		
06:27:16	11JUL22	741112	H2727	#12
		^AWS - AW8N AWARE TRANSPORT REQUIRED		
07:17:05	11JUL22	742934	H2726	#13

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
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SINGLE INCIDENT PRINTOUT  
PAGE 3

INCIDENT No. 576:11JUL22

Time	Date	Opid	Termid	
		^2993AW - CANX VAN REQUEST		
07:18:17	11JUL22	742934	H2726	#14
		^AWS - CANX VAN REQUEST ON PR		
07:32:18	11JUL22	195334	H2655	#15
		^2993AW ..VAN TO ASSIST TO TAKE DP BACK TO FH.		
07:46:07	11JUL22	740219	H2652	#16
		^3730AW - MYSELF AND 3595AW HAVE RELIEVED N/D		
08:06:15	11JUL22	742601	H1027	#17
		^3730AW WITH THE VAN UNIT NOW ON ROUTE TO FH		

Previous Actions:

Time	Date	Opid	Termid	ACTION
01:57:18	11JUL22	233890	DIV:AWS	O() 503:POLICE GENERATED RESOURCE
01:57:18	"	"	"	ACTIVITY
"	"	"	"	PI
"	"	"	"	PI
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
01:57:20	"	724017	DIV:AWC	AK
01:57:23	"	233890	DIV:AWS	LI/8070
01:57:51	"	"	"	AV/2993AW
02:22:43	"	741112	"	AV/2866AW
02:22:52	"	"	"	LOCA ((AWS CONT) CAWH) (BY)
06:20:22	"	"	"	PI/AWW
06:20:23	"	"	"	AK
"	"	"	"	AK
06:22:13	"	"	"	LOCA ((AWS CONT) CAWH: TRIAGE) (BY)
06:22:26	"	223420	DIV:AWW	AK
"	"	"	"	AK
06:22:27	"	"	"	AK
"	"	"	"	AK
06:23:27	"	"	"	AK
06:23:28	"	"	"	AK
06:23:58	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
06:24:52	"	741112	DIV:AWS	PI/AWC/AWW
06:24:53	"	"	"	AK
06:24:58	"	724017	DIV:AWC	AK
06:27:56	"	223420	DIV:AWW	AK

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT  
PAGE 4

INCIDENT No. 576:11JUL22

Time	Date	Opid	Termid	ACTION
06:27:58	11JUL22	"	DIV:AWW	AK
"	"	"	"	AK
06:28:18	"	"	"	PS/CM
07:36:24	"	740219	DIV:AWC	AV/AW40E
07:46:17	"	"	"	AV/3730AW
"	"	"	"	AV/3595AW
"	"	"	"	TOA/3730AW 3595AW
07:46:25	"	"	"	DA/2993AW 2866AW
08:01:12	"	103425	DIV:AWW	CM
08:16:21	"	253038	CCC:CADL	VI/p253038
08:16:39	"	"	"	IP//F Hooper/1/

... END OF

PRINT ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT  
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

**Before the City of Westminster's Licensing Sub-Committee**

In the Matter of a Summary Review

**W Hotel**

Leicester Square, London

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**PREMISES LICENCE HOLDER'S SUPPORTING BUNDLE - INDEX**

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Bundle-001

# **Before the City of Westminster's Licensing Sub-Committee**

In the Matter of a Summary Review

## **W Hotel**

Leicester Square, London

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### **WITNESS STATEMENT OF STUART BOWERY**

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1. My name is [REDACTED] and, as the Multi-Property General Manager, I oversee JW Marriott Grosvenor House London and W London hotels with a team of 450 staff members and further 400 regular casual agency employees. I have 42 years' service with Marriott International working in hotels throughout the UK and London for the last 25 years. I report to the Area Vice President for UK, Ireland and Nordics of Marriott International, [REDACTED]. A copy of my CV can be found at Exhibit SB01.
2. Marriott International is the World's largest hotel company with over 8,000 hotels within 30 hotel brands. Marriott International acquired Starwood Hotels in 2016 and, with that, the W Hotel London in Leicester Square. W London had originally opened in February 2010 under Starwood Management.
3. The W Hotel in London comprises of 192 bedrooms and suites, The Perception Bar and W Lounge, The Studio Meeting room, The Screening Room, The Away Spa and Gym. Additionally, the estate has 11 W Residences, Burger Lobster Restaurant and M&M's

retail store. The Perception Bar and Lounge also serve as the hotel restaurant where many of our customers enjoy breakfast and other meals throughout the day. Please see extracts from our on-line brochure detailing the facilities available at the W Hotel Leicester Square at Exhibit SB02. The W is recognised as a 5-star hotel.

4. The W Hotel is a significant employer. It has a workforce of up to 150 full, part time and casual persons employed mainly from the local community and paid well above the national minimum wage requirements. The hotel is projected to operate at approximately 70% occupancy and service 50,000 room nights for international and UK guests.
5. In terms of our on-site management structure, I attach as Exhibit SB10 an operational structure diagram that lists all posts from the Director of Beverage and Food down the management chain. The Director reports to the Hotel Manager, [REDACTED], who in turn reports to me.
6. The team at W Hotel have worked with key local stakeholders including the Heart of London Business Alliance. I attach at Exhibit SB03 a letter of support from Heart of London, referring to the work the team have put in.
7. I will now deal with the incidents cited by police in their review application and the hotel's response to the police's proper concerns.

## **Incident on 2<sup>nd</sup> April 2022**

8. This incident occurred during an externally promoted event under the “All Sorts” brand. A number of guests of the promotion company, television personalities from the TV reality show “The Only Way is Essex”, attended the event. At 02:22hrs, a female member of the show attempted to strike another member of the show with an ice bucket but accidentally hit an innocent third-party causing injury. The female was not detained at the time and it was deemed that there were failings from the externally employed SIA officers who could have managed the situation more effectively.

### **The Action Plan**

9. Immediately following this incident, the hotel management team produced an Action Plan, (as noted by the police in their statement accompanying this review application- see Exhibit SB04) that included the following key steps:
- Discontinuing any further use of the Hotel by the All Sorts brand,
  - Need to improve crime scene preservation and detention of suspects where possible
  - Earlier intervention by SIA team
  - Ensure tables cleared of objects in the event of disorder
10. The local hotel management team consisting of Hotel Manager, Director of Food and Beverage and Multi Property Director of Loss Prevention met with the Police Licensing Team on 7<sup>th</sup> April and reviewed the incident in order to develop an Action Plan. The Action Plan was ultimately provided to the Police by email on 14<sup>th</sup> April at 08:43, to which the Police responded on the 19<sup>th</sup> April. (Exhibit SB05), where PC Adam Deweltz thanks us for the Action Plan and mentions that police will keep this on record and

continue to monitor any further crime at the W Hotel. And appreciate us for taking part in the next WAVE training input.).

11. At the interim steps hearing on 20 July 2022 the police appeared to suggest that the hotel had not followed the agreed Action Plan and were in flagrant breach of it. If I have understood the police position correctly, then this is an inaccurate and unfair characterisation.

12. I now produce the Action Plan together a column explaining what happened on 10 July 2022 in comparison to the agreed steps. Please see Exhibit SB06. I believe we have made all reasonable efforts to comply with the Action Plan. I accept that two internally employed security officers were wearing their SIA badges in an inside pocket rather than being displayed outside their clothing. This is the convention in most smart London hotels. This will be remedied, but it cannot sensibly be said to be a cause or contributing factor to the events on 10 July that led to this review application.

13. In line with the Action Plan enacted after the April incident the following steps were taken in relation to the July incident:

- Due diligence on promoter was carried out,
- Plastic vessels and ice buckets were in use instead of metal or glass ones,
- All bottles were removed from tables,
- SIA were proactive and intervened at an early stage,
- SIA staff as provided by security provider were displaying their SIA licences,
- Post incident, the crime scene was preserved without delay and all reasonable assistance was given to police.

## **Incident on 10 July 2022**

14. The incident happened during an externally promoted event under the “Chalet London” brand. The brand had held a previous event at the hotel on 3rd September 2021 which passed without incident. Prior to allowing Chalet to host an event at the hotel, the hotel management team carried out the following background checks:

- Members of the management team independently made contact with their industry contacts, who had a relationship with Chalet brand and asked for feedback reference. Positive feedback was received. Within the industry, personal knowledge and experience of a promoter is usually the most reliable information available.
- We asked for Chalet’s proposed music genre and were informed: Happy Melodic House and no R&B Hip Hop or Drill. These are low-risk music genres.
- Review of their Social Media presence.
- Identifying anticipated crowd following.

15. The above checks, along with the previous event running well and without incident, led the hotel management team to conclude, on reasonable grounds, that the event on 10 July 2022 would be a low-risk activity. In line with this, 4 SIA security were requested from the hotel’s external security provider, to monitor and regulate the event.

16. I have attached a chart of the Beverage and Food team members who were on site on the afternoon/evening of the incident at Exhibit SB07. There was no shortage of staff in positions of responsibility at the venue, including the hotel’s Bar Manager who was present throughout.

17. At the time of the July incident, the hotel's security provider was Armatus Security Ltd. They are a reputable company and have been providing security personnel at our JW Marriott Grosvenor House Hotel premises on Park Lane for the past 2 years. Armatus had been installed at W Hotel, following the termination of the previous security provider's contract at short notice, in February of this year.
18. At around 22:26hrs security, in consultation with hotel management, decided to shut down the Chalet event due to the behaviour of attendees, this included threatening behaviour and potential use of drugs in the toilet area of the premises.
19. The music was stopped and guests were asked to leave the premises. One of the guests was not happy with the decision and started pushing one of our security officers named [REDACTED]. This escalated and a group of male customers attacked him (see Lounge 2 Camera).
20. The incident quickly escalated and guests started fighting amongst themselves and missiles were thrown into the crowd, one hitting [REDACTED] on the eyebrow and causing him to fall to the ground. [REDACTED] also was hit by a bottle/glass that was thrown causing injury to his head. Police were called by the Night Manager [REDACTED]. Two police officers who attended in the first instance could not deal with the crowd so left the bar to wait for more police officers to arrive. The fighting continued for around 9 minutes in the bar area. More police units arrived on site but by that time the fighting had stopped. The police and security moved the crowds towards the reception area. As the fighting was happening some of the crowd saw this

as an opportunity to steal two till boxes from reception and an iPhone. The tills contained nearly two thousand pounds in total.

21. Five security officers took a taxi to the hospital to be checked out due to their injuries.

Fortunately the injuries were all relatively minor and they were all released to go home.

22. Police informed [REDACTED] that they had made four arrests in relation to this incident.

23. CCTV from the hotel's system was made available to police and a memory stick containing the footage was later provided. The hotel has co-operated in every respect with the police's investigation into this incident.

24. Our head of loss prevention has initially reviewed our external CCTV in order to ascertain arrival times of key individuals involved in the disorder. As part of this exercise he has identified that a number of persons involved were in fact (at the time of their arrival) witnesses to a nearby altercation on Wardour Street between a rickshaw rider and the driver of a passing Audi hatchback which resulted in the Audi crashing into another car and ending on its roof. This incident was posted in the social media and press. Other than the fact that people who entered our hotel had witnessed this incident, together with scores of other members of the public, we are unable to link the car incident to the event of July 2022. If the police provide have evidence of such a link we would view it with interest.

## Way Forward

25. The incident in July was a shocking one for the W Hotel, our staff, the police and others caught up in it. Our reputation as a prestigious 5-star hotel rests on providing a safe and secure environment for our guests. We will take all necessary steps to prevent a repetition of this sort of incident. We wish to record our thanks and admiration to the brave police officers who intervened to quell the disorder.

26. Marriott International have identified, following our initial investigation into the above incidents, these key issues:

- *That the police appear to have lost confidence in the previous Designated Premises Supervisor (“DPS”).* Since the July incident we have appointed a new DPS, [REDACTED]. She has been the Food and Beverage Director of JW Marriott’s Grosvenor House Hotel and has been transferred to the W Hotel for the foreseeable future until a more permanent replacement DPS can be recruited. [REDACTED]  
[REDACTED] CV is at SB08.
- *Police concerns about the actions of the SIA officers on the night.* A new Security Provider, who have achieved recognition for excellence with SIA Approved Contractor Status, is being on-boarded with more specialist experience of supervising late night entertainment locations in the West End of London.
- *Lack of management personnel.* A designated food and beverage security team for bar and event operations is being employed. A clear management structure is

already in place but for internal events we will ensure that either the DPS or other identified member of the management team will be present throughout the event.

- *Externally Promoted Events* - are no longer to be permitted at W Hotel Leicester Square unless the police agree in writing that a particular low-risk event may proceed in exceptional circumstances.
- *Internal events* – will be subject to robust planning (please see new booking form at Exhibit SB11), supervision and management conditions as set out in the proposed conditions set out in my Exhibit SB09.

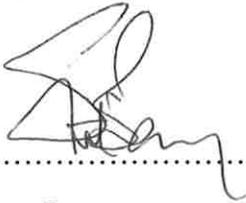
### **Conclusion**

27. Marriott Hotels International take this matter with the utmost seriousness and with the matter being most regrettable that it occurred in one of our hotels. Putting the welfare of our employees and guests at risk that has led to the W Hotel facing a review application by police. This is an exceptionally rare event for our international hotel group. We will continue working closely and in partnership with the police whatever the outcome of this review.

28. Our commercial interests and the promotion of the licensing objectives are consistent with each other: a repetition of the July incident must not happen again. Our reputation depends on it.

29. That is why we have taken the significant step of banning future external promotions at our hotel. This is an unusual and drastic step for a hotel of our size and location to take, but we believe it is justified in these circumstances. We respectfully agree with the

conclusion of Mr Adrian Studd, a former Metropolitan Police Chief Inspector, who on our instruction has prepared an independent report on the way forward. Mr Studd concludes that the cause of the incident(s) that led to this review was the external promotions we held. We have dealt with that by prohibiting them. We are still in discussions with police on the wording of further conditions and look forward, if at all possible, to reach an agreed position with police prior to the full review hearing on 11 August 2022. I will be present at that hearing to assist the sub-committee in any way I can.



Stuart Bowery

3<sup>rd</sup> August 2022

Date



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**Profile**

I am a highly focused professional manager with demonstrable leadership skills, strong qualities in developing people and motivating teams. With an in-depth knowledge of the London luxury market, with wide-ranging insights to large group and catering operations. Extensive experience working for Marriott International, a global travel company. I am passionate in my commitment to deliver business goals, developing relationships and being active in the communities in which I work. I am a Fellow of the Institute of Hospitality and past Chairman of the Master Innholders.

**Key Skills**

- Managing stakeholder relationships with complex leases and management agreements.
- Developing and executing business strategy, including managing multiple hotels.
- Consistent maximization of financial potential, in challenging markets, in order to deliver commercial objectives.
- Developing future business leaders and high performing teams.
- Developed a wide range of relationships in my business community.
- Strong skills in project managing hotel openings and major renovations.

**Experience**

**Muliti Property General Manager** **August 2020 - present**  
**JW Marriott Grosvenor House and W London**

Integrated Multi property Executive Leadership team to manage Marriott Internationals owned lease Luxury Hotel Assets

**General Manager** **May 2011 – July 2020**  
**JW Marriott Grosvenor House London, A JW Marriott Hotel**  
**496-bedroom five-star hotel and extensive catering space**  
**(Turnover £87m)**

As part of my appointment, I undertook a strategic review to position Grosvenor House as London’s aspirational destination for extraordinary events and hotel experiences.

- Delivered a strategic review that developed and activated a £35m investment plan.
- Grew sales from £62m to £87m and GOP from £28m to £43m.
- Responsible for over 800 full and part-time employees of 80 nationalities - improving ‘Associate Engagement’ scores by 33%pts to 86%.
- Established hotel leadership engagement that improved guest satisfaction and social media ratings.
- Active hospitality industry engagement including past Chairman London’s W1 Luxury Hoteliers Group and past Chairman of the Master Innholders.
- Caterer & Hotelkeeper ‘Hotelier of the Year’ 2013.
- Awarded Marriott Europe General Manager of the Year 2013 & Hotel of the Year 2012.
- Marriott International’s Global J.W. Marriott Jr. Diversity Excellence Award.

**Cluster General Manager** **July 2003 – 2011**  
**Marriott International, London**  
**Eight hotels (Turnover £105m)**

As Cluster General Manager, I provided direction and oversight to eight Marriott hotels in London with total revenues in excess of £105m. The London Cluster hotels consistently achieved their business objectives. In addition to my cluster role, I was General Manager of

the London Marriott Hotel County Hall, a 200-bedroom five-star hotel and spa with annual revenue of circa £20m.

- Giving support and direction to ensure all eight hotels achieve a 'market share' premium with growth across all scorecard measures.
- Directed five major hotel renovations with £20m investment in an 18-month period.
- Responsible for establishing the team who opened the new Twickenham Marriott Hotel.
- Managed relationships with County Hall landlord to ensure a seamless transition of lease ownership, whilst identifying and developing new revenue streams.
- Recipient of various leadership awards, including Marriott International's UK & Ireland 'Hotel of the Year' and 'General Manager of the Year'.
- Chaired Marriott's 'London Business Council' (20 hotels).

**General Manager**

**September 1999 – 2003**

**London Marriott Hotel, Regents Park, London  
300-bedroom four-star hotel (Turnover £14m)**

- Increased profit per room against competitor set by 15%.
- Reduced labour turnover from 50% to 30% with high staff satisfaction scores. Highest General Manager's staff rating in Marriott UK (94% satisfaction).
- Secured £14m investment and managed a major refurbishment programme.
- Awards for 'Most improved guest satisfaction' and 'Market growth' – 2001.
- Personal award for 'Special Achievement in developing Marriott Culture' – 2002.

**General Manager – UK Operations**

**March 1998 – 1999**

**Whitbread Hotel Company (Marriott Hotels)**

- Developed and implemented, in liaison with Marriott International, management tools to ensure brand standards compliance within the 35 UK Marriott hotels.
- Functional responsibility for career and development of hotel Operations Managers.
- Responsibility for 'The Brewery' conference and events center.
- Managed specialist functions - Security and Risk Management and Leisure Operations.
- Aligned hotels' operation management structures consistently across the company.

**General Manager**

**November 1994 – 1998**

**Aberdeen Marriott Hotel, Scotland  
154-bedroom four-star hotel (Turnover £6m)**

- Managed and retained business accounts in a fiercely competitive market.
- Developed four executive managers to General Manager within Marriott.
- Awarded Marriott's 'Most improved customer satisfaction score' – 1997.
- Extensive activity in local business forums, for example - Chairman of Hoteliers Association.

**General Manager**

**August 1993 – 1994**

**The Beardmore Hotel, Glasgow, Scotland  
168-bedroom four-star hotel and convention centre**

- Opened this luxury hotel under a management contract, serving the needs of patients and their families for the adjoining private hospital and medical centre.

**Training and Development Roles**

**1980 – 1993**

**Scott's Hotels Limited**

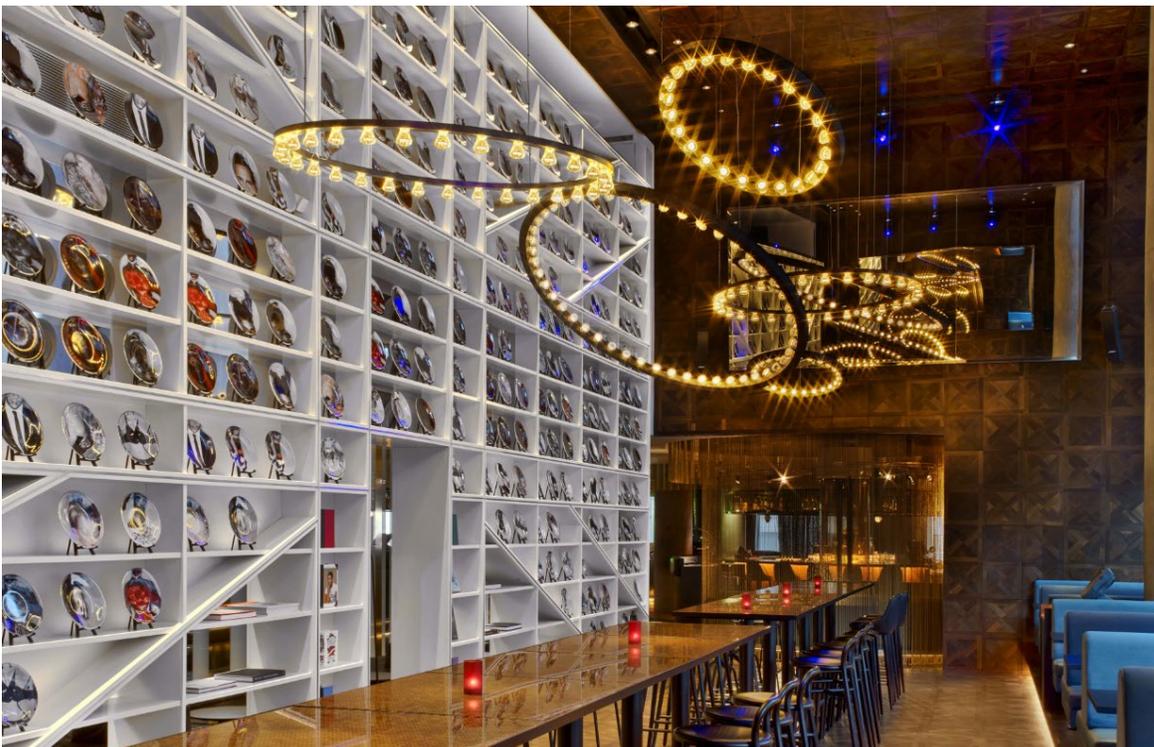
- Acting General Manager at the Heathrow / Windsor Marriott hotel during re-branding from Holiday Inn to Marriott.
- Food and Beverage Manager in three hotels including opening the Swansea Marriott.
- Fast tracked through company graduate management programme.
- Underwent five-year extensive operations training throughout a 220-bedroom hotel.
- Awarded 'Employee of the Year 1984'.

**Interests**

Cooking, gardening, sport in general and travel



Exterior from Leicester Square



The Perception Lounge



Screening Room



Studios



Accommodation



Accommodation



AWAY Spa



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19 July 2022

To Whom It May Concern;

**W HOTEL, LONDON**

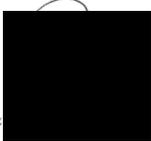
I'm writing with regard to the W Hotel, London on Wardour Street W1.

The hotel is a fully engaged member of [Heart of London](#) (the Business Improvement District for London's West End) and we have had an excellent working relationship with them, from the management through to the concierge and security staff. Having worked with the hotel since it opened, I can honestly say that they make a positive contribution to our area and that it is a professionally run business.

They have been very supportive and proactive in a range of activities over the years, have hosted events and have attended many of the meetings we have held. We engage and meet with them regularly, at all levels of their team both locally and from head office.

If you have any questions in relation to W Hotel, London, please do not hesitate to contact me.

Kind regards,



Head of Company Management  
Heart of London Business Alliance  
[rico.pieri@heartoflondonbid.co.uk](mailto:rico.pieri@heartoflondonbid.co.uk)

## Licensing Action Plan – April 2022

Failings	Action	By When	Completed
Suspect not detained	Training carried out with the team by the security provider and Hotel Security team.	10/04/2022	Yes
No crime scene implemented	Training of the entire team to ensure that this is carried out when an incident occurs where injuries are sustained, and a potential crime has been committed.	10/04/2022	Yes
SIA door staff not wearing their SIA badges	This was put in place immediately after the meeting with Licensing.	10/04/2022	Yes
Loss of control by SIA door staff during incident/not robust enough	Training of team carried out and security provider to ensure that they select officers that have the necessary experience and are used to working in this type of environment.	10/04/2022	Yes
No early intervention by SIA	Security team trained on stepping in immediately when flash points occur to stop any escalation.	10/04/2022	Yes
Suspect allowed the opportunity to pick up the ice bucket	Training for the bar team and security team to ensure any objects that can be thrown or used as a weapon are removed from the area immediately when an incident could potentially occur.	10/04/2022	Yes
Further action			
Due diligence	Sales team to briefed on exactly what to look out for when carrying out due diligence on prospective bookings. I.E. Music type, Crowd, Social Media etc.	10/04/22	Yes
All Sorts Booking	No further bookings will be accepted from the organizers All Sorts.	10/04/22	Yes

**From:** Deweltz, Adam: WCC <adeweltz@westminster.gov.uk>

**Sent:** 19 April 2022 14:09

**To:** [REDACTED]

**Subject:** Assault at the W Hotel - 02/04/2022

This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments

Good afternoon, Tony.

Many thanks for the action plan. We will keep this on record and continue to monitor any further crime at the W Hotel.

I have spoken to Tom and he has mentioned that you are taking part in the next WAVE training input. Thank you for being a part of that.

Wish you all the best,

Adam.

*PC Adam Deweltz*

*Police Licensing Officer - Westminster - Central West BCU*

*Westminster Police Licensing Unit*

*Westminster City Hall*

*15<sup>th</sup> Floor, 64 Victoria Street*

*London*

*SW1E 6QP*

*020 7641 1705*



## Licensing Action Plan – April 2022

Failings	Action	By When	Completed	10/07/22 Response
Suspect not detained	Training carried out with the team by the security provider and Hotel Security team.	10/04/2022	Yes	The incident was still under way when the police arrived.
No crime scene implemented	Training of the entire team to ensure that this is carried out when an incident occurs where injuries are sustained, and a potential crime has been committed.	10/04/2022	Yes	Again, the police arrived during the incident. Area was cordoned off at the request of the police using ropes and posts.
SIA door staff not wearing their SIA badges	This was put in place immediately after the meeting with Licensing.	10/04/2022	Yes	4 SIA officers were displaying their badges. 2 in-house security were not displaying their badges but, we have confirmed, did have them on their person (as is common practice in smart hotels).
Loss of control by SIA door staff during incident/not robust enough	Training of team carried out and security provider to ensure that they select officers that have the necessary experience and are used to working in this type of environment.	10/04/2022	Yes	The experienced and professional SIA team tried their best in this very difficult situation. They were robust which is why the incident started. The SIA put themselves in harm's way to try to end the disorder assisted by police. The police experienced similar

				difficulties to our SIA staff in quelling the disorder.
No early intervention by SIA	Security team trained on stepping in immediately when flash points occur to stop any escalation.	10/04/2022	Yes	The SIA officers were very proactive and decided to shut the event down which is the ultimate intervention.
Suspect allowed the opportunity to pick up the ice bucket	Training for the bar team and security team to ensure any objects that can be thrown or used as a weapon are removed from the area immediately when an incident could potentially occur.	10/04/2022	Yes	Plastic glasses were in use but during the disorder some of the guests were taking mixer bottles from the service counter of the bar as the staff were trying to move the items away.
<b>Further action</b>				
Due diligence	Sales team to briefed on exactly what to look out for when carrying out due diligence on prospective bookings. I.E. Music type, Crowd, Social Media etc.	10/04/22	Yes	Chalet London is a company that has had a previous event that was trouble free. The management had carried out due diligence on the promoter.
All Sorts Booking	No further bookings will be accepted from the organizers All Sorts.	10/04/22	Yes	N/A

Position	Name	Shift	Scheduled
B&F Director		office	14.00-21.00
Bar Manager		floor	16.00-01.30
B&F Supervisor		floor	16.00-00.00
B&F Supervisor		floor	18.00-01.30
Waiter		floor	19.00-01.30
Waiter		floor	17.00-01.30
Waiter		floor	18.00-01.30
Waiter		floor	13.00-22.00
Waiter		floor	11.00-20.30
Hostess		floor	16.00-21.00
Bartender		floor	18.00-01.30
Bartender		floor	16.00-01.30
Barback		floor	17.00-01.30
Barback		floor	18.00-01.30
IRD Supervisor		IRD	07.00-14.00
IRD Waiter		IRD	07.00-16.30
IRD Waiter		IRD	15.00-01.30



## Professional Profile

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I have a keen passion for Food & Beverage Operations, with a wide-ranging experience within the hospitality industry. I have proven leadership skills involving managing, developing and motivating teams to achieve our objectives. Communication skills are one of my strengths, also my acute attention to detail and creative abilities. Focused on customer needs, performance driven – systematic, organized with mental toughness, leading by example. I work to meet the highest standards whilst ensuring quality and integrity are delivered at all times.

## Professional Experience

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**June 2021 – Current**                      **Director of Food & Beverage**  
**Grosvenor House, A JW Marriott Hotel**  
**London, UK**

Responsible for the Food & Beverage Division, which includes the performance and service delivery of all outlets: JW Steakhouse, Red Bar, Park Room, Room Service, Park Lane Market and Stewarding operations, as well as events operations including 86 Park Lane Private Dining Rooms, The Ballroom and The Great Room.

Sunday Brunch (Channel 4) regular beverage presenter.

**April 2019 – April 2021**                      **Director of Food & Beverage**  
**The Langham Hotel**  
**London, UK**

Responsible for the entire F&B division which includes the performance and service delivery of the outlets - Artesian Bar (Top 50), Roux at the Landau, Palm Court, The Wigmore, Sauce by the Langham, as well as In Room Dining, Banqueting operations, Kitchen and Stewarding. Full financial and operational responsibility for all F&B departments. Responsible for the conception and implementation of the new Artesian Menu concept and Sauce by The Langham, recruitment, training and opening.

**Dec 2016 - April 2019**                      **Assistant Director of Food & Beverage**  
**The Savoy Hotel, A Fairmont Managed Property**  
**London, UK**

Responsible for the supervision of the entire F&B division. Acting Director of Food & Beverage from March until October 2017. Responsible for the F&B Budget 2017/18 preparation and monthly forecasting for the division. Winning of Best International Hotel Bar 2017 at Tales of the Cocktail in New Orleans, USA with the American Bar and Best Bar in the World (TOP 50) in 2018 following a sustained marketing campaign throughout 2017 & 2018. Creation and launch of the Thames Foyer Night concept September/October 2017.

Team leader on repositioning of Simpsons operations, branding and execution after refurbishment and extension of the event space.

**Sept 2014 - Nov 2016**                      **Hotel Beverage Manager**  
**Grosvenor House, A JW Marriott Hotel**  
**London, UK**

As Hotel Beverage Manager I resume the sole responsibility for the beverage program in the hotel, the marketing and PR initiatives related to F&B with focus on the beverage side, as well as the shared responsibility of the daily running of the Food & Beverage division. Responsible for overseeing UK's largest beverage revenue producing hotel including Banqueting space which can accommodate a total of 30 bars, up to 2500 guests' reception drinks, high profile awards and events such as BAFTAS and many others. Building relationships with suppliers, developing concepts and beverage contracts; ensuring costs were in line with budget and increase Hotel beverage profile. Most importantly to enhance quality and profitability.

Awarded with the Global Food & Beverage Professional of the Year Award, by Sabre Awards in Washington DC.

**2012-2014**                                      **Food & Beverage Outlets Beverage Manager**  
**Grosvenor House, A JW Marriott Hotel**  
**London, UK**

Responsible for the beverage operations in all F&B outlets within the Hotel, including an American concept Steakhouse, Whiskey Bar, Park Room Champagne Lounge, In Room Dining and Red Bar Cocktail Bar.

2009-2012

**Bars & Lounge Manager**

**Gillray's Restaurant & Bar - Marriott Hotel, County Hall  
London, UK**

## Previous Experiences

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**Hotel Bar/Lounge** - Four Seasons Hotel, Boston, USA

**Hotel Restaurant** - The Balsams Grand Resort Hotel. New Hampshire, USA

**Hotel Bar** - Copacabana Palace Hotel – Orient Express Hotels, Rio de Janeiro (Graduate Program)

## Education

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• Hospitality Management Degree (University of Cidade – Rio de Janeiro)

## References available on request

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Available on request

## W HOTEL – Possible conditions

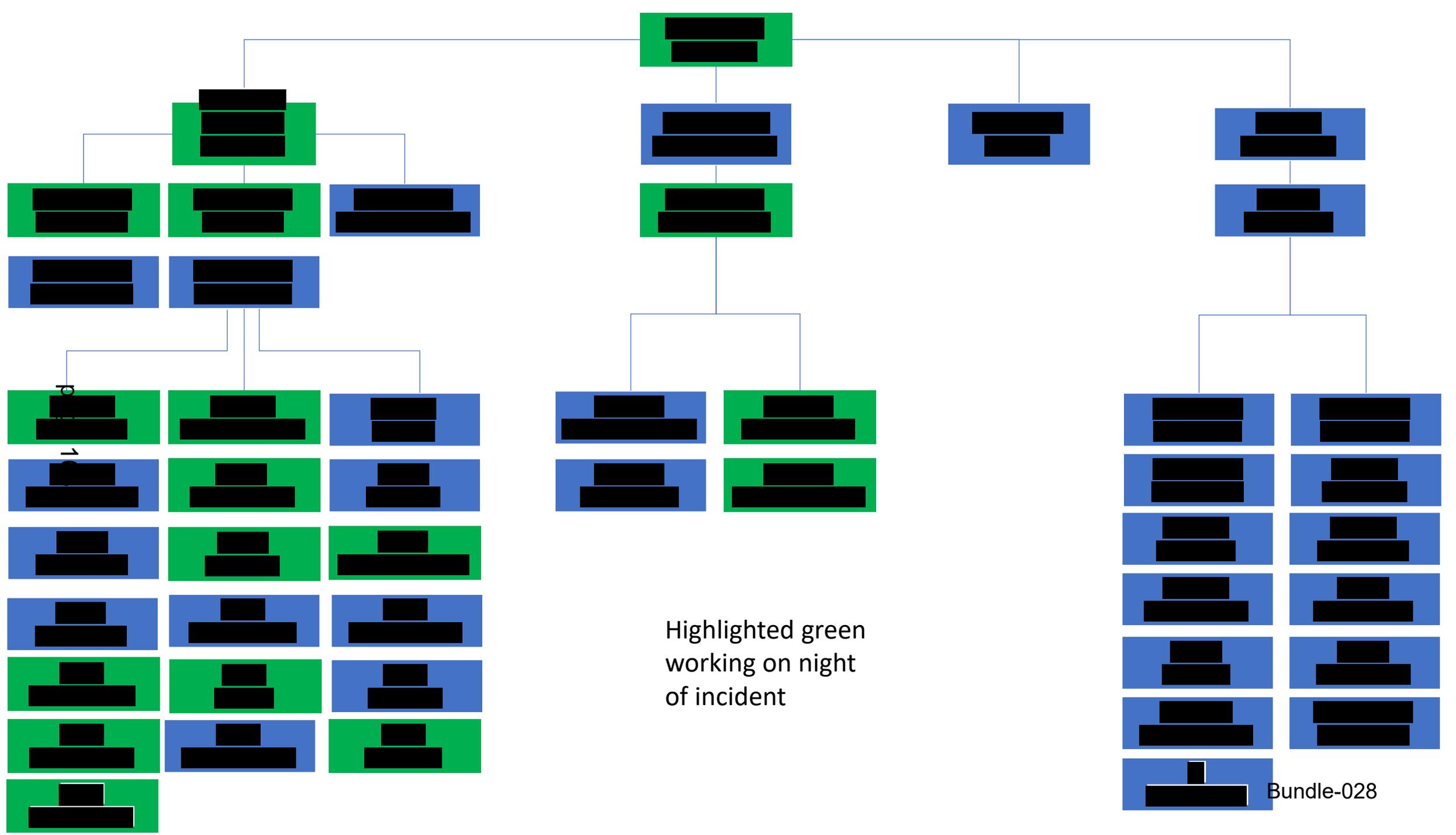
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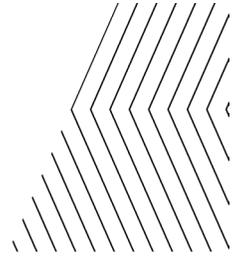
1. Unless the police agree otherwise in writing in relation to a particular event, there shall be no externally promoted events\*.

\*An “externally promoted event” is an event involving music and dancing where the event is promoted to the general public by someone other than the licence holder.

2. Unless the police agree otherwise in writing, at any internal events\* the licence holder shall:
  - a) Prepare a full written risk assessment which must be signed off by the DPS or another member of the senior management team. The risk assessment shall include a record of due diligence carried out by the licence holder on the proposed user of the venue. A copy of the risk assessment must be made available upon request to police officers or authorised officers of the Council;
  - b) Employ SIA door supervisors in line with the risk assessment supplied by a company with Approved Contractor Status with the SIA;
  - c) Ensure the toilets are monitored to deter illegal drug use;
  - d) Ensure the DPS or a nominated deputy holding a personal licence and employed by the licence holder is present throughout the event.

\*An “internal event” is a pre-booked event or function involving music and dancing where alcohol is sold.





## Booking Enquiry Form

<b>HOST</b>	
Full Name of Host	
Contact Number (Mobile)	
Contact Number (Landline)	
Company	
Source of Enquiry (e.g., Website/Mailout/Repeat)	
E-mail Address	
Home Address	
Date of Birth	
<b>EVENT</b>	
Nature of Event (e.g., birthday, leaving party)	
Number of People Attending	
Age Range	
Access? (Guest list / invitation)	
<b>MUSIC &amp; DJs</b>	
Type of Music	
Will There Be DJ's?	
Full name of DJ 1	
Contact Number	
Home Address	
Date of Birth	
Full name of DJ 2	
Contact Number	
Home Address	
Date of Birth	
Full name of DJ 3	
Contact Number	
Home Address	
Date of Birth	
<b>FEE</b>	
Booking Fee	
Minimum Spend	
<b>VISIT &amp; ID</b>	
To Visit (date)	
ID Seen? (Driving licence / credit card)	
Confirmed? (Fee Paid) Y/N	

**Before the City of Westminster’s Licensing Sub-Committee**

In the Matter of a Summary Review

**W Hotel**

Leicester Square, London

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**WITNESS STATEMENT OF [REDACTED]**

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1. My name is [REDACTED] and I am the Multi Property Director of Loss Prevention for Marriot Hotels, with responsibility for W Hotel (the “Hotel”) as well as JW Marriott Grosvenor House Hotel on Park Lane. I have been the Director of Loss Prevention for Grosvenor House Hotel for 9 years, with W Hotel coming under my control in March 2022. I oversee a team of 12, and report to Stuart Bowery, Multi Property General Manager with a functional line to William Whelan the Global Safety and Security Senior Manager for UKI at Marriott International.

**GENERAL RISK ASSESSMENT FOR SECURITY**

2. As well as the various risk assessments used by the Hotel for all aspects of the operation, and the Food and Beverage risk assessment produced by the food and beverage team, our security provider Armatus Risks Security Ltd have produced their own site-specific risk assessment (Exhibit TM01). You can see that there is a second tab on the spreadsheet that shows Armatus are investigating the incident on 10 July 2022 and liaising with me and the Hotel.

### **RISK ASSESSMENT MOVING FORWARD**

3. The Hotel has instigated a full prohibition on all externally promoted events. For any internally promoted events and events generally, the Hotel will record all risk assessments on the new Risk Assessment Form at Exhibit TM02.

### **CCTV**

4. I have performed a thorough investigation of the Hotel's CCTV system and have produced the following reports:
  - Vehicle In Wardour Street – Exhibit TM03
    - This Report includes still images showing that the incident involving the Audi was witnessed by 4 of the suspects who are later involved in the incident inside the Hotel. Many other members of the public also witnessed it.
  - Suspects Arriving – Exhibit TM04
    - This Report includes still images of each suspect taken from the CCTV system.
  - Main Incident – Exhibit TM05
5. I have copied the relevant CCTV footage and provided a link to it that I am informed will be shared by the Hotel's solicitors, with the Council and Police.

### **INVESTIGATION INTO COMMENTS BY SECURITY STAFF**

6. I have seen that the police have stated one of their officers spoke with a member of the security team on the evening, and that individual claims to have informed the

Hotel team that they should not hold this event. They also claim that they told the Hotel team to shut down the event when they saw an ankle tag on one or more customers.

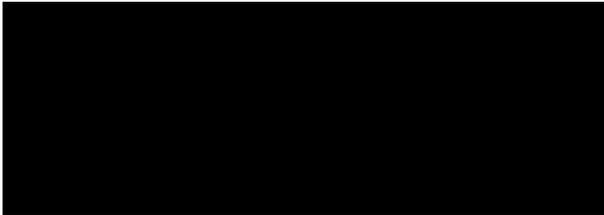
7. Armatus had provided 4 security staff for the event. I have asked them to make enquiries with their staff to ascertain if the above claims are accurate. Armatus have informed me that none of their staff have ever expressed concerns to their management, or the Hotel management team, that the event should not go ahead. This is not a surprise given that the previous event by this promoter went well without any issues.
8. Armatus have also put me in contact with the security staff member who mentioned an “ankle tag”. His name is [REDACTED] and he informs me that he saw 2 customers wearing an ankle tag upon arrival. He was however not so worried about it that he asked anyone to shut the event down.

#### **INVESTIGATION INTO PROMOTER ASSISTING POLICE**

9. The promotor Chalet London Ltd is operated by [REDACTED]. I was informed by the police that [REDACTED] did not cooperate with them when they wished to ask him questions relating to the event. [REDACTED] has been contacted and he informed us that his is happy to assist the police in their enquiries. I have an email address and mobile telephone for [REDACTED] and am happy to pass these to the police (although I anticipate they already have them) or in the alternative, arrange for both parties to be able to meet here at the Hotel to run through the incident.

**SECURITY MOVING FORWARD**

10. Following the above incident, the Hotel has taken the decision to bring in an Approved Contractor Scheme Accredited Security Provider, to provide security staff for the Food and Beverage operation within the Hotel. The Hotel will continue to deploy security staff provided by Armatus for general hotel security duties such as anti-terror patrols and back of house security, but all “F&B” events will be secured by security personnel from our chosen ACS accredited provider.



.....03/08/22.....

Date

# Armatus Risks Security Ltd Risk Assessment Form Part 1

Reference	WH Risk Assessment	<h1 style="margin: 0;">Armatus Risks Security Ltd Risk Assessment Form Part 1</h1>									
Version	1										
Issue Date	3/2/2022										
Approved	MD										

<b>Site Name:</b>	W London 10 Wardour St, London W1D 6QF, UK	<b>Assessed By:</b>	Denis Entchev	<b>Assessment Date:</b>	02/02/2022	<b>Next Review Date:</b>	01/02/2023
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FILL IN ALL TASKS / HAZZARDS AND THEN FILL IN PART 2 OF THE RISK ASSESSMENT

Who Might be Harmed?											
Security Personnel	Yes	Management / Admin	Yes	Customers	Yes	Visitors	Yes	3rd Party Contractors	Yes	Public	Yes

Task / Risk	Likelihood?	Seriousness	Risk	Current Controls	Action to Control Risk
Task = Security Operatives conducting patrols of the building.  Risks = Slips, Trips, Falls Lone Working	Unlikely	Minor Injury	Low Risk	All Security officers are equipped with a radio in order to communicate with other staff members.	Any hazards spotted are logged and reported in order to be rectified / repaired to prevent injury.
Task = Security Operatives manning the entrances of the hotel.  Risks = Verbal Aggression, Physical Violence, Lone working. Working outdoors	Unlikely	3 Day + Injury	Low Risk	All Security operatives hold valid SIA licenses thus meaning they have recieved conflict management training.  All officers equipped with radios and dect phones.  Regular refresher training given in order to increase operatives ability to deal with such situations.  <i>Appropriate coats and outdoor wear is advised</i>	Procedures are in place should a member of staff be under threat of verbal or physical violence another staff member will attend the scene  Staff are instructed to escalate situations to senior management and / or emergency services should the need arise.  The duties are varied and the operatives are not needed to be regularly exposed to the elements.
Task = Security Operative instructing or enforcing hotel policies and procedures  Risks = Verbal Aggression, Physical Violence	Likely	Minor Injury	Low Risk	All Security operatives hold valid SIA licenses thus meaning they have recieved conflict management training.  All officers equipped with radios and dect phones.  Regular refresher training given in order to increase operatives ability to deal with such situations.	Procedures are in place should a member of staff be under threat of verbal or physical violence then a member of the management team can attend. If the situation has escalated beyond their capabilities then the emergency services are to be involved.
Task = Control Room Duties  Risks = Display screen equipment, Lone Working, Electricity	Very Unlikely	First Aid Injury	Low Risk	All security officers receive extensive training with regards to all aspects of their duties  All equipment is regularly PAT tested  Radio Phone and internet are readily available to communicate with other officers.	Very limited control room duties.  The only admin carried out by the operatives would involve statement writing. There is currently not a control room requirement.
Task = Function Officers  Risks = Verbal Aggression, Physical Violence	Likely	3 Day + Injury	Medium Risk	All Security operatives hold valid SIA licenses thus meaning they have recieved conflict management training.  All officers equipped with radios and dect phones.	Functions are regularly evaluated and it is ensured that an adequate number of officers are working on each individual function.  Procedures are in place should an associate, guest or other person be under threat then an appropriate number of officers are to deal with the situation.
Task = Hotel Bar/ Hotel Bar Venue Event  Risks = Verbal Aggression, Physical Violence	Likely	3 Day + Injury	Medium Risk	All Security operatives hold valid SIA licenses thus meaning they have recieved conflict management training.  All officers equipped with radios and dect phones.	Hotel Bar/Bar events are regularly evaluated/ with Client and it is ensured that an adequate number of officers are working on required busy days and each individual function.  Procedures are in place should an associate, guest or other person be under threat then an appropriate number of officers are to deal with the situation.

page 171

Reference	WH Risk Assessment PI2	<b>Armatum Risks Security Ltd Risk Assessment Form Part 2</b>	
Version	1		
Issue Date	3/2/2022		
Approved	MD		
<b>Action</b>			
<b>What immediate action has been or should be taken?</b>		<b>Date</b>	<b>Person Responsible</b>
Incident Sunday 10th July 2022, at approx 23:00 Police and licencing involved ongoing investigation, all relevant management aware of situation,		11/07/2022	Tony Nicholls
<b>What Subsequent Action will or should be taken?</b>		<b>Date</b>	<b>Person Responsible</b>
		Ongoing	
<b>What additional monitoring procededures need establishing?</b>		<b>Date</b>	<b>Person Responsible</b>
		Ongoing	GCCS Management & Client.
<b>Review 1</b>		<b>Site Instructions Updated?</b>	
<b>1st Review By:</b>	<b>Position:</b>	<b>Date of Review:</b>	
<b>Remedial Action &amp; Review Notes</b>			
<b>Review 2</b>		<b>Site Instructions Updated?</b>	
<b>2nd Review By:</b>	<b>Position:</b>	<b>Date of Review:</b>	
<b>Remedial Action &amp; Review Notes</b>			
<b>Review 3</b>		<b>Site Instructions Updated?</b>	
<b>3rd Review By:</b>	<b>Position:</b>	<b>Date of Review:</b>	
<b>Remedial Action &amp; Review Notes</b>			



<b>Risk Assessment For:</b> Perception Bar Internal Events	<b>Dept:</b> B&F	<b>Ref:</b>
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**Name of Event:**

**Date:**

**Name of Person/s Completing This Assessment:**

**HAZARD IDENTIFICATIONS (the potential to cause harm) Please indicate with a tick**

1 Lone working	X	11 Verbal Aggression	X	21 Violence	X
2 Maintenance of building		12 Housekeeping/cleaning		22 Wet/uneven floor	X
3 Working at height		13 Fall from height		23 Collapse of structure	X
4 Display screen equipment		14 Work equipment		24 Use of vehicle	
5 Temperature		15 Ventilation		25 Lighting	
6 Electricity	X	16 Gas		26 Water (Legionella)	
7 Hazardous substances		17 Infections		27 Asbestos	
8 Manual Handling		18 Storage		28 Space	
9 Welfare		19 Noise/privacy	X	29 Smoking	
10 Fire	X	20 Slips/trips/Falls	X	30 Other (please specify)	

**RISK RATING – For guidance see risk rating tables on Page 2**

<b>LIKELIHOOD RATING:</b>	<b>2</b>
<b>Multiplied by</b>	<b>X</b>
<b>CONSEQUENCE RATING:</b>	<b>8</b>
<b>LEVEL OF RISK =</b>	<b>16</b>

Activity/Equipment Used	Who is at Risk?	What Are The Risks?	What Control Measures are Required?(precautions taken to reduce the risks)
Consumption of Alcohol	Guests Associates Contractors Members of the Public	<ul style="list-style-type: none"> <li>- Verbal Aggression</li> <li>- Physical Violence against Associates and other bar guests</li> <li>- Undesirable guests in attendance</li> </ul>	<ul style="list-style-type: none"> <li>- A minimum of 1 x Security Officer for every 50 people attending</li> <li>- Personal License Holders to supervise the serving alcohol at all times as per the hotel license.</li> <li>- Staff trained in Hotel Premises License.</li> <li>- Bar Manager to work closely with the Security Team and report any concerns immediately.</li> <li>- Challenge 21 to be adhered to at the Lobby Entrance.</li> <li>- The serving of alcohol to already over intoxicated guests will be refused as per licensing objectives.</li> <li>- Plastic drinking vessels and Ice buckets to be used.</li> <li>- When an incident occurs all glass bottles to be removed from tables / bars etc.</li> <li>- Crime scene implemented immediately after an incident has occurred.</li> <li>- Detain any suspects involved in the incident if safe to do so and hand over to Police on their arrival.</li> <li>- All hotel / agency security officers to wear SIA licenses.</li> </ul>



Internally promoted Events	Guests Associates Contractors Members of the Public	- Verbal Aggression - Physical Violence - Undesirable guests in attendance	- Due diligence carried out as per Hotel Procedure. - Host from B&F stationed at the entrance with Security - Guest list managed by the hotel B&F team. - Full control of all aspects of the event to be managed by the hotel management.
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Activity/Equipment Used	Who is at Risk?	What Are The Risks?	What Control Measures are Required?(precautions taken to reduce the risks)
Fire and/or Bomb Threat	Guests Associates Contractors Members of the Public	- Fire Alarm - Fire Evacuation - Bomb Threat - Bomb Evacuation	- All Security Officers are trained in Emergency Response Procedures which include: First Aid, Fire Evacuation & Bomb Threat - Security Officers have direct radio and telephone communication with the Hotel Security Team - Ensure all fire escapes are free from obstruction at all times.
Slips, Trips & Fall - Public Toilets on 01 <sup>st</sup> Floor. - All areas of the Perception Bar	Guests Associates Contractors Members of the Public	- Personal Injury to oneself or a third party - Damage to personal property	- Routine patrol performed by Security Officers of all toilets - Any sign of illegal substance use to be reported to Security Officers immediately - Public Areas Cleaning Policy is in place should there be a spillage which includes recording of all inspections, spillages and the placing of wet floor signs in effected area.

<b>Additional Points:</b>
<ul style="list-style-type: none"> <li>- Ratio of Staff – 1 x Officer per 50 guests</li> <li>- Please note – The use of illegal substances will not be tolerated.</li> </ul>

**POST ACCIDENT REVIEW OF RISK ASSESSMENT AMENDMENTS NECESSARY:** YES NO **DATE: SIGN:**

<b>Risk Evaluation</b>							
<b>CONSEQUENCE</b>	<b>Catastrophic</b>	5	10	15	20	25	<b>17 – 25 Unacceptable</b> Stop activity and make immediate improvements
	<b>Major</b>	4	8	12	16	20	<b>10 – 16 Tolerable</b> Look to improve within specified timescale
	<b>Moderate</b>	3	6	9	12	15	<b>5-9 Adequate</b> Look to improve at next review
	<b>Minor</b>	2	4	6	8	10	<b>1-4 Acceptable</b> No further action, but ensure controls are maintained
	<b>Insignificant</b>	1	2	3	4	5	Circle risk evaluation, if risk evaluation is 'tolerable' a



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Safe System of Work must be produced

← LIKELIHOOD →

**When Should This Assessment Be Reviewed?**

- 1. Following an accident or incident
- 2. Prior to introducing new equipment
- 3. When changes are made to working practices
- 4. Changes are made to the environment

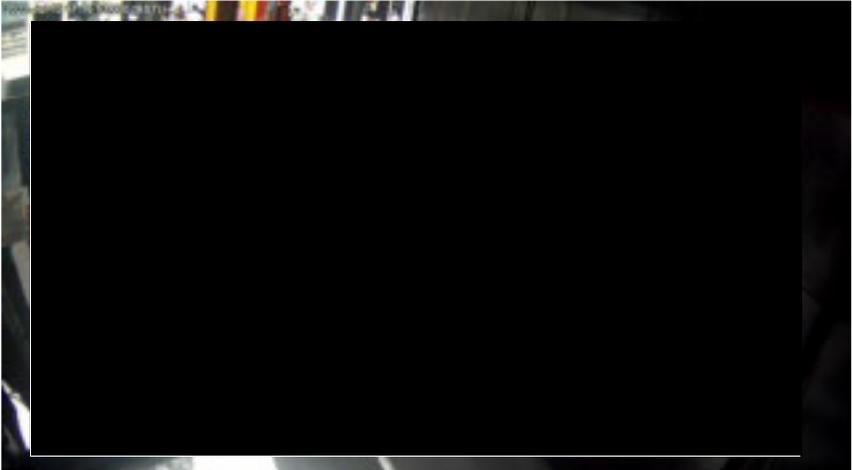
<b>Date:</b>	<b>Date:</b>	<b>Date:</b>	<b>Date:</b>	<b>Date:</b>
<b>Sign:</b>	<b>Sign:</b>	<b>Sign:</b>	<b>Sign:</b>	<b>Sign:</b>

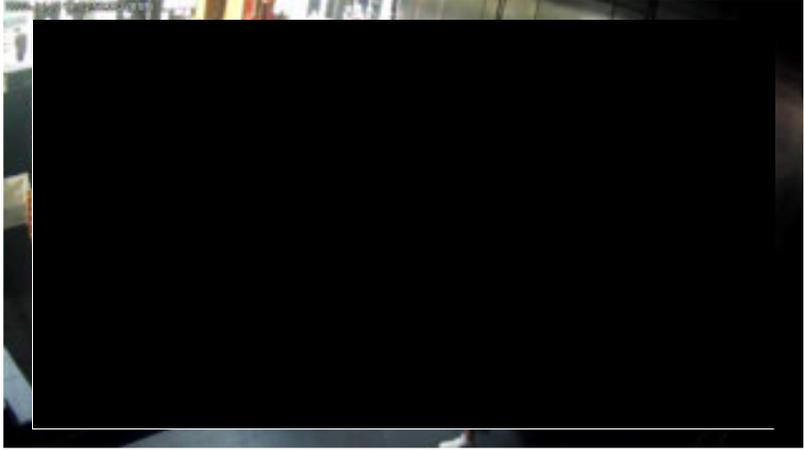
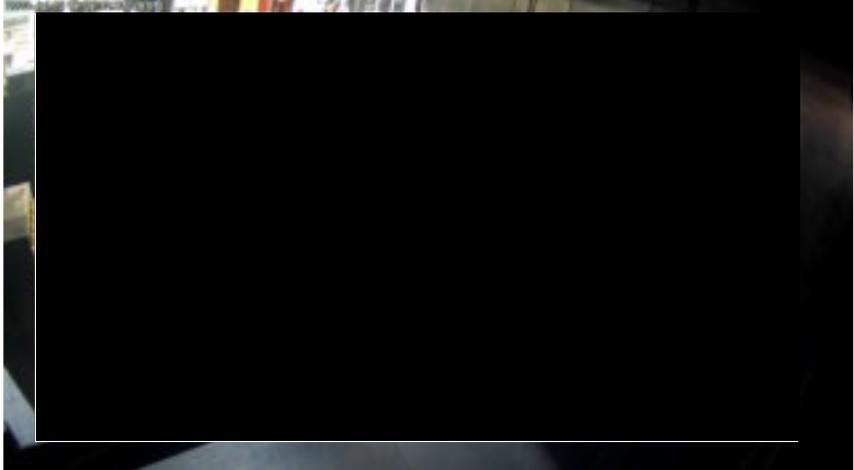
CCTV Transcript – Audi Motor Vehicle 10/07/22 Wardour Street

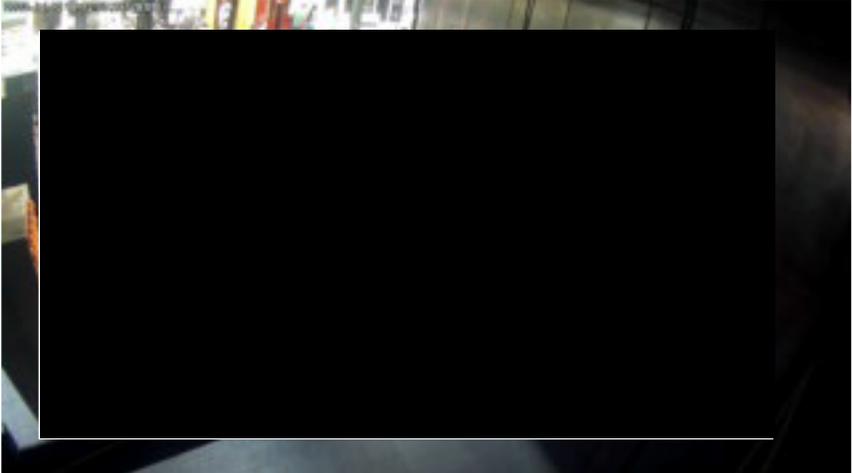
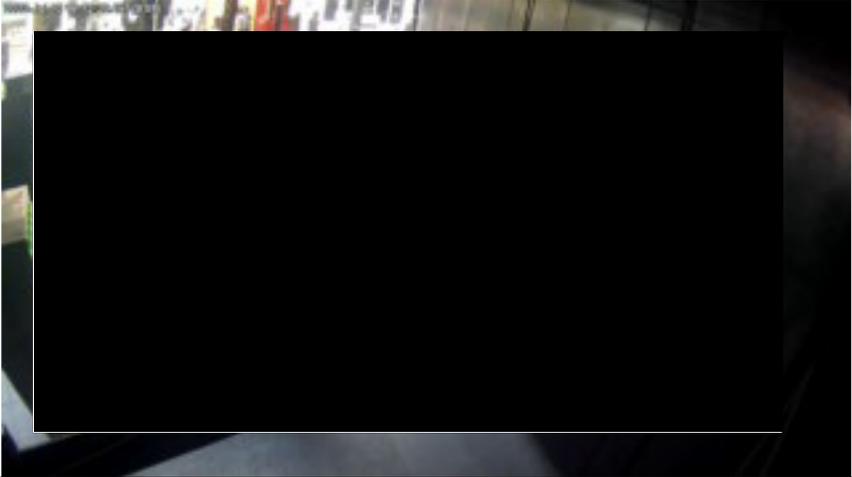
Date	Time	Camera Name	Description of Footage
10/07/22	19:36.13	Entrance 1 (towards M&M)	Audi Driver / Passenger seems to have a verbal altercation with yellow Rickshaw driver after turning from Coventry Street into Wardour Street
10/07/22	19:36.25	Entrance 1 (towards M&M)	Rickshaw driver moves away and the Audi tries to go past
10/07/22	19:36.29	Entrance 1 (towards M&M)	Rickshaw turns around and goes towards Leicester Square, a male in a black T-shirt steps out of the passenger door of the Audi vehicle to continue the verbal altercation with the rickshaw rider
10/07/22	19:36.39	Entrance 1 (towards M&M)	Male in a white T-shirt steps out of the rear passenger side of the Audi Vehicle, the Drivers door also opens but the driver does not get out of the vehicle.
10/07/22	19:36.48	Entrance 1 (towards M&M)	2 males get back into the Audi and all 3 doors close.
10/07/22	19:36.54	Entrance 1 (towards M&M)	Male in rear passenger seat of Audi is hanging out of the window still arguing with rickshaw rider / passengers?
10/07/22	19:37.14	Entrance 1 (towards M&M)	Male in rear passenger seat goes back into vehicle and the Audi starts reversing as to complete a 3 point turn
10/07/22	19:37.21	Entrance 1 (towards M&M)	Audi reverses back as if to go back down Wardour Street and turns to the right slightly
10/07/22	19:37.24	Entrance 1 (towards M&M)	The Rickshaw then does a complete U-turn to the right as if to come towards the hotel entrance
10/07/22	19:37.30	Entrance 1 (towards M&M)	The rickshaw rider is still arguing with the Audi front passenger as he rides towards the hotel entrance
10/07/22	19:37.33	Entrance 1 (towards M&M)	The Audi then turns the vehicle again and drives towards to hotel entrance as if to pursue the rickshaw
10/07/22	19:37.38	Entrance 1 (towards M&M)	The Audi comes to a stop outside the hotel entrance and continues the verbal altercation with the rickshaw rider
10/07/22	19:37.40	Entrance 1 (towards M&M)	The rickshaw rider comes back around and is now facing towards Leicester Square and the verbal altercation continues
10/07/22	19:37.45	Entrance 1 (towards M&M)	The Audi reverses and turns the car to complete a 3 point turn and go the other direction towards Leicester Square
10/07/22	19:37.48	Entrance 1 (towards M&M)	The Audi collides with a parked dark colored VW vehicle
10/07/22	19:37.50	Entrance 1 (towards M&M)	The Audi driver then continues to turn the vehicle around, a passenger from the rickshaw walks towards Leicester Square
10/07/22	19:38.02	Entrance 1 (towards M&M)	The Audi speeds off towards Leicester Square and then goes out of camera view.

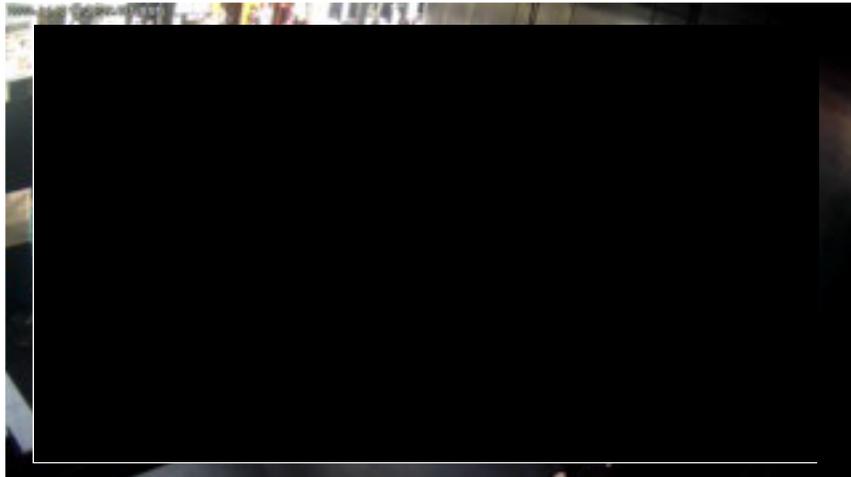
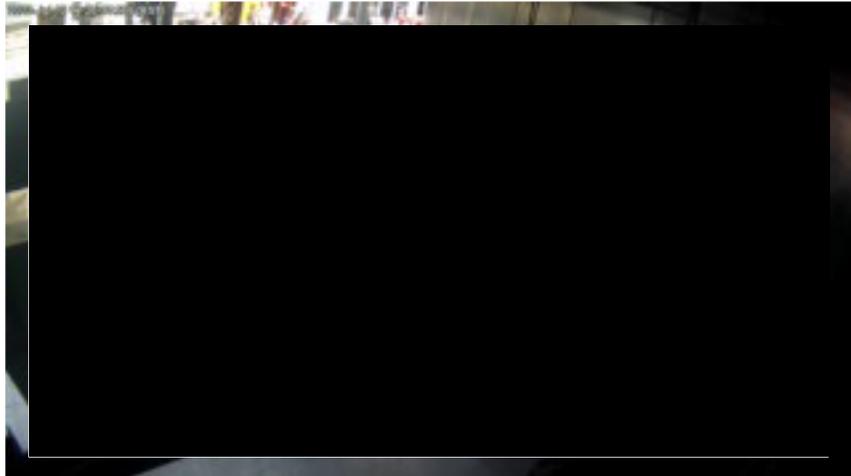
10/07/22	19:38.12	Entrance 1 (towards M&M)	The rickshaw passenger seems to cheer as the Audi is involved in an RTC
10/07/22	19:38.15	Entrance 1 (towards M&M)	Large numbers of pedestrians run towards the RTC, this includes 4 of the suspects who were outside the hotel at the time.
10/07/22	19:38.29	Entrance 1 (towards M&M)	The rickshaw leaves the area
10/07/22	19:38.43	Entrance 1 (towards M&M)	Police arrive on the corner of Coventry Street / Wardour Street
10/07/22	19:40.32	Entrance 1 (towards M&M)	Suspects involved in incident at the hotel (later at 22:30( arrived back at the entrance after looking at the RTC

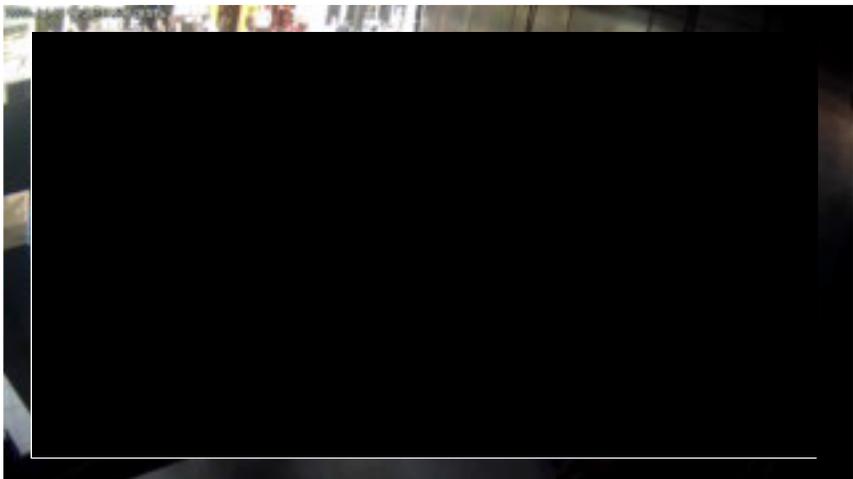
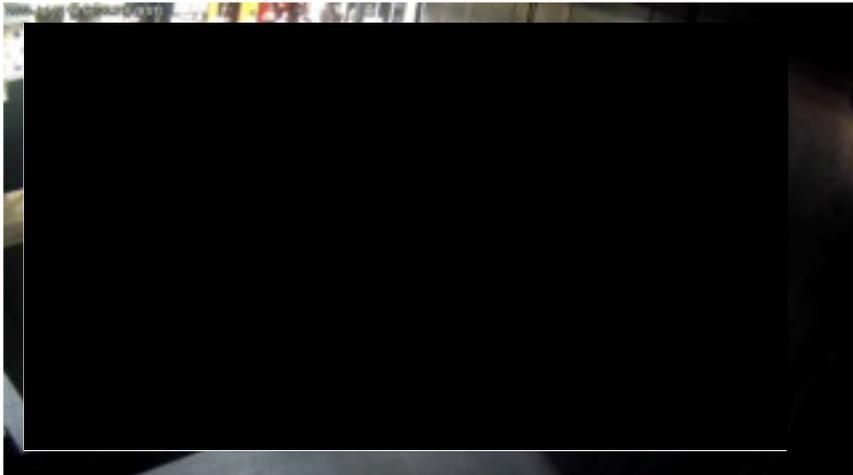
CCTV Transcript – Potential Suspects Arriving

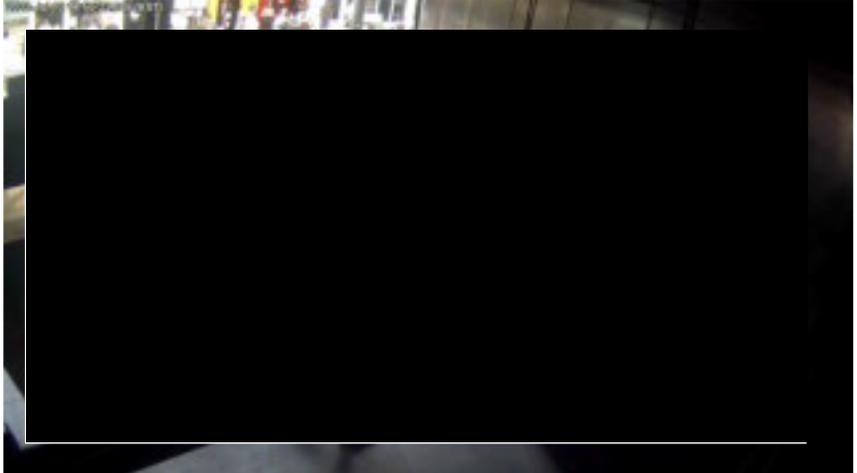
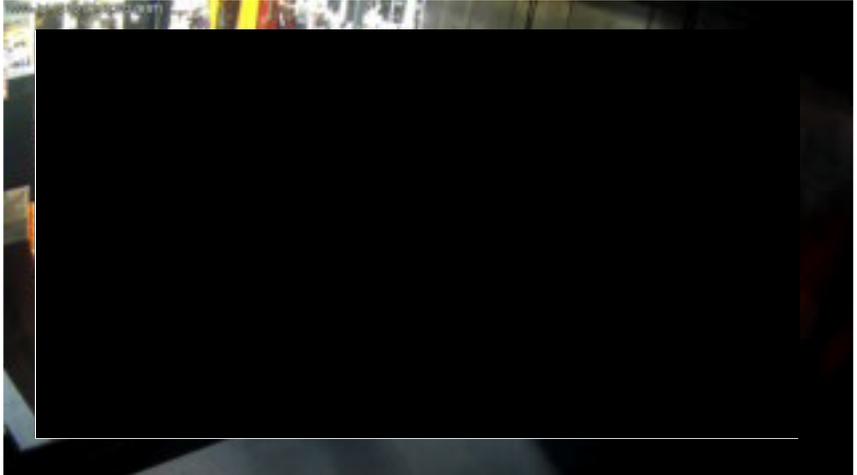
Date	Time	Camera Name	Description of Footage
10/07/22	16:57.48	Front Right	<p>Suspect 1 – IC1 Male in patterned shirt (Versace), black shorts, sunglasses on head and dark brown hair.</p> 
10/07/22	17:16.56	Front Right	<p>██████████ the event Organizer comes to the entrance and greets 3 males and lets them through.</p> 

Date	Time	Camera Name	Description of Footage
10/07/22	18:02.55	Front Right	<p data-bbox="576 268 1430 338">Suspect 2 – IC1 Male dressed in black T-Shirt, black Jeans, black trainers and short brown hair meets with Suspect 1.</p> 
10/07/22	18:09.12	Front Right	<p data-bbox="576 863 1419 932">Suspect 3 – IC1 Male in animal print shirt, black shorts, black shoes and short dark hair beard and sunglasses on head meets with Suspect 1 &amp; 2</p> 

Date	Time	Camera Name	Description of Footage
10/07/22	18:12.06	Front Right	<p>Suspect 4 – ICI Male in grey t-shirt, dark Jeans, light colored trainers and light brown hair arrives and meets with Suspect, 1, 2 &amp; 3</p> 
10/07/22	18:12.24	Front Right	<p>Suspect 5 – arrives with Suspect 4, he is wearing a white T-shirt with (Palm Angels) writing down the spine, Dark trousers, dark trainers with white sole and dark short hair. He greets suspects 1, 2, 3</p> 
10/07/22	18:14.21	Front Right	<p>All suspects along with 5 females make their way up to the bar where the event as taking place.</p>

Date	Time	Camera Name	Description of Footage
10/07/22	18:26.20	Front Right	<p data-bbox="574 268 1409 331">Suspect 6 – IC1 Male with light colored Tie Dye t-shirt, dark shorts and white trainers.</p> 
10/07/22	18:26.27	Front Right	<p data-bbox="574 852 1390 953">Suspect 7 – IC1 Male with checked polo shirt, light colored shorts, light colored trainers, short dark hair with white sunglasses on.</p> 

Date	Time	Camera Name	Description of Footage
10/07/22	18:26.37	Front Right	<p data-bbox="576 268 1421 300">Suspect 8 – IC1 Male wearing a white t-shirt, blue jeans, white trainers</p> 
10/07/22	18:55.20	Front Right	<p data-bbox="576 816 1421 884">Suspect 9 – IC3 Male wearing black shirt, black shorts and light-colored trainers.</p> 

Date	Time	Camera Name	Description of Footage
10/07/22	18:55.23	Front Right	<p data-bbox="576 268 1433 338">Suspect 10 – IC3 Male wearing white t-shirt, black shorts, white trainers and is wearing sunglasses.</p> 
10/07/22	20:08.46	Front Right	<p data-bbox="576 852 1395 921">Suspect 11 – IC3 male in a blue T-shirt (Palm Angels) across the back, Dark Trousers and short dark hair.</p> 

CCTV Transcript – Main Incident

Date	Time	Camera Name	Description of Footage
10/07/22	22:20.18	Lounge 2	Security responds to a call in the toilets due to potential illegal substance use
10/07/22	22:22.17	Lounge 2	IC1 Male (Suspect 7 in Arrival Transcript) comes out of toilets and is followed by security, he is asked to leave the premises
10/07/22	22:23.24	Lounge 2	Security asks the DJ to stop the music
10/07/22	22:23.38	Lounge 2	IC3 Male (Suspect 11 in Arrival Transcript) approaches and gets involved in the conversation with the Security Officer
10/07/22	22:23.44	Lounge 2	Organizer - ██████████ is present where the situation is happening. It looks like he speaks to one of the males in the group and the security officer
10/07/22	22:23.54	Lounge 2	Organizer ██████████ walks away from the group and IC3 Male (Suspect 11 in Arrival Transcript) can be seen gesticulating as he walks away
10/07/22	22:25.48	Lounge 2	██████████ bar manager (Personal Licence Holder) speaks with Security and confirms the party is finishing
10/07/22	22:26.10	Lounge 2	IC1 Male (Suspect 8 in Arrival Transcript) puts his hands on Security Officers neck. The Security Officer takes hold of the suspect's arm and tries to move him towards the exit
10/07/22	22:26.15	Lounge 2	There is a scuffle between Security and around 8-10 males, all identified in the arrival transcript
10/07/22	22:26.20	Lounge 2	IC1 Male (Suspect 8 in Arrival Transcript) slips and falls
10/07/22	22:26.23	Lounge 2	Pushing and Scuffles continue between the groups of males and security
10/07/22	22:26.34	Lounge 2	The situation briefly calms down and 3 security officers are now out of camera view
10/07/22	22:27.52	Lounge 2	The pushing then starts again between the suspect males, security step in and the fighting starts.
10/07/22	22:28.23	Lounge 2	IC1 Males (Suspect 3 & Suspect 5 in Arrival Transcript) are seen throwing items from behind the bar at the crowd fighting.
10/07/22	22:28.23	Lounge 2	Security Officer Dominik slips and hits his face on the floor.
10/07/22	22:28.30	Lounge 2	The Group fighting move towards the Fire Pit Area (Lounge Camera 4)
10/07/22	22:28.34	Lounge 4	The crowd are slowly moving towards the Lifts.

10/07/22	22:29.39	Lounge 4	Fighting starts up again amongst the identified suspects. 2 of them fall into the Fire Pit area.
10/07/22	22:29.43	Lounge 4	Security Officer [REDACTED] gets punched by IC1 Male (Suspect 6 in Arrival Transcript)
10/07/22	22:29.44	Lounge 4	Security Officer [REDACTED] gets punched again by the same IC1 Male (Suspect 6 in Arrival Transcript)
10/07/22	22:29.48	Lounge 4	Security officer [REDACTED] gets punched again by a different IC1 Male (Suspect 8 in Arrival Transcript)
10/07/22	22:28.44	Runway	The fighting amongst the 2 groups continues down the runway until they reach reception
10/07/22	22:29.45	Reception	Suspects start to arrive at the reception area
10/07/22	22:29.38	1 <sup>st</sup> Floor Lobby	Sanitizer Station is knocked over
10/07/22	22:29.51	1 <sup>st</sup> Floor Lobby	Pushing amongst the group of suspects continues, IC1 Male (Suspect 8 in Arrival Transcript) is pushed to the ground
10/07/22	22:30.15	1 <sup>st</sup> Floor Lobby	IC1 Male (Suspect 8 in Arrival Transcript) is being held back by IC3 Male (Suspect11 in Arrival Transcript)
10/07/22	22:31.37	1 <sup>st</sup> Floor Lobby	More pushing and arguing amongst the group and the IC1 Male (Suspect 8 in Arrival transcript) takes off his T-shirt and is again held back
10/07/22	22:31.58	1 <sup>st</sup> Floor Lobby	The suspects start to make their way to the lifts
10/07/22	22:32.14	1 <sup>st</sup> Floor Lobby	Fighting starts up again in front of the lifts, the main instigator seems to be the IC1 Male (Suspect 8 in Arrival Transcript) who is still bare chested
10/07/22	22:32.19	1 <sup>st</sup> Floor Lobby	2 Police arrive on the 01 <sup>st</sup> floor and start assisting security to break up the fights
10/07/22	22:32.30	1 <sup>st</sup> Floor Lobby	The fighting continues between various suspects, security & police continue to try and break it up and calm the situation
10/07/22	22:32.34	1 <sup>st</sup> floor Lobby	As the fighting continues IC1 Males (Suspect 5 in Arrival Transcript) is seen throwing a Sanitizer unit towards the crowd with force. This seems to strike a Security Officer in the head
10/07/22	22:32.42	1 <sup>st</sup> Floor Lobby	IC1 Male (Suspect 3 in Arrival Transcript) is seen throwing a Pen holder towards the crowd, Security puts his hand out to stop it
10/07/22	22:32.47	1 <sup>st</sup> Floor Lobby	IC1 Male (Suspect 8 in Arrival Transcript) runs at IC1 Male (Suspect 4 in Arrival Transcript) and is punched to the ground by Suspect 4
10/07/22	22:32.49	1 <sup>st</sup> Floor Lobby	Security Officer steps in and tried to restrain IC1 Male (Suspect 8 in Arrival Transcript) due to the slippery floor the security officer and suspect fall to the floor. A second security officer steps in to assist

10/07/22	22:32.57	1 <sup>st</sup> Floor Lobby	One of the Police officers comes across to assist Security. A security officer kicks out at the suspect whilst on the floor
10/07/22	22:33.01	1 <sup>st</sup> Floor Lobby	The Police Officer drops her baton during the tussle
10/07/22	22:33.02	1 <sup>st</sup> Floor Lobby	The Police Officer discharges her Pepper Spray hitting the security officer and the suspect
10/07/22	22:33.06	1 <sup>st</sup> Floor Lobby	Whilst the police officer is grappling with IC1 Male (Suspect 8 in Arrival Transcript) IC1 Male (Suspect 4 in Arrival Transcript) picks up the Police Officer's baton and moves towards the lift area
10/07/22	22:33.10	1 <sup>st</sup> Floor Lobby	IC1 Male (Suspect 4 in Arrival Transcript) strikes out at (Suspect 8 in Arrival Transcript) with the Baton who is being restrained by police officers
10/07/22	22:33.18	1 <sup>st</sup> Floor Lobby	The Police retreat into the lift, IC1 Male (Suspect 3 in Arrival Transcript) is again throwing items towards the lifts
10/07/22	22:33.28	1 <sup>st</sup> Floor Lobby	IC1 Male (Suspect 3 in Arrival Transcript) is seen throwing a Welcome Desk sign into the lift where the Police are.
10/07/22	22:33.53	1 <sup>st</sup> Floor Lobby	There is no further violence on the 1 <sup>st</sup> floor and is calm.
10/07/22	22:35.15	1 <sup>st</sup> Floor Lobby	2 Further Police Officers arrive and at this point the atmosphere is much calmer.
10/07/22	22:35.43	Security Office	IC 1 Male (Suspect 7 in arrival transcript), IC3 Male (Suspect 11 in arrival transcript) IC1 Male (Suspect 8 in arrival transcript) leave the hotel via the Fire Exit next to the Security Office
10/07/22	22:36.00	1 <sup>st</sup> Floor Lobby	Suspects 1-4 are seen arguing amongst themselves as other guests make their way to the elevators.

# **Before the City of Westminster's Licensing Sub-Committee**

In the Matter of a Summary Review

## **W Hotel**

Leicester Square

London

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### **WITNESS STATEMENT OF [REDACTED]**

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1. My name is [REDACTED] and I am and have been the Food and Beverage Director of W Hotel (the "Hotel") for almost 7 years, and was the Designated Premises Supervisor for the Hotel on 10 July 2022.

### **GENERAL RISK ASSESSMENT FOR EVENTS**

2. I have attached the Hotel's general risk assessment for events held as part of our Food and Beverage Department operation, as Exhibit DM01. This was produced by me and the senior management team and addresses the risks that may arise for holding an event in the lobby/events area. You can see that the following is covered:
  - a. Who is at risk,
  - b. What the risks are,
  - c. Control measures, and
  - d. What Due Diligence has been carried out.
3. All events held in the Hotel's lobby/events area are tested against this Risk Assessment before a booking is accepted. In addition to complying with this Risk Assessment, we carry

out due diligence on any external promoters who make enquiries about holding events at the Hotel.

### **BACKGROUND TO THE INCIDENT ON 10 JULY 2022**

4. On the 10th July 2022 The Perception Bar was booked by Chalet London LTD (“Chalet”), an external event promotions company. Chalet had hosted a previous event at the Hotel on 03rd September 2021. This earlier event ran without incident. Prior to accepting the booking for that event, we undertook our standard due-diligence enquiries.

#### **Due-Diligence**

5. With all non-corporate bookings, we follow the same process to assess and vet the client (Exhibit DM02). We meet the organizer (face to face or remotely over Zoom) in order to establish if their vision is in line with the W brand. For example, our Music Curator screens for an appropriate music profile, such as “happy house music” as we have agreed to not allow aggressive Hip Hop or similar to be played in the Hotel. We consider this to potentially lead to attracting a higher-risk customer profile.
6. One or more of us (I or our Music Curator) then reaches out to our industry contacts to get feedback on previous events held by the prospective client (no previous experience, no access to the Hotel!) and look into their social media presence, then evaluate them on:
  - a. Nature of the crowd attracted by the promotor,
  - b. Music style played,
  - c. Any issues caused by the crowd,
  - d. How the promotor liaised with their crowd and the venue,

7. I attach at Exhibit DM03, examples of various events that have been approved and rejected following the above procedure.
8. For Chalet's first booking, I, our Sales and Events Executive (no longer with the Hotel) and our Music Curator [REDACTED] contacted several of our contacts about Chalet and received positive feedback. There had been no crime and disorder, no noise nuisance and no suggestion of underage customers trying to obtain alcohol. As an example, I spoke with "Boat Club" a promotions company that had, to my knowledge, hosted 8 events at the Hotel and they confirmed they knew of Chalet and were not aware of any incidents or concerns relating to them.
9. Once an externally promoted event is booked, we continue to track their social media and identify how they are promoting their event at the Hotel to make sure they don't change their profile and attract a different crowd.
10. Chalet passed the above checks and went on to hold their event without issues.
11. For the second Chalet event, on 10 July 2022, we updated our knowledge of their social media presence and checked to see if any problems had come up since their last event. I have attached an extract from their Instagram page, so that you can see the sort of marketing images being used by Chalet (Exhibit DM04).
12. Additional security staff were booked via our agency in line with anticipated guest numbers, as part of our booking system.

## Safety

13. The second event was for a maximum number of 250 guests, but this was later reduced down to 200. We ensured a total of 6 SIA Licensed Door Supervisors were on duty. I have attached a copy of the contract for the event at Exhibit DM05.
14. On events where we play lively music and guests are expected to want to dance, we exclusively use plastic glassware and plastic ice buckets as a precaution to prevent breakages and potential injuries. This was the case for the Chalet event.

## **THE INCIDENT ON 10 JULY 2022**

15. The promotor spoke with [REDACTED] (Bar Manager) on the day, and said that he had not sold the full number of tickets, but expected that people may turn up and want to buy a ticket at the door. He asked if he could sell tickets on the door to those walk-up customers. [REDACTED] brought this request to me and at first I said no, as we have organised security based on a number of 200. The promotor then explained that only 115 tickets had been sold and he would not sell more than a total of 150 I considered it. As the promotor would be at the door approving any ticket sales, this is in fact better in terms of customer identification than selling tickets on-line, so I approved the request.
16. The door opened for the event at 4pm, but probably due to the nice weather, the majority of customers did not arrive until much later. While [REDACTED] and Bar Supervisors [REDACTED] and [REDACTED] were looking after the bar, I was working between the office and the bar. I would check on customer behaviour and music noise levels. I adjusted the volume down

a little in some parts of the lounge, as well as the lift (our music system plays in the lift) and lobby. I then approached the DJ and asked if he could reduce the bass by 10%. This all helped to maintain an atmosphere that worked with the Hotel. He happily did so.

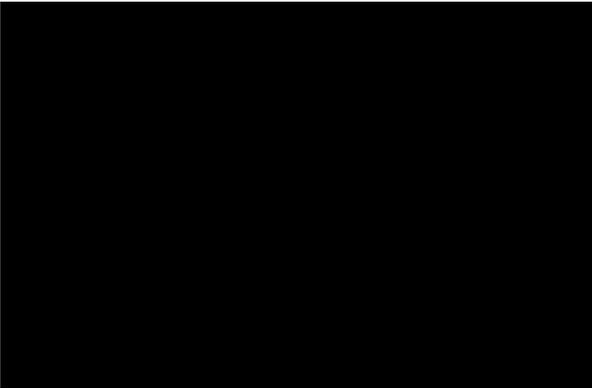
17. When I was in the bar, I was surprised how quiet it was in terms of customer numbers. Some guests were standing, some seated, but it was a fairly low turnout, and the behaviour of the guests was good and caused no concern. I was originally scheduled for a regular shift 09:00 – 17:00 hours, but I stayed later to monitor the event and make sure the team had everything they needed for service.
18. Throughout the evening, when I was in the office Matt updated me on the guests and the atmosphere. Only 115 guests in total were expected. By around 7.30pm around 80 guests were in house and so I decided to leave the hotel at around 8.50pm. I spoke with Matt to see if he had any issues with the event and he informed me he would not require my assistance with the service. I live in Soho, 55 Frith Street, a 7 to 9 minute walk from the Hotel and so got home at around 8.58pm.
19. I received a phone call from our Hotel Manger Collin at 10.35pm at home that there was an incident between our security staff and some of the customers. I immediately went to the Hotel and arrived there at 10.44.
20. When I arrived, the police were there and the incident was over. I saw some police officers by our security office with two customers on the ground floor, of which one kept mentioning he couldn't see. I found out later that the customer had been sprayed with some sort of spray

used by the police. In the bar itself, I spoke to several staff members to understand the situation.

21. █████ explained that the event went fine up until around 10pm, when she and the team noticed a change in customer behaviour in the last hour. The team had noticed that guests had started to take an excessive number of trips to the toilets. This can mean customers are taking drugs. Therefore, the team informed security of the suspicious behaviour and asked them to monitor the customers. She then explained that security had escorted a couple of the customers out of the Hotel for suspicious behaviour. The management team then decided to stop the event. Security was about to escort one male out of the building, from the toilets and he started the fight. At first he was fighting with the security staff, but then got into a fight with another customer. From then friends of both sides got involved and the fight escalated.
22. One police officer approached me to give feedback on one of the security officers. He described him as tall, slender, dark hair. To my belief he was referring to █████. He explained that he didn't have the right approach towards the police, was screaming at them upon arrival and pointing fingers in their face, blaming police and saying they were too late. The police officer understood that he might be upset with the situation, however, the police was here to help and on the same side. He wanted to pass on the feedback to the hotel. I have passed this on to the General Manager and Senior Management Team.
23. █████ informed me that during the incident, the team had removed any objects from the tables, that could be grabbed by guests. Unfortunately one guest managed to reach over the

bar grabbed a 200ml mixer bottle to throw at security. The bar team then removed as many of these bottles from the bar stations and as quickly as possible.

24. Once the last of the customers involved in the incident had been removed, we then assisted one police officer who asked for ropes for the bar for crime scene prevention and inform staff not to enter.
25. After that I was organising transport for the injured security officers as the paramedics mentioned that we had to wait for an ambulance for several hours as we were “too far down the list tonight”.
26. I hope that my statement has been helpful in explaining my understanding of the event. I will be in attendance at the Review hearing to provide any more details the committee may want to know.



02/08/2022

Date

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<b>Risk Assessment: Violence/ Personal security</b>	<b>Dept: F&amp;B</b>	<b>Ref</b> BSS 2A
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Name of Hotel: W LONDON Date: 01/10/18

Name of Person/s Completing This Assessment: [REDACTED]

HAZARD IDENTIFICATIONS (the potential to cause harm) Please indicate with a tick		
1 Lone working	11 Verbal Aggression	21 Violence <input checked="" type="checkbox"/>
2 Maintenance of building	12 Housekeeping/cleaning	22 Wet/uneven floor
3 Working at height	13 Fall from height	23 Collapse of structure
4 Display screen equipment	14 Work equipment	24 Use of vehicle
5 Temperature	15 Ventilation	25 Lighting
6 Electricity	16 Gas	26 Water (Legionella)
7 Hazardous substances	17 Infections	27 Asbestos
8 Manual Handling	18 Storage	28 Space
9 Welfare	19 Noise/privacy	29 Smoking
10 Fire	20 Slips/trips/Falls	30 Other (please specify)

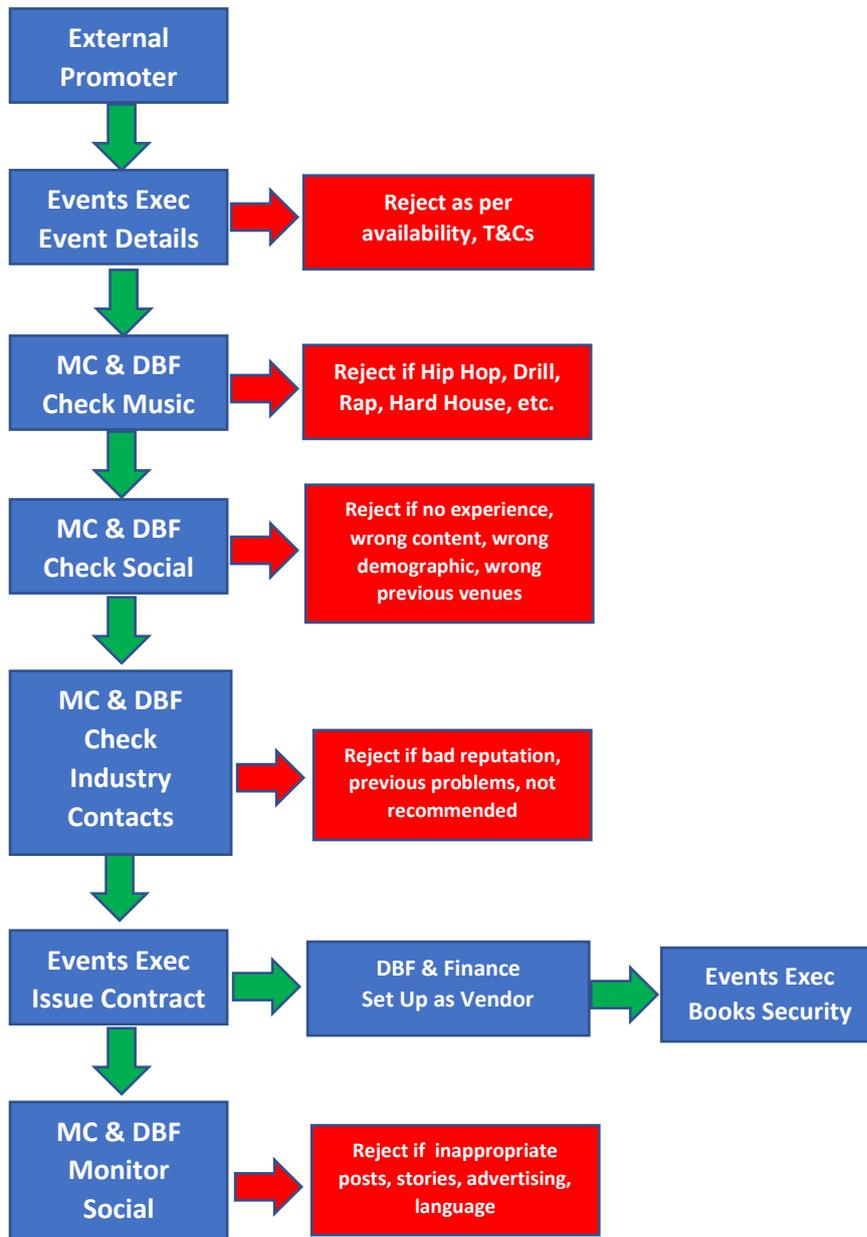
**RISK RATING – For guidance see risk rating tables on Page 2**

LIKELIHOOD RATING:	3
Multiplied by	x
CONSEQUENCE RATING:	2
LEVEL OF RISK =	6

Activity/Equipment Used	Who is at Risk?	What Are The Risks?	What Control Measures Are Required? (Precautions taken to reduce the risks)
Violence / personal security	Associates Agency cleaners Customers	Physical injury & psychological ill health.	CCTV / intruder alarms, panic buttons installed as appropriate.  Associates trained in conflict management, confrontation and security.  Any suspicious persons to be reported immediately to the line manager.  Where any inappropriate behaviour is encountered or suspected, leave the area immediately and report the incident to your line manager.  Support provided to Associate involved in such incidents.  Safe cash handling procedures in place where relevant.



## Vetting Process External Promoter Events (Due Diligence)



### **Let There Be House - APPROVED**

- Five face to face meetings with Music Curator & Director of B&F
- Music & Crowd check: Music Curator physically visited previous event
- Strong reputation: affiliated with Defected Record Label
- 1 event

### **Sincere Brunch - APPROVED**

- Two face to face meetings
- Music & Crowd check: Music Curator physically visited previous event
- B&F Director Visit
- Personal Contact of Music Curator
- 2 events

### **BOAT CLUB - APPROVED**

- One face to face meeting
- Music & Crowd check on Social
- Established International Brand
- B&F Director Site Visit
- Social media posts designed by W
- Hosted approx. 10 events for W

### **APPETITE - APPROVED**

- Two face to face meetings
- Music & Crowd check on Social Music Curator
- B&F Director Visit
- Strongly recommended by industry contacts
- 3 events with W

### **COLIN FRANCIS - APPROVED**

- One face to face meetings
- Music & Crowd check: Music Curator physically visited previous event
- B&F Director Visit
- Personal Contact of Music Curator
- Strong international brand, Ministry of Sound

### **Be Brunch - APPROVED**

- Two face to face meetings

- Music & Crowd check: Director of Ops
- B&F Director Visit
- Strong brand, Chelsea
- 5 events with W

**Phunky - APPROVED**

- One face to face meeting
- Music & Crowd check on Social
- Site Visit Music Curator
- 1 event with W
- Industry contact verified

**VIDA ALTA - APPROVED**

- Music & Crowd check on Social
- Site Visit not necessary, familiar with venue
- 1 event with W
- Industry contact verified
- Head of Operations in Events Venue
- Contact of Music Curator

**PARAVANA- APPROVED**

- Two face to face meetings
- Music & Crowd known to MC
- Site Visit with DBF
- 3 events with W
- Contact of Music Curator

### **Vocal House Brunch - REJECTED**

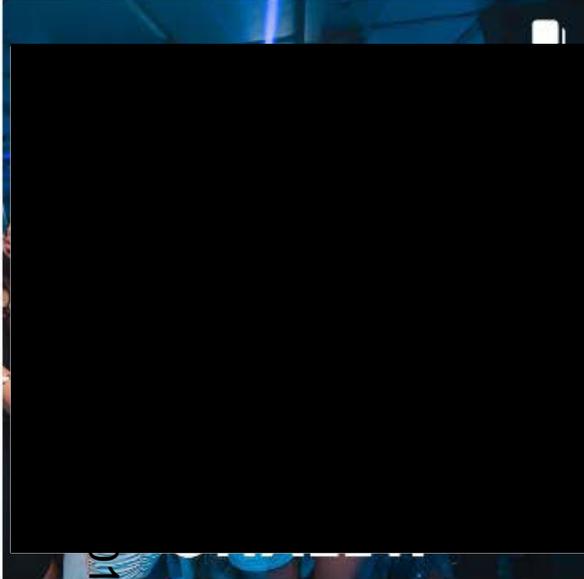
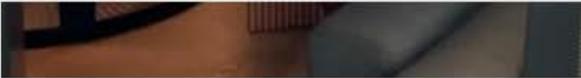
- One face to face meeting
- Music & Crowd checked
- B&F Director Visit
- 8 events with W
- Crowd deteriorated
- DJs started to be intoxicated, refused service
- Too many guests had to be refused service

### **NightCap - REJECTED**

- One face to face meeting
- Music & Crowd checked
- B&F Director Visit
- 4 events with W
- Crowd deteriorated
- Promoter very disorganised
- Stressful operations for the W Team

### **Upper Vibe - REJECTED**

- One face to face meeting
- Music & Crowd scanned & checked
- Screened by Ex Events Exec & Ops Director
- 1 event with W
- Crowd good
- Promoter caught on toilet with female
- Ejected from venue



Bundle-063



**Agreement between W LEICESTER SQUARE LIMITED trading as W LONDON and Chalet London LTD**

<p>COMPANY : CHALET LONDON LTD</p> <p>57 SILVER HILL,                  SANDHURST , GU47 0QT                  UNITED KINGDOM</p> <p>CONTACT : [REDACTED]</p>	<p>W LONDON LEICESTER SQUARE TRADING AS W LONDON</p> <p>LEICESTER SQUARE                  LONDON                  W1D 6QF                  UNITED KINGDOM</p> <p>CONTACT: [REDACTED]</p>
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FOR EVENT Chalet London

This Agreement between Chalet London Ltd (“**Group**”) and W LEICESTER SQUARE LIMITED trading as W LONDON (“**Hotel**”) is effective as of the date it is signed by Hotel (“**Agreement Date**”). This Agreement must be signed and returned to Hotel accompanied by the deposit stated below to confirm the Group event no later than the 20 May 2022. However, if prior to the 20 May 2022 a third party requests some or all of the event dates set out in this Agreement and is in a position to sign an agreement immediately with the Hotel, we will advise Group in writing and Group will have 3 business days from the date of such notice to confirm the booking set out in this Agreement by returning to the Hotel a signed Agreement and deposit failing which the Hotel may at its discretion and without any liability to the Group enter instead into an agreement with the third party in respect of some or all of the Event Dates set out in this Agreement.

**FUNCTION SPACE / SCHEDULE OF EVENTS:** This Agreement applies to the following events and function space:

DATE	TIME	EVENT	FUNCTION SPACE	SETUP STYLE	ATT.	RENTAL REV.
10/07/2022	16:00-00.00	Event	The Perception Bar	Excising	250	£1,500.00

Please note decorations are not allowed at the Perception Bar.

**250 people maximum for the overall event. Guest list is required 72 hours prior**

1 Host (provided by third party) will be at the ground floor and will work along with our security team for guest’s admission to the event

**Dress code:** Smart Casual (no sportswear, flip-flops or shorts)  
 Bag Searches and ID Checks are mandatory

The hotel holds the right to deny entrance or to finish the event early in case there is any breach of requirements.

**FUNCTION SPACE:** The Hotel reserves the right to reallocate function space in order to provide suitable accommodation of size and quality for the event on the Event Dates. Due notice will be given in writing by the Hotel to Group of any change from the Function Room specified in this Agreement should group numbers increase or decrease.

**SET UP AND BREAKDOWN:** The event set up/ break up will be arranged by Group under its responsibility and costs. These works will give the least possible disturbance to the Hotel normal operations. Extra workers for portorage or technical assistance may be provided by the Hotel at an additional cost (to be advised).

Please advise should you require access to the function room pre/post the event, in addition to the above timings, as this is not automatically guaranteed and may incur additional costs.

### **FUNCTION RATES**

A discretionary service charge of 12.5% will be applied for all meeting packages and Food and Beverage spend.

### **SECURITY FEES**

For events up to 200 people, 3 additional security at a total of £600 for the evening will be mandatory.

For buyout events up to 250 attendees, 5 additional security at a total of £900 for the evening will be mandatory.

### **CLEANING FEE**

For events up to 200 people, 2 additional cleaners at a total of £300 for the evening will be mandatory.

For buyout events, up to 250 attendees, 4 additional cleaners at a total of £600 for the evening will be mandatory.

**FINAL NUMBERS:** Full details of the accommodation requirements must be finalised between Hotel and the Group in writing and will, on signature by or on behalf of the Group, become part of this Agreement. Group must notify Hotel in writing of all amendments to guest numbers and/or other arrangements before this date. Reduction in the duration or contracted value of the booking will be subject to the Hotel's attrition policy (if applicable) in this Agreement. Billing will be based on contracted or actual numbers, whichever is greater. Final timings and rooming lists and any special requests must be confirmed to the Hotel at least 14 business days prior to the event.

**FOOD & BEVERAGE:** Due to licensing requirements and for quality control, all food and beverage served at Hotel must be supplied and prepared by Hotel. Menu prices will be confirmed in writing by the hotel prior to the event. The following additional amounts will be added to all food and beverage charges. Food & Beverage charges include VAT at the prevailing rate. VAT increases will be automatically applied.

**ESTIMATED REVENUE\*:** The revenue anticipated by Hotel under this Agreement including taxes and other charges is as follows:

Security Fees	GBP 900.00
Cleaning Fees	GBP 600.00
Total Estimated Revenue:	GBP 1,500.00

\*Subject to attrition/ cancellation

If Group cancels this Agreement, Group agrees that Hotel will suffer damages that will be payable by Group to the Hotel. The amount payable by the Group in such circumstances shall be the sum which represents the difference between the revenue actually paid by the Group to the Hotel and the Total Estimated Revenue, minus attrition/cancellation allowance.

### **COMMISSION:**

Commission is paid at 10% excluding VAT, on top of beverage items only. Commission is calculated from the event starting time until finish.

Third Party is not allowed to bring any credit cards machine and to charge their clients directly during the event. Third Party Company is not entitled to receive any extra margin of the event revenue. Food & Beverage offer will be according to the hotel's current selection & prices.

Hotel will act as a payment intermediary and all payment must be done directly to the hotel. After the event, Third Party Company will receive the agreed 10% commission based on the net revenue. Payment will be made up to 30 days after the event, once the third party company is set-up as a vendor.

If at any time during the event, Third Party Company breaches this agreement, Hotel holds the right to stop the commission payment.

### **PAYMENT**

Unless credit (Direct Billing) is established, Group will pay the estimated amount of the Master Account based on the deposit schedule below. Group will advise Hotel of its expected method of payment of the Master Account 90 days prior to arrival. All services must be 100% prepaid 20 days prior to arrival.

**Please indicate your preferred payment method** Bank Transfer. Please note cheques are no longer accepted as a method of payment. Credit can only be applied for by registered companies within the UK and the "Group" booking is over £5,000.00, credit applications must be received a minimum 4 weeks in advance.

All electronic wire transfers should be made to the attention of:

**Bank:** HSBC BANK PLC  
**Address:** Regional Service Centre, Europe, 2nd Floor, 62-76 Park Street, London SE1 9WP  
**Account Name:** W Leicester Square Limited  
**Account:** 41307231  
**Sort code:** 40-02-50  
**Swift code:** MIDLGB22  
**IBAN code:** GB72MIDL40025041307231

**VAT Number 668 2996 68**

In the unlikely event that the hotel's bank account details change, the hotel will send you an official communication. If you receive any communication relating to changes to these details, we strongly recommend you contact your sales or event management contact by phone to verify the accuracy of the communication prior to making any payments.

#### **CREDIT CARD**

Unless credit is established a credit card must be uploaded securely on an Electronic Credit Card Authorisation website, you will receive a link to provide these details once the signed contract is received. Your booking is not fully confirmed until a credit card to guarantee payment is received.

**DEPOSIT SCHEDULE:** The following deposits are due by Group as set out below. Additional deposits may be required after the date of this Agreement if Group event charges increase or are not covered in this Agreement.

DEPOSIT	%	DEPOSIT REQ.	DUE DATE
All	100	£1,500	01/07/2022
Summary		£1,500	01/07/2022

Failure to make payment of any element of the deposit on the due date will result in the Hotel exercising its right to cancel the Agreement in accordance with the cancellation provisions below.

Billing will be based on contracted and or actual numbers, whichever is the greater. Full details of the timings, menus and any special requests applicable to the functions must be confirmed by the Client to the Company seven days prior to the event and recorded on a Banquet Event Order which will become part of this contract.

**CANCELLATION:** If Group cancels the booking, Group will provide written notice to Hotel, accompanied (except in the case of a Force Majeure) by payment of the cancellation charges indicated below. The parties agree that the amounts included in this cancellation clause are reasonable estimates of the losses that would be incurred by Hotel and factor in Hotel's ability to mitigate its losses through resale. Any deposit payments by Group shall be deducted from any cancellation fee payable in accordance with this provision.

FROM THE AGREEMENT DATE	CANCELLATION POLICY
Over 90 days	<ul style="list-style-type: none"><li>• 10% Total Food &amp; Beverage agreed</li><li>• 10% negotiated room hire</li></ul>
90-61 days prior to event	<ul style="list-style-type: none"><li>• 25% Total Food &amp; Beverage agreed</li><li>• 25% negotiated room hire</li></ul>
60-31 days prior to event	<ul style="list-style-type: none"><li>• 50% Total Food &amp; Beverage agreed</li><li>• 50% negotiated room hire</li></ul>
30-8 days prior to event	<ul style="list-style-type: none"><li>• 75% Total Food &amp; Beverage agreed</li><li>• 75% negotiated room hire</li></ul>
7-1 days prior to event	<ul style="list-style-type: none"><li>• 100% Total Food &amp; Beverage agreed</li><li>• 100% negotiated room hire</li></ul>

The Hotel shall have the right to cancel the booking if the Group fails to pay any installment of the deposit on the due dates despite receiving written notice to pay from the Hotel. If the Hotel exercises its right to cancel the booking for failure to make payment the Group shall be liable for the cancellation charges in respect of the booking calculated in accordance with the table set out above by reference to the date from which the Hotel exercises its right to cancel. In such circumstances credit will be given for any installments of the deposit already received from the Group.

**USE OF EVENT AND FUNCTION SPACE:** To protect the safety and security of all Hotel guests and property, Group will obtain Hotel's advance written approval before using items in event and function space that could create any danger or disturbance such as noise, noxious odors or hazardous effects (e.g., loud music, smoke or fog machines, water features, dry ice, candles) and before engaging in any activities outside of the reserved function rooms (e.g., registration table). Group will obtain and produce to the Hotel at least 14 business days prior to the Event any Fire Safety Certificates required by law and/or other health and safety reviews, audits and/or approvals. Failure to obtain any such prior written approval from the Hotel or to produce all such certificate and/or health and safety documentation will result in the Hotel refusing use of any such items. Group will pay any expenses incurred by Hotel as a result of such activity (even though approved by the Hotel), such as resetting smoke or fire alarms or unusual cleanup costs.

Full details must be provided no less than 7 days prior to the event to enable the Hotel to obtain any special approvals, consents or licenses. If any such consent, approval, or license is refused, the Group shall not bring the relevant item to the Hotel or (as appropriate) allow the specific activity to take place.

The level of noise, especially that produced by Sound Equipment must be kept at a reasonable volume, exclusively determined by the Hotel.

All waste, e.g. packaging must NOT be left in the corridors and must be cleared from the Hotel as no storage can be offered.

Use of glues, adhesive materials, nails or hooks is forbidden. All of the bought-in structures are to be self-supporting. Any damages to the Hotel structure will be quantified and charged to Group. All materials used for the set-up must be fireproof or at least adequately treated with fire-attendants. The Group may be required to sign an additional Release of liability form. If such displays, merchandise or exhibits are to be used, the Hotel's prior written approval must be obtained and prior arrangements for their arrival, unloading, security and storage must be made with the Events Department.

**SECURITY:** Hotel does not provide security in the event and function space and all personal property left in the event or function space is at the sole risk of the owner. Group will advise its attendees that they are responsible for safekeeping of their personal property. For evening events in the studios and at the Perception Bar, it is compulsory that there is security cover.

**ANCILLARY SERVICES:** Hotel may provide, or contract with third parties to provide, ancillary services (e.g. Audio-Visual, florists) to Group for additional charges. Upon prior written consent by Hotel, Group may use its own vendors for such services provided that Group's proposed vendors are notified to the Hotel and the Hotel in its absolute discretion deem such vendors to meet the minimum standards established by Hotel, including insurance and indemnification requirements. Group will inform Hotel of its decision to bring its own vendor at least 60 days prior to 10 July 2022, and will sign, and have its vendor sign, the Hotel's appropriate form of External Supplier Joinder at least 45 days prior to 10 July 2022. The limits on liability set out below shall not apply to any act or omission any third party ancillary service provider engaged by the Group.

**RELOCATION:** Should the Group make significant changes to the program, in terms of numbers and/or dates, this may result in amendments in the applicable rates and/or facilities offered by the Hotel in relation to the new criteria.

This agreement may be cancelled by the Hotel without penalty or liability for a good reason, if in the sole discretion of the Hotel the presence of the Group would pose a risk to the safety of the guests in the Hotel or the public at large or if for any reason whatsoever (such as repair or refurbishment or damage due to fire) the facilities required for the event are unavailable on the date or dates of the Groups booking and no other suitable facilities are available.

**DISCLOSURE:** Group will be responsible for determining to whom it needs to disclose any terms of this Agreement, including any commission or rebate that it may receive. Group will disclose to all Group attendees the type and amount of all automatic and mandatory charges that will be charged to them by Hotel.

**LAWS AND POLICIES:** Group will comply with all applicable laws, statutes, codes, ordinances, rules and regulations, including any applicable Hotel policies.

**PRIVACY:** Marriott International, Inc. ("Marriott") is committed to complying with obligations applicable to Marriott under applicable privacy and data protection laws, including to the extent applicable EU data protection laws. Hotel shall comply with the then-current Marriott Group Global Privacy Statement (the "Privacy Statement," currently available at <http://www.marriott.com/about/privacy.mi>) with respect to any personal data received under this Agreement.

Without limiting the foregoing obligation, Hotel has implemented measures designed to: (1) provide notice to individuals about its collection and use of their personal data, including through the Privacy Statement; (2) use such personal data only for legitimate business purposes; (3) provide means by which individuals may request to review, correct, update, suppress, restrict or delete or port their personal data, consistent with applicable law; (4) require any service providers with whom personal data is shared to protect the confidentiality and

security of such data; and (5) use technical and organizational measures to protect personal data within its organization against unauthorized or unlawful access, acquisition, use, disclosure, loss, or alteration.

Group will obtain all necessary rights and permissions prior to providing any personal data to Hotel, including all rights and permissions required for Hotel, Hotel affiliates, and service providers to use and transfer the personal data to locations both within and outside the point of collection (including to the United States) in accordance with Hotel's privacy statement and applicable law. Notwithstanding any other provision, Hotel may use an individual's own personal data to the extent directed by, consented to or requested by such individual.

**CONFIDENTIAL INFORMATION:** A party may have access to information of the other party that is marked as confidential or which, by its nature or circumstances of disclosure, would reasonably be presumed to be confidential ("Confidential Information"). Both parties agree to maintain the confidentiality of the Confidential Information and may only use the Confidential Information in connection with fulfilling its obligations under this Agreement. Confidential Information will not include (1) information that is publicly available; (2) PII, which will be handled by the parties in accordance with the "Privacy" provision above; or (3) information that is left or discarded in event rooms, public spaces or guest rooms.

**LIMITED LIABILITY:** Neither party will be liable to the other for any special, incidental, indirect, consequential, punitive or exemplary damages, however caused, arising out of or relating to this Agreement. The entire liability of either party to the other party for any loss or damage resulting from any claims arising out of this Agreement shall not exceed the greater of: (a) the aggregate fees and expenses paid and payable to Hotel under this Agreement or (b) the amounts payable under any applicable insurance policies maintained by the liable party; provided that the foregoing cap shall not apply to: (i) indemnification claims; (ii) claims for breach of confidentiality; (iii) claims for bodily and personal injury, death, or tangible property damages; and (iv) damages caused by willful misconduct, gross negligence or criminal acts. None of the limits of liability or exclusions set out in this clause shall apply in respect of any liability arising out of any act or omission of, or related to a breach by, any external third party ancillary service supplier.

**INSURANCE:** Each party will maintain insurance sufficient to cover any claims or liabilities which may reasonably arise out of or relate to its obligations under this Agreement and will provide evidence of such insurance upon request.

**INDEMNIFICATION:** Each party will indemnify, defend and hold the other harmless from any loss, liability, costs or damages arising from (i) actual or threatened claims by any third party resulting from its breach of this Agreement or (ii) negligence, gross negligence or intentional misconduct of such party or its representatives or agents when acting within the scope of their employment or agency or (iii) with respect to Group, the negligence, gross negligence or intentional misconduct of its conference delegates or other individuals attending the function. Neither party will be liable for punitive damages.

**GOVERNING LAW AND DISPUTE RESOLUTION:** This Agreement shall be governed by, and construed and enforced by the laws of England. In the event of a dispute between the parties in respect of this Agreement, the parties shall first attempt to resolve such dispute as soon as practicable through good faith negotiation. Any dispute that cannot be resolved mutually through good faith negotiation shall be referred to and resolved by binding arbitration under the rules of Arbitration of the International Chamber of Commerce. The arbitration shall be conducted by one arbitrator. The place of arbitration shall be London, England and shall be conducted in the English language. The award and decision of the arbitrator shall be conclusive and binding on all parties, and judgment upon the award may be entered into any court of competent jurisdiction. Notwithstanding the foregoing, any party to a dispute may at any time seek temporary or permanent injunctive or other equitable relief.

**FORCE MAJEURE:** If acts of God or government authorities, natural disasters, or any other event beyond a party's reasonable control make it illegal or impossible for such party to perform its obligations under this Agreement, such party may terminate this Agreement upon written notice to the other party without further liability. For the avoidance of doubt, any deposit paid by Group before the event shall be reimbursed in circumstances where the Hotel suffers the event of a force majeure and is unable to perform its obligations.

**ASSIGNMENT:** Group may not assign or delegate its rights or duties under this Agreement without Hotel's prior written approval.

**NOTICE:** All notices, requested, approvals, demands and other communications required or permitted to be given under this Agreement shall be in writing (which for the purposes of this Agreement shall not include e-mail) and to the address of the party first mentioned above. Facsimile or electronic execution and delivery of this Agreement and all notices hereunder shall be legal, valid and binding execution and delivery for all purposes.

**SEVERABILITY:** If any provision of this Agreement or any part of any such provision is held to be invalid or unenforceable that provision or the relevant part will be eliminated or limited to the minimum extent possible, and the remainder of the Agreement will have full force and effect.

**WAIVER:** If either party agrees to waive its right to enforce any term of this Agreement, it does not waive its right to enforce any other terms of this Agreement nor to any future breach of that term.

This Agreement constitutes the entire agreement between the parties, supersedes all other written and oral agreements between the parties concerning its subject matter, and may not be amended except by a writing signed by Hotel and Group.

#### **MARRIOTT BONVOY EVENTS**

Approximately (10) business days after the conclusion of the Event (provided that the Event is not cancelled and Chalet London LTD has otherwise complied with the material terms and conditions of this Agreement), the Hotel will either award Points or submit an award for airline

miles to the Member(s) identified below.

Marriott Bonvoy Events program is not available in certain circumstances, including (1) for any government employee or official booking a government event (U.S. government event or non-U.S. government event); for any employee of a state-owned or state-controlled entity ("SOE") booking an event on behalf of the SOE; or for any other planner or intermediary when booking an event on behalf of a non-U.S. governmental entity or SOE.

GROUP MUST CHECK **ONE** OPTION BELOW:

The Contact (as identified on page 1 of this Agreement or the Authorized Signer of this Agreement) is eligible to receive **Marriott Bonvoy Points** or airline miles

Member Name \_\_\_\_\_

Bonvoy Program Member \_\_\_\_\_

**If airline miles are desired instead of Marriott Bonvoy Points, please also provide:**

Frequent flier airline miles account number \_\_\_\_\_

Airline Name \_\_\_\_\_

**OR**

The Contact (as identified on page 1 of this Agreement or the Authorized Signer of this Agreement) declines or is not eligible to receive Marriott Bonvoy Points or airline miles and hereby waives the right to receive an award of Points or airline miles in connection with the Event.

The number of Points or airline miles to be awarded shall be determined pursuant to the Marriott Bonvoy Events Program Terms and Conditions, as in effect at the time of award. The Marriott Bonvoy Events Program Terms and Conditions are available on-line at <https://www.marriott.co.uk/loyalty/earn/rewarding-events.mi>, and may be changed at the sole discretion of the Marriott Bonvoy Events Program at any time and without notice.

The individual(s) identified above to receive either Points or airline miles may not be changed without such individual(s)' prior written consent. By inserting the airline mileage account information, the recipient elects to receive airline miles rather than Points. All Marriott Bonvoy Events Program Terms and Conditions apply.

\*Electronic selection – This may be done in Microsoft Word by double-clicking on the above unfilled box, choosing a blackened box, and then clicking "Insert." Alternatively, one can use the commands "Insert" and "Symbol," choose the blackened box, and then click "Insert."

ACCEPTED AND AGREED TO: JORDAN PASQUALE		ACCEPTED AND AGREED TO: W LEICESTER SQUARE LIMITED TRADING AS W LONDON	
By:	E-Signed : 05/19/2022 05:59 AM CST [Redacted]	By:	E-Signed : 05/19/2022 06:53 AM CST [Redacted]
info@chaletlondon.co.uk IP: 151.230.116.219 Sertifi Electronic Signature DocID: 20220519035007664		IP: 167.98.166.84 Sertifi Electronic Signature DocID: 20220519035007664	

In the Westminster Licensing Sub-Committee

In the Matter of an Expedited Review

W Hotel Leicester Square

Westminster

London

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**WITNESS STATEMENT OF** [REDACTED]

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1. I am the above named person and I am employed as a Duty Security Officer at W Hotel London and have been so since December 2021. On the 10th July 2022, I was scheduled to work from 16:00 – close of the event.
2. The arrival of guests was very quiet from the very beginning, between 17:00 – 18:00 it was a steady pace and then got busier between 18:00 – 20:00. The host was due to leave her position at 19:00 but this was extended by the organiser due to the slow arrival. We closed the entrance at 21:00 and refused re-entry after this time.
3. I would say there were around 140 guests in total this would have included in house guests using the lounge bar.
4. Shortly after we closed the door around 21:15 [REDACTED] called me up to the 1<sup>st</sup> floor as he had caught people potentially taking drugs. He thought that they had managed to flush whatever it was before we had a chance to confirm. Their behaviour was suspicious and so we told them they must leave the premises; they cooperated and left the premises straight away.

5. The second situation started around 22:20, [REDACTED] called again for assistance in the toilets on the 1<sup>st</sup> floor. When I arrived there were 3 males and 2 security officers already in the toilets. I asked what the issue was, [REDACTED] informed me he thought the 3 males were in one cubicle and when he opened the door, the males dropped whatever they had in the toilet and flushed it. We asked them to leave the premises and at first they refused, we said we would call the police if they did not leave the premises. One of the males wearing a checked shirt, shorts and light-coloured trainers said he would collect his phone and leave the premises. He went back to his table and instead of collecting his phone he continued to chat to his friend.
6. At this point I asked [REDACTED] to go to the Welcome Desk and call the police to assist us as [REDACTED] was trying to get them to leave and they were ignoring him. The male wearing the checked polo shirt came to me to intimidate me and I had to push him away. After that I spoke to [REDACTED] the bar manager and said we should shut the event down. At this point I informed one of the officers to turn the music off but can't remember who. When the music was stopped the organiser came to me and complained we had ruined his "vibe". I explained why we were shutting down the event.
7. At this point the fight started and I could see [REDACTED] was in the middle, it was around 10 people in total. I asked [REDACTED] again to call the police as we needed assistance. I tried to get [REDACTED] out of the middle of the fight and I was then hit in the shoulder by a bottle that was thrown from the bar, I slipped and hit my right eyebrow on the floor causing injury. After I hit my head things were a bit blurry and the next time I remember is being by the lifts where the incident was still going on. I remember someone trying to throw the sanitiser unit and move a sofa. One of the metal welcome desk signs was thrown past my head.
8. The police arrived and [REDACTED] was sprayed with Pepper spray, I took him towards the staff toilets to wash his eyes out. I came back to the bar area and there was 3 people there and I escorted them out of the fire exit, they were not involved in the incident.
9. When I came back from the fire exit Aaron was having a panic attack, so I took him to the toilet and splashed water on his face, the police then returned to the bar and there were more

of them. I then went and spoke to my girlfriend to let her know I was ok. I then went to the Fire Pit and was seen by a paramedic.

10. I have been asked if there were any guests wearing ankle tags, there was one male who arrived early on and left the premises after 20 – 30 minutes and did not return.

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Date

In the Westminster Licensing Sub-Committee

In the Matter of an Expedited Review

W Hotel Leicester Square

Westminster

London

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**WITNESS STATEMENT OF** [REDACTED]

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1. I am the above named person and I am employed as Bar Supervisor at W Hotel London and have been so for 5 Months.
2. On the 10/07/22 I was on duty as bar supervisor, there were around 10 staff working that evening. The event was a private booking called Chalet, we were all briefed on the situation.
3. I was scheduled to work from 17:00, an hour after the event started, when I arrived there was around 25 people in the events area for that party. Between 19:00 – 20:00 it started to pick up, there were now around 80 guests in the bar as part of the party.
4. When the majority of guests started to arrive, I had no initial concerns with the crowd. At around 21:00 I saw a shift in attitude and guests were visiting the toilets more frequently. I spoke to Security and raised this concern and asked them to check the toilets more frequently.
5. At around 22:20 I saw [REDACTED] escorting one male from the toilets, he was asked to leave the premises. A few other customers got involved and questioned security's decision. Security tried to physically remove the male, he pushed them out of the way. [REDACTED] [REDACTED] shut down the music and then the organiser approached [REDACTED] asking what is going on.
6. From then on some of the customers got physical and fighting started.

- 7. When the fighting started Myself and [REDACTED] removed all bottles from the floor and the team behind the bar removed any bottles that could have been thrown.
  
- 8. I assisted [REDACTED] who had been injured.
  
- 9. Around 10 minutes after the fighting started the police arrived and things had calmed down.

.....

[REDACTED]

.....

DATE

**Before the City of Westminster's Licensing Sub-Committee**

In the Matter of a Summary Review

**W Hotel**

Leicester Square

London

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**WITNESS STATEMENT OF [REDACTED]**

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1. I am the above named person and am employed as a Bar Manager at W Hotel London. I have been employed in this position for around 4 months. This statement is true and accurate to the best of my knowledge and belief.
2. I was present at the Chalet externally promoted event on 10 July 2022 which was held in the Perception Bar on the first floor of the hotel. The event was supposed to start at 4pm but at that time we only had about 4-8 people in the venue excluding the organizers.
3. The majority of the guests started arriving around 6-7pm. I went over the plan for the evening with [REDACTED] (the event organiser) and discussed a few details regarding ticket sales. He mentioned that they had only sold around 115 tickets and he paid for extra security to cover up to 200 guests therefore he'd like to sell more tickets on the door. Spoke with [REDACTED] the DPS and we agreed that he could sell up to a total of 150.

4. Everything went smoothly at this stage. Approximately 80 people attended the event and so it was a lot less busy than expected. At around 8-9pm it was flagged that there was “suspicious” activity going on in the toilet, implying that guests were consuming illegal substances. We put a member of the security staff by the restrooms to constantly monitor the situation. About an hour later I was informed that security had already escorted 3-4 people out of the venue due to the suspected use of illegal substances. At this time, apart from this discrete suspected drug issue, there were no other incidents. However, due to the above-mentioned activities, and yet another person being caught in the restrooms at around 10.20pm on suspicion of illicit drug use, we decided to stop the event and make a plan how we disperse the crowd. We believed this was the responsible and cautious approach to take.
  
5. Unfortunately, one of the security staff asked the DJ to stop the music instantly, which brought all the guests’ attention onto security trying to remove the guest. Everyone around that spot started to get involved but at this point everything was under control and security was still handling everything appropriately.
  
6. In the meantime at around 10.25pm [REDACTED] (the door supervisor in charge of the evening’s security), [REDACTED] and I discussed what would be the best way to disperse the crowd and stop the event. As we were doing that one of the guests was trying to put his point across to security about his friend (above mentioned guest) and multiple times put his hands around, near the neck, and on the shoulder of the security staff. After a few warnings security took the guest’s arm off the shoulder and pushed it down. This triggered a rapid acceleration of events and led to the disorder that occurred that evening. Our security staff were the primary targets of the guests’ anger.

7. We managed move two key protagonists away from the epicentre and moved them towards the lobby and the lifts and things have calmed down a bit. But the incident picked up again and guests began fighting each other as well as our security.
8. At some point, and as soon as I was practically able, I asked the hotel's desk personnel to call the police and speak to a police officer outside.
9. About 5 minutes after asking for help from the police, two police officers arrived in the lobby and tried to calm people. Shortly after that around 10:35pm another 10-15 police officers arrived at the scene and things had calmed down by then.
10. To summarise the events of the night, the entire fight started from nowhere. We escorted multiple people out of the venue earlier in the night for suspected drug use but on the last occasion guests got unexpectedly aggressive and did not want to accept the fact that they had done something wrong. Even the organiser made a comment at the end of incident that one of the guests had told him: "*so people were doing drugs, big deal.. it happens. It's normal.*" Then the guest decided to blame security and management for not tolerating this type of illegal behaviour.
11. I have never experienced an incident like this in the W Hotel. It was of a wholly different magnitude to anything I had witnessed before. The hotel has a zero tolerance approach to illicit drug use. The events of 10 July did not represent the usual atmosphere of the Perception Bar in my experience. The bar is a smart, trendy

environment with music that operates late into the night. It is not an aggressive place at all. It is a place where our guests come to relax and peacefully enjoy themselves.



03/08/22  
.....

DATE

# **W Hotel**

**10 Wardour Street, London, W1D 6QF.**

## **Report for Licensing Hearing**

**By**

**Adrian Studd, Independent Licensing Consultant.**

### **Introduction & Summary of Conclusions.**

1. I have been instructed by Marcus Lavell, solicitor, of Keystone Law in connection with the review of the licence at W Hotel, 10 Wardour Street, London, W1D 6QF. The premises is a five-star luxury hotel in Soho and houses the Perception Bar on the first floor.
2. The Perception Bar and W lounge are available to residents and usually open to non-residents, although at present restrictions following the expedited review hearing on Wednesday 20<sup>th</sup> July 2022 restrict the sale of alcohol to hotel guests and up to 4 bona fide guests of each resident.
3. Prior to the interim steps being imposed the bar regularly had music and dancing, available to residents and non-residents, on a Friday and Saturday nights. The nights were fully managed by the hotel management team and music was provided, and DJ's employed, by Jakki Degg, the hotel music curator. There have been no issues of concern at these nights.
4. The bar also hosted pre-booked internally organised functions, again fully managed by the hotel management and staff, who retained full control over what took place, the music played and guest list. There have been no issues of concern at these functions.
5. In addition to the regular music and dance nights and organised functions the Perception Bar also hosted 'promoted events'. These promoted events, common in many licensed

bars and clubs, take the form of events that are organised by an external promoter, who is also responsible for the music choices and DJ and selling the tickets. These promoted events result in the premises management giving up much of their control over the event and, in my experience, are commonly the events that will result in crime and disorder.

6. It was a promoted event that resulted in the disorder on Sunday 10th July 2022 that resulted in this review and a promoted event that resulted in, what is to my knowledge, the only other incident of crime and disorder at the premises at a promoted event earlier this year on 2nd April.
7. **It follows, in my professional opinion, that the principal “cause of the concerns” that led to the summary review being launched (to cite paragraph 11.20 of the s.182 Guidance to the Licensing Act 2003) was the hotel permitting externally promoted events to take place in the Perception Bar. Therefore, the appropriate and proportionate primary response to promote the licensing objectives would be for the W hotel not to entertain externally promoted events in the future.**

**Summary of expertise – Adrian Studd.**

8. I retired from the police service on 2nd November 2012 having completed 31 years exemplary service with the Metropolitan Police in London. Between January 2012 and my retirement, I was employed as the Chief Inspector in charge of licensing for the London Olympic Games 2012. In this role, I headed up a team of officers with responsibility for supervision of licensing compliance at all the Olympic venues, including the Olympic Park. In addition, I was responsible for ensuring that any associated events were properly licensed, sufficiently staffed and operated in accordance with the licensing legislation and best practice in order to ensure the safe and effective delivery of the Olympic Games.
9. In addition to leading my team, I visited and worked with both the Olympic Park management and many other venues, reviewing their policies and procedures and ensuring that the Games were delivered safely and securely. The success of this operation not only protected the reputation of the MPS but provided positive benefits for the profile of the MPS and the United Kingdom. I was awarded an Assistant Commissioners Commendation for this work.

10. Prior to this role, between January 2002 and January 2012, I was employed first as an Inspector and then as a Chief Inspector on the MPS Clubs and Vice Unit (Now SCD9 Serious and Organised crime command). My responsibilities over this period focussed on licensing and included day to day supervision of the licensing team that had a London wide remit to support the Boroughs with licensing activity.
11. Providing both Overt and Covert support for policing problem licensed premises across London, my team worked with premises when licensing issues were identified, to address these problems through the use of action plans in order to raise their standards. Where this failed, I would support the Boroughs with evidence for use at review hearings if required. I devised and implemented the MPS strategy 'Safe and Sound' which seeks to improve the safety of customers at licensed premises by reducing violent and other crime, in particular gun crime and the most serious violence. I also developed the Promoters Forum and risk assessment process, and together these initiatives contributed to an overall reduction in violence in London of 5% and of the most serious violence and gun crime at licensed premises by 20% whilst I was there.
12. From 2004 until 2008, my role included representing the MPS and ACPO licensing lead both in London and Nationally. In this role, I developed key partnerships with industry, NGOs and Government departments in order to improve the standards at licensed premises. I sat on the BII working party and helped develop the national training for Door Supervisors and worked with the SIA to successfully introduce the new regime within London. I sat on several Government working parties and worked closely with the alcohol harm reduction team on identifying best practice and ensuring this was used both within London and nationally by police and local authorities.
13. I was involved with Best Bar None for several years and successfully helped several boroughs to implement the initiative. I was a trained Purple Flag and Best Bar none assessor and, until my retirement, I sat on the Board for Best Bar None in the Royal Borough of Kensington and Chelsea. For the last five years of my service, I was in charge of licensing for the Notting Hill Carnival, the largest street carnival in Europe. During this time, I contributed to a reduction in violence overall at the Carnival and delivered increased seizures of illegal alcohol, reduction of unlicensed alcohol sales and

a reduction in alcohol related violence. In addition to the above, I have attended many internal MPS training and qualification courses, and I am trained in conducting health and safety risk assessments and hold the National Certificate for Licensing Practitioners, issued by the British Institute of Inn keeping (BII).

14. Following my retirement, I set up a licensing consultancy to improve standards and provide independent advice for premises requiring a local authority licence. Since then, I have provided evidence gathering services and advice to a broad range of licensed premises on a variety of issues, including crime and disorder, cumulative impact, sexual entertainment, street drinking, rough sleepers, age related products, betting and gaming and planning. This work has involved premises that benefit from licences for activities such as alcohol on and off licences, betting premises licences, SEV licences and late-night refreshment. I have provided expert witness evidence at both local authority and appeal court hearings.

**Premises Inspection.**

15. I attended the premises on Tuesday the 26<sup>th</sup> July 2022 and met with a number of the hotel senior management team including [REDACTED] the Multi-Property General Manager, [REDACTED] and [REDACTED] the bar manager. I also attended a meeting with hotel senior management and police on Thursday the 28<sup>th</sup> of July 2022.
16. On arrival at the hotel on 26<sup>th</sup> July I was greeted by a host who explained that only residents were currently permitted into the hotel, I explained the purpose of me attending the hotel and [REDACTED] was called to meet me in the foyer.
17. It was explained to me that due to the interim steps condition restricting the sale of alcohol to residents and up to 4 bone fide guests of each resident only residents were permitted to enter the hotel: This ensures that the condition is fully complied with and is good practice demonstrating a responsible approach to the current situation. This approach was reinforced during my meeting where it was clear to me that the management were genuinely concerned about the incident that had taken place and determined to ensure that no similar incident could occur in the future.

18. With [REDACTED] I went through the documentation from the night of the event and the incident, and the CCTV and I inspected the lounge and bar area where the event took place. It is attractively furnished with high quality fittings and furnishings. I inspected the toilets and thoroughly swabbed them with cocaine wipes but could find no trace of cocaine anywhere. I had not put the management on notice I would be carrying out the swab tests. Although, of course, the toilets are regularly cleaned it is my experience that cocaine residue remains even after cleaning, and it is common for me to find traces even after some time and extensive cleaning. These results add strong support to the suggestion that, unlike many similar venues in central London, cocaine use is probably not endemic in the toilet area of the hotel bar and the evidence of drug use by customers on the night of 10 July 2022 was out of character for the venue.
19. I was advised that during the event that led to the review all drinks had been dispensed in polycarbonate drinking vessels, which is best practice. However there were small bottles of syrups on the bar, and I advised that these should be removed during events to prevent them being picked up and used as weapons. Overall I found the space to be attractively and expensively furnished in a style suitable for a five-star hotel bar that provides food and drinks in a relaxed environment and also has music and dancing.
20. The W hotel predominately provides a hotel bar environment with music and dancing on a Friday and Saturday night. These nights are curated by the hotel's music curator [REDACTED] and use DJ's directly engaged by the hotel. Those attending are generally hotel residents and guests of non-residents although outsiders are also permitted to enter. On these nights the events are not promoted externally by an independent event promoter. The hotel retains full control over the music, DJ's and those attending. This is in contrast to a promoted event where to a significant extent control is handed over to the promoter who invites guests, engages DJ's and has, too an extent, control over the music played. There have been no significant incidents involving customers at any of these internal events.
21. In my experience promoted events pose a much higher risk to a premises than internally organised nights. In effect the premises hands over significant management, and therefore control, of the event control to the promoter but the premises retains all the responsibility if something goes wrong. As in this case, if it all goes wrong the premises management is left to sort it out while the promoter is free to move on to another

premises.

### **Review of incident.**

22. The incident occurred on the night of 10<sup>th</sup> July 2022 during a promoted event that was held at the premises by the promoter 'Chaletlondon'. I have reviewed the CCTV footage from the night of the incident, the review application papers submitted by police, and seen various reports including the Licensing Sub-Committee's summary of the review application and the Interim Steps decision.
23. Prior to the event taking place the hotel management conducted a risk assessment without concerns becoming known. The hotel holds a considerable number of promoted events and has an established risk assessment process; there are many examples of events not being taken on if the assessment is that it presents an unacceptable risk. 'Chaletlondon' had held a previous event at the W Hotel that passed off without incident. Overall the premises demonstrated due diligence prior to agreeing to the event.
24. The CCTV shows that the event was not crowded and earlier in the evening was good natured. As the evening wears on it becomes evident that some individuals are visiting the toilets more often than would be expected (the suspicion being they are taking drugs) and door supervisors deal with this, including ejecting a male from the premises.
25. There is a high level of security at the event with a total of six (6) SIA door supervisors employed, including the two regular hotel security guards and an additional four (4) specifically employed for the night and supplied by an external SIA provider. With the numbers attending, 114 had been clicked in and some had left, there were approximately 80 still present during the disturbance. The SIA provision significantly exceeded the industry guidelines of 1 SIA per 100 people.
26. During the course of the evening the frequency at which males attended the toilets raised concern with security and staff. It was the hotel's pro-active and responsible detection of the potential drug issue that eventually led to the incident taking place. This was undoubtedly a serious incident, however, there are a number of areas where further investigation has now identified more detail than previously known and enables more informed decision making.

27. The core of the disturbance involved a small number of males, not the 30 or 40 initially thought by police to have been taking part. Drinks were served in polycarbonate vessels, although some glasses were in use by residents in the lounge area and while some of those involved in the disturbance did grab a couple of small syrup bottles (200ml) from the bar and throw them there is no evidence of bottles of drink being wielded.
28. It is stated in the summary review application that “the number of injuries to grievous bodily harm level requiring hospitalisation was significant and this is an active investigation with multiple suspects still outstanding.” From the information I have there were no injuries that amount to a Grievous Bodily Harm injury, which is defined as ‘really serious bodily harm’ such as broken limbs or life changing injuries.
29. It appears that two door supervisors had cuts that required gluing at hospital but did not require stitches or being kept in hospital. They were taken to hospital by taxi as ambulances were not available when the extent of their injuries was disclosed to ambulance control. I am not aware of any other injured parties.
30. On arrival the two police officers who attended the incident were confronted with the door supervisors struggling to contain the individuals involved in the disturbance immediately as they left the lift. Those two officers were unable to contain the situation so withdrew until more officers arrived, by which time it appears the disorder was largely over, and the males concerned were making their escape from the bar.
31. Police requested that the area be cordoned off and preserved for forensic examination. This was done by the hotel staff but as far as I am aware no forensic examination was completed and there has been no further criminal investigation.
32. It was stated at the review hearing that police radios did not work on the first floor of the hotel during the incident. As far as I am aware police radios use the mobile phone network and this is the same as the hotel security radios. These radios work on the first floor as do mobile phones according to my tests so it is difficult to understand why one, or some, of the police radios did not appear to work properly during the incident. If this is the case, I have confirmed with the hotel management that they are happy to work with police to resolve this, if necessary by boosting the mobile phone signal if this is technically possible.

33. Criticism was levelled at the previous DPS for not being present at the premises at the time of the incident. It is a matter of fact that a premises can only have one DPS and it is not possible, at any premises that operates for more than a few hours a day, for the individual to be present at all times. The hotel is open 24 hours a day and has extensive licensed hours and it is therefore entirely reasonable that the DPS, who was present at the start of the evening, to hand over responsibility to a suitable deputy.
34. This is what took place on this occasion. The event was going smoothly with no indication that anything was going to go wrong so at about 8.30pm the DPS handed over to his deputy, a personal licence holder. The DPS left the hotel and went home but only lives a few minutes from the hotel. When the incident took place, he was contacted and was able to return to the premises within about 10 minutes.
35. The picture that has now emerged, some 3 weeks after the incident and with the benefit of time to gather evidence and review the CCTV, is considerably different to that presented to the licensing sub-committee by police on 20<sup>th</sup> July. This evidence does not exonerate the premises but does show it was less serious than initially feared and gives a clearer picture of what took place.

### **Conclusions.**

36. Some of the details of this incident were unclear at the initial interim steps review hearing and understandably the 'worst case scenario' was considered. Through investigation the incident is now better understood, a more accurate picture has emerged, and a proportionate and effective response has been proposed. Initially the numbers involved, and injuries sustained were feared to be very serious, thankfully it has now been shown this is not the case.
37. However, the incident has highlighted weaknesses in the management of this externally promoted event and areas where change and improvement are required. The licensing sub-committee stated at the interim steps hearing that they were concerned that the hotel had insufficient control over the booking and management of promoted events. I agree

with this assessment.

38. It is a feature of all promoted events that the premises hands over a large element of control to the promoter who brings in their own DJ's, have control over the music played and manage the guest list. The promoter has little responsibility as the premises management remains responsible for ensuring that the event fully promotes the licensing objectives. If it goes wrong the promoter walks away and moves on to the next venue, the premises management is left to pick up the pieces.
39. For this reason Promoted events need to be treated with extreme caution and many venues avoid them altogether. It is notable that the only other event that has led to a licensing incident at the W hotel was during a previous promoted event on 2nd April 2022, promoted by a different promoter, where one female assaulted another customer with an ice bucket after a personal dispute.
40. Following the April incident a comprehensive review was undertaken by the premises, in consultation with police, and a number of measures were implemented via an agreed action plan. The actions included discontinuing any further use of the hotel by the promoter Allsorts, replacing the security provider with Armatus who provided security for Grosvenor House Hotel, earlier intervention by the security to prevent incidents escalating and clearing tables of any objects that could be used in the event of disorder. The police thanked the hotel for their work on this action plan.
41. Whilst in most cases two incidents in the course of a year at a large licensed venue on Leicester Square would not, objectively, be considered by police as a disproportionate level of crime and disorder, for a hotel of W's reputation these are two incidents too many. It is clear to me that the senior management recognise this and will do whatever is required to prevent any repetition
42. In my view this current incident highlights that it is not appropriate to hold externally promoted events at W Hotel in the future other than in exceptional circumstances and then only if agreed with police, in writing, in advance. It is a high end, expensively furnished hotel bar run by an experienced and effective team that manage the Perception Bar to a high standard while it operates their regular bar and music and dancing offering. This safely includes residents and non-residents in the relaxed bar environment fully

managed by the hotel.

43. To ensure these nights run in the relaxed, lounge style required the hotel has a 'Music Curator' who is responsible on all the regular nights for ensuring that the music is appropriate to the audience and premises, for example it doesn't unnecessarily hype up the customers, and that the DJ's are managed, and the premises operate in a way that supports the licensing objectives. Managing promoted events requires different skills and a different environment. To repeat a point made earlier, these internal events have not caused any issues in the past and are unlikely to do so in the future.
44. [REDACTED] has been replaced as DPS with [REDACTED] who was present at my meeting with hotel management and police. She was the food and beverage director at the prestigious sister hotel at Grosvenor House. I am satisfied that she has the relevant knowledge and experience to effectively fill the role until a suitable new permanent DPS is recruited.
45. It is my view that the premises can be permitted to reopen subject to additional conditions that will ensure that promoted events do not routinely take place, and cannot take place, without written agreement in advance from police.
46. The wording of the conditions is subject to further discussion and is to be agreed with the police and local authority. They are aimed at ensuring the hotel cannot have promoted events, without the police agreement stated above, but can continue to operate the Perception bar and W lounge as it has done up until now without incident.
47. Proposed wording of conditions:
  1. Unless the police agree otherwise in writing in relation to a particular event, there shall be no externally promoted events\*.

\*An "externally promoted event" is an event involving music and dancing where the event is promoted to the general public by someone other than the licence holder.

  2. Unless the police agree otherwise in writing, at any internal events\* the licence holder shall:

- a) Prepare a full written risk assessment which must be signed off by the DPS or another member of the senior management team. The risk assessment shall include a record of due diligence carried out by the licence holder on the proposed user of the venue. A copy of the risk assessment must be made available upon request to police officers or authorised officers of the Council;
- b) Employ SIA door supervisors in line with the risk assessment supplied by a company with Approved Contractor Status with the SIA;
- c) Ensure the toilets are monitored to deter illegal drug use;
- d) Ensure the DPS or a nominated deputy holding a personal licence and employed by the licence holder is present throughout the event.

\*An “internal event” is a pre-booked event or function involving music and dancing where alcohol is sold.

48. I am confident that the addition of these conditions is sufficient to ensure that in the future the premises will operate to a high standard fully supporting the licensing objectives.

**I understand that my duty is to the sub-committee and this report has been prepared in compliance with that duty. All matters relevant to the issues on which my expert evidence is given have been included in this report. I believe the facts I state in this report to be honest and true and that the opinions I have expressed are correct to the best of my judgment. The fee for this report is not conditional on the outcome of the case in any way whatsoever.**

Adrian Studd,  
Independent Licensing Consultant.  
02/08/2022.



Home Office

# **Revised Guidance issued under section 182 of the Licensing Act 2003**

April 2018

# 11. Reviews

## The review process

- 11.1 The proceedings set out in the 2003 Act for reviewing premises licences and club premises certificates represent a key protection for the community where problems associated with the licensing objectives occur after the grant or variation of a premises licence or club premises certificate.
- 11.2 At any stage, following the grant of a premises licence or club premises certificate, a responsible authority, or any other person, may ask the licensing authority to review the licence or certificate because of a matter arising at the premises in connection with any of the four licensing objectives.
- 11.3 An application for review may be made electronically, provided that the licensing authority agrees and the applicant submits a subsequent hard copy of the application, if the licensing authority requires one. The licensing authority may also agree in advance that the application need not be given in hard copy. However, these applications are outside the formal electronic application process and may not be submitted via GOV.UK or the licensing authority's electronic facility.
- 11.4 In addition, the licensing authority must review a licence if the premises to which it relates was made the subject of a closure order by the police based on nuisance or disorder and the magistrates' court has sent the authority the relevant notice of its determination, or if the police have made an application for summary review on the basis that premises are associated with serious crime and/or disorder.
- 11.5 Any responsible authority under the 2003 Act may apply for a review of a premises licence or club premises certificate. Therefore, the relevant licensing authority may apply for a review if it is concerned about licensed activities at premises and wants to intervene early without waiting for representations from other persons. However, it is not expected that licensing authorities should normally act as responsible authorities in applying for reviews on behalf of other persons, such as local residents or community groups. These individuals or groups are entitled to apply for a review for a licence or certificate in their own right if they have grounds to do so. It is also reasonable for licensing authorities to expect other responsible authorities to intervene where the basis for the intervention falls within the remit of that other authority. For example, the police should take appropriate steps where the basis for the review is concern about crime and disorder or the sexual exploitation of children. Likewise, where there are concerns about noise nuisance, it is reasonable to expect the local authority exercising environmental health functions for the area in which the premises are situated to make the application for review.
- 11.6 Where the relevant licensing authority does act as a responsible authority and applies for a review, it is important that a separation of responsibilities is still achieved in this process to ensure procedural fairness and eliminate conflicts of interest. As outlined previously in Chapter 9 of this Guidance, the distinct functions of acting as licensing authority and responsible authority should be exercised by different officials to ensure a separation of responsibilities. Further information on how licensing authorities should achieve this separation of responsibilities can be found in Chapter 9, paragraphs 9.13 to 9.19 of this Guidance.

- 11.7 In every case, any application for a review must relate to particular premises in respect of which there is a premises licence or club premises certificate and must be relevant to the promotion of one or more of the licensing objectives. Following the grant or variation of a licence or certificate, a complaint regarding a general issue in the local area relating to the licensing objectives, such as a general (crime and disorder) situation in a town centre, should generally not be regarded as a relevant representation unless it can be positively tied or linked by a causal connection to particular premises, which would allow for a proper review of the licence or certificate. For instance, a geographic cluster of complaints, including along transport routes related to an individual public house and its closing time, could give grounds for a review of an existing licence as well as direct incidents of crime and disorder around a particular public house.
- 11.8 Where a licensing authority receives a geographic cluster of complaints, the authority may consider whether these issues are the result of the cumulative impact of licensed premises within the area concerned. In such circumstances, the authority may also consider whether it would be appropriate to include a special policy relating to cumulative impact within its licensing policy statement. Further guidance on cumulative impact policies can be found in Chapter 14 of this Guidance.
- 11.9 Representations must be made in writing and may be amplified at the subsequent hearing or may stand in their own right. Additional representations which do not amount to an amplification of the original representation may not be made at the hearing. Representations may be made electronically, provided the licensing authority agrees and the applicant submits a subsequent hard copy, unless the licensing authority waives this requirement.
- 11.10 Where authorised persons and responsible authorities have concerns about problems identified at premises, it is good practice for them to give licence holders early warning of their concerns and the need for improvement, and where possible they should advise the licence or certificate holder of the steps they need to take to address those concerns. A failure by the holder to respond to such warnings is expected to lead to a decision to apply for a review. Co-operation at a local level in promoting the licensing objectives should be encouraged and reviews should not be used to undermine this co-operation.
- 11.11 If the application for a review has been made by a person other than a responsible authority (for example, a local resident, residents' association, local business or trade association), before taking action the licensing authority must first consider whether the complaint being made is relevant, frivolous, vexatious or repetitious. Further guidance on determining whether a representation is frivolous or vexatious can be found in Chapter 9 of this Guidance (paragraphs 9.4 to 9.10).

## **Repetitious grounds of review**

- 11.12 A repetitious ground is one that is identical or substantially similar to:
- a ground for review specified in an earlier application for review made in relation to the same premises licence or certificate which has already been determined; or
  - representations considered by the licensing authority when the premises licence or certificate was granted; or
  - representations which would have been made when the application for the premises

licence was first made and which were excluded then by reason of the prior issue of a provisional statement; and, in addition to the above grounds, a reasonable interval has not elapsed since that earlier review or grant.

- 11.13 Licensing authorities are expected to be aware of the need to prevent attempts to review licences merely as a further means of challenging the grant of the licence following the failure of representations to persuade the licensing authority on an earlier occasion. It is for licensing authorities themselves to judge what should be regarded as a reasonable interval in these circumstances. However, it is recommended that more than one review originating from a person other than a responsible authority in relation to a particular premises should not be permitted within a 12 month period on similar grounds save in compelling circumstances or where it arises following a closure order.
- 11.14 The exclusion of a complaint on the grounds that it is repetitious does not apply to responsible authorities which may make more than one application for a review of a licence or certificate within a 12 month period.
- 11.15 When a licensing authority receives an application for a review from a responsible authority or any other person, or in accordance with the closure procedures described in Part 8 of the 2003 Act (for example, closure orders), it must arrange a hearing. The arrangements for the hearing must follow the provisions set out in regulations. These regulations are published on the Government's legislation website ([www.legislation.gov.uk](http://www.legislation.gov.uk)). It is particularly important that the premises licence holder is made fully aware of any representations made in respect of the premises, any evidence supporting the representations and that the holder or the holder's legal representative has therefore been able to prepare a response.

## **Powers of a licensing authority on the determination of a review**

- 11.16 The 2003 Act provides a range of powers for the licensing authority which it may exercise on determining a review where it considers them appropriate for the promotion of the licensing objectives.
- 11.17 The licensing authority may decide that the review does not require it to take any further steps appropriate to promoting the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such informal warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the licence holder.
- 11.18 However, where responsible authorities such as the police or environmental health officers have already issued warnings requiring improvement – either orally or in writing – that have failed as part of their own stepped approach to address concerns, licensing authorities should not merely repeat that approach and should take this into account when considering what further action is appropriate. Similarly, licensing authorities may take into account any civil immigration penalties which a licence holder has been required to pay for employing an illegal worker.
- 11.19 Where the licensing authority considers that action under its statutory powers is appropriate, it may take any of the following steps:

- modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;
- exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption)<sup>10</sup>;
- remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;
- suspend the licence for a period not exceeding three months;
- revoke the licence.

11.20 In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than an appropriate and proportionate response to address the causes of concern that instigated the review.

11.21 For example, licensing authorities should be alive to the possibility that the removal and replacement of the designated premises supervisor may be sufficient to remedy a problem where the cause of the identified problem directly relates to poor management decisions made by that individual.

11.22 Equally, it may emerge that poor management is a direct reflection of poor company practice or policy and the mere removal of the designated premises supervisor may be an inadequate response to the problems presented. Indeed, where subsequent review hearings are generated by representations, it should be rare merely to remove a succession of designated premises supervisors as this would be a clear indication of deeper problems that impact upon the licensing objectives.

11.23 Licensing authorities should also note that modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as an appropriate means of promoting the licensing objectives or preventing illegal working. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again. However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives and for the prevention of illegal working in licensed premises. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures are deemed insufficient, to revoke the licence.

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<sup>10</sup> See chapter 15 in relation to the licensing of live and recorded music.

## Reviews arising in connection with crime

- 11.24 A number of reviews may arise in connection with crime that is not directly connected with licensable activities. For example, reviews may arise because of drugs problems at the premises, money laundering by criminal gangs, the sale of contraband or stolen goods, the sale of firearms, or the sexual exploitation of children. Licensing authorities do not have the power to judge the criminality or otherwise of any issue. This is a matter for the courts. The licensing authority's role when determining such a review is not therefore to establish the guilt or innocence of any individual but to ensure the promotion of the crime prevention objective.
- 11.25 Reviews are part of the regulatory process introduced by the 2003 Act and they are not part of criminal law and procedure. There is, therefore, no reason why representations giving rise to a review of a premises licence need be delayed pending the outcome of any criminal proceedings. Some reviews will arise after the conviction in the criminal courts of certain individuals, but not all. In any case, it is for the licensing authority to determine whether the problems associated with the alleged crimes are taking place on the premises and affecting the promotion of the licensing objectives. Where a review follows a conviction, it would also not be for the licensing authority to attempt to go beyond any finding by the courts, which should be treated as a matter of undisputed evidence before them.
- 11.26 Where the licensing authority is conducting a review on the grounds that the premises have been used for criminal purposes, its role is solely to determine what steps should be taken in connection with the premises licence, for the promotion of the crime prevention objective. It is important to recognise that certain criminal activity or associated problems may be taking place or have taken place despite the best efforts of the licence holder and the staff working at the premises and despite full compliance with the conditions attached to the licence. In such circumstances, the licensing authority is still empowered to take any appropriate steps to remedy the problems. The licensing authority's duty is to take steps with a view to the promotion of the licensing objectives and the prevention of illegal working in the interests of the wider community and not those of the individual licence holder.
- 11.27 There is certain criminal activity that may arise in connection with licensed premises which should be treated particularly seriously. These are the use of the licensed premises:
- for the sale and distribution of drugs controlled under the Misuse of Drugs Act 1971 and the laundering of the proceeds of drugs crime;
  - for the sale and distribution of illegal firearms;
  - for the evasion of copyright in respect of pirated or unlicensed films and music, which does considerable damage to the industries affected;
  - for the illegal purchase and consumption of alcohol by minors which impacts on the health, educational attainment, employment prospects and propensity for crime of young people;
  - for prostitution or the sale of unlawful pornography;
  - by organised groups of paedophiles to groom children;
  - as the base for the organisation of criminal activity, particularly by gangs;

- for the organisation of racist activity or the promotion of racist attacks;
- for employing a person who is disqualified from that work by reason of their immigration status in the UK;
- for unlawful gambling; and
- for the sale or storage of smuggled tobacco and alcohol.

11.28 It is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered.

## **Review of a premises licence following closure order or illegal working compliance order**

11.29 Licensing authorities are subject to certain timescales, set out in the legislation, for the review of a premises licence following a closure order under section 80 of the Anti-social Behaviour, Crime and Policing Act 2014 or an illegal working compliance order under section 38 of and Schedule 6 to the Immigration Act 2016. The relevant time periods run concurrently and are as follows:

- when the licensing authority receives notice that a magistrates' court has made a closure order it has 28 days to determine the licence review – the determination must be made before the expiry of the 28th day after the day on which the notice is received;
- the hearing must be held within ten working days, the first of which is the day after the day the notice from the magistrates' court is received;
- notice of the hearing must be given no later than five working days before the first hearing day (there must be five clear working days between the giving of the notice and the start of the hearing).

## **Review of a premises licence following persistent sales of alcohol to children**

11.29 The Government recognises that the majority of licensed premises operate responsibly and undertake due diligence checks on those who appear to be under the age of 18 at the point of sale (or 21 and 25 where they operate a Challenge 21 or 25 scheme). Where these systems are in place, licensing authorities may wish to take a proportionate approach in cases where there have been two sales of alcohol within very quick succession of one another (e.g., where a new cashier has not followed policy and conformed with a store's age verification procedures). However, where persistent sales of alcohol to children have occurred at premises, and it is apparent that those managing the premises do not operate a responsible policy or have not exercised appropriate due diligence, responsible authorities should consider taking steps to ensure that a review of the licence is the norm in these circumstances. This is particularly the case where there has been a prosecution for the offence under section 147A or a closure notice has been given under section 169A of the 2003 Act. In determining the review, the licensing authority should consider revoking the licence if it considers this appropriate.

**WESTMINSTER CITY COUNCIL LICENSING SUB-COMMITTEE NO.1 ("The Committee")**

Wednesday 20<sup>th</sup> July 2022

Membership: Councillor Aziz Toki (Chairman), Councillor Sargent

**The Metropolitan Police Service (MPS) have applied for an expedited review hearing of W Hotel, Leicester Square, 10 Wardour Street, London, W1D 6QF**

**INTERIM STEPS DECISION**

Having carefully considered the application for an expedited review and the evidence presented by the Police and the Premises Licence Holder, both verbally and in writing, the Committee has concluded that the Premises are associated with serious crime and serious disorder and it is necessary and proportionate to take the following steps: -

To attach the additional conditions to the premises licence:

- A. **The sale of alcohol shall be restricted to hotel residents and up to 4 bona fide guests of each resident.**
- B. **Remove Dario Mazzoli as the DPS**

In view of the seriousness of this case, it is necessary and proportionate for all the Interim Steps and for this Interim Decision to take **immediate effect**.

**Reasons: -**

The Licensing Authority having received a valid application for an expedited review under Section 53 A-C of the Licensing Act 2003, from the MPS on 18<sup>th</sup> July 2022.

This is a five star hotel with associated restaurant, meeting rooms, function rooms and bar areas.

A fight broke out on 10<sup>th</sup> of July 2022 the bar area of the W Hotel, involving approximately 30/40 customers and this necessitated the Police to be called to break up the fight.

The Committee accepted the evidence presented by the Police that customers inside the Premises were arming themselves with belts and bottles and it appeared that the security were completely overwhelmed and were unable to stop the fight or disperse patrons.

The officers came under attack and used Pava spray and used their batons on the assailants but due to the severity of the violence and after coming under sustained attack, the initial officers made a tactical withdrawal and await further resources to deal with the disorder.

Supporting officers attended and contained the incident.

Security at the premises and witnesses confirmed there was drug use in the toilets, and customers attended wearing ankle tags. The manager was informed and advised that the event should not go ahead.

The number of injuries amounting to GBH and requiring hospitalisation was significant and this is an active investigation with multiple suspects still outstanding.

The event was conducted by an external promotor and had been booked for 200 ticket holders.

Two members of the premises door staff are under investigation for assaults which amounts to GBH. The DPS was present at the premises until 20.30, when he left the night manager and bar manager in charge of the event.

In April 2022 the premises held a similar event resulting in GBH injuries. The police engaged and advised of the risks of holding externally promoted events but felt that the advice was ignored.

The Committee concluded that the incident occurred at a private hire event and it would undermine the purpose of this hearing if private pre-booked events conducted by external promotors were able to take place.

Interim steps have been agreed between representatives for the Metropolitan Police Services and the PLH, namely:

In summary, the Committee is satisfied that the Premises are associated with serious crime and serious disorder and it is necessary and proportionate for the interim steps outlined to be taken and for this Decision to have immediate effect in order to prevent serious crime and disorder occurring and to promote the licensing objectives.

If the Premises Licence Holder is unhappy with the decision, he is entitled to submit a representation against the interim step taken by the Committee. If a representation is received the Licensing Authority will convene a further interim hearing within 48 hours of receipt of the representation. The premises licence holder and chief officer of Police will receive advance notice of this hearing.

The full review hearing will take place within 28 days of receipt of the Police application to review the licence. Details of this hearing will be provided in due course by the Licensing Authority.

**Informative:**

The Committee were concerned that:

- 1) The PLHs, W Leicester Square Limited had insufficient control over the booking and management of promoted events.

- 2) That there was no radio signal available for the emergency service on the first floor.

The Committee hopes that all injured parties are fully recovered.

**The Licensing Sub-Committee**  
**20 July 2022**

## Representations

## Appendix 6

**From:** [Abbott, Karvn: WCC](#)  
**To:** [Jackaman, Kevin: WCC](#)  
**Cc:** [Licensing: WCC](#); [Andrew Wong](#); [MULDOON, STEVE: WCC](#)  
**Subject:** 22/06957/LIREVX - W Hotel Leicester Square, 10 Wardour Street, London, W1D 6QF  
**Date:** 28 July 2022 12:16:00  
**Attachments:** [image001.png](#)

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Dear Sirs

I write in relation to the application for a summary review of the premises licence for W Hotel Leicester Square, 10 Wardour Street, London, W1D 6QF.

As a responsible authority under section 13 (4) of the Licensing Act 2003 as amended under the Police and Social Responsibility Act 2011, the Licensing Authority have considered the application that the Metropolitan Police have submitted initially for a summary review and now full review and have concerns in relation to the operation of the premises and how the premises promote the four Licensing Objectives:

- Public Nuisance
- Prevention of Crime & Disorder
- Public Safety
- Protection of children from harm

The Licensing Authority raise particular concern to the promotion of crime and disorder when taking into account the evidence the Police have submitted along with their grounds for review of the premises licence.

Paragraph 12.1 of the Revised guidance issued under section 182 of Licensing Act 2003 (the 182 Guidance) in relation to summary reviews states “*Summary reviews can be undertaken when the police consider that the premises concerned are associated with serious crime or serious disorder (or both). The summary review process, set out under sections 53A-53D of the 2003 Act, allows interim conditions to be quickly attached to a licence and a fast track licence review. The provisions were inserted by section 21 of the Violent Crime Reduction Act 2006 and amended by sections 136-137 of the Policing and Crime Act 2017, including the addition of section 53D.*”

Paragraph 12.2 states “*The powers apply only where a premises licence authorises the sale of alcohol. They do not apply in respect of other premises licences, or to premises operating under a club premises certificate. The powers are aimed at tackling serious crime and serious disorder, in particular (but not exclusively) the use of guns and knives. The powers complement the general procedures in the 2003 Act for tackling crime and disorder associated with licensed premises and should be reserved for the most serious matters which cannot be adequately or otherwise redressed unless urgent action is taken. Separate powers in the Anti-social Behaviour, Crime and Policing Act 2014 provide for the instant closure of premises by the police in some circumstances (in essence, disorder or nuisance). The consequent review of premises licences by the licensing authority is provided for by section 167 of the Licensing Act 2003.*”

Paragraph 11.28 goes on to say “*Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered*”.

The Licensing Authority supports the review submitted by the Metropolitan Police and

the evidence that was provided at the Interim Steps Hearing on Wednesday 20<sup>th</sup> July 2022. There is extreme concerns that the Premises Licence Holder is not abiding by the four Licensing Objectives especially the prevention of Crime and Disorder.

It is for this reason and the evidence the Police have put forward the Licensing Authority submit a formal representation.

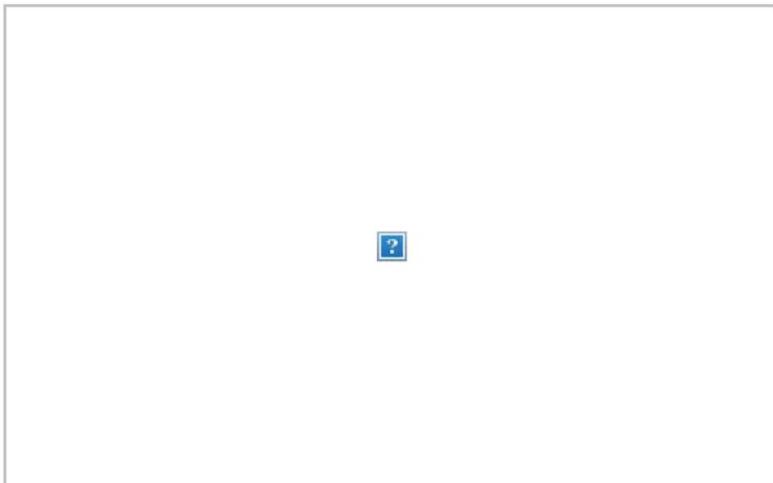
Should the Licensing Authority wish to provide further submission they will do so before the hearing.

Many Thanks

Karyn Abbott  
Senior Licensing Officer  
Licensing Team  
Public Protection & Licensing Department

Westminster City Council  
15<sup>th</sup> Floor  
64 Victoria Street  
London SW1E 6QP

Mobile 07866 019698  
Call Centre (for general queries) 020 7641 6500



**Licence and Appeal History**

**Premises licence history**

<b>Application</b>	<b>Details of Application</b>	<b>Date Determined</b>	<b>Decision</b>
09/05972/LIPN	New premises licence	16.10.2009	Granted by Licensing Sub-Committee
10/03079/LIPDPS	Variation of DPS	14.05.2010	Granted under delegated authority
10/06497/LIPVM	Minor variation – change of layout	17.09.2010	Granted under delegated authority
11/10418/LIPDPS	Variation of DPS	07.11.2011	Granted under delegated authority
14/01419/LIPDPS	Variation of DPS	03.03.2014	Granted under delegated authority
15/01674/LIPVM	Minor variation – change of layout	26.03.2015	Granted under delegated authority
15/10163/LIPVM	Minor variation – change of layout	26.11.2015	Granted under delegated authority
16/03578/LIPN	New premises licence in respect of the restaurant within the hotel.		Granted by Licensing Sub-Committee
17/08489/LIPVM	Minor variation – change of layout	21.08.2017	Granted under delegated authority
17/11814/LIPDPS	Variation of DPS	03.11.2017	Granted under delegated authority

**There is also a separate premises licence in respect of the restaurant at the premises, which currently trades as Burger and Lobster (Licence No: 21/13272/LIPDPS)**

There is no appeal history for the premises.